

## Seychelles Test Drive

## Pointe Larue Phase-2 Report



## Phase-1 Dates- 08<sup>th</sup> Oct 2024



Route Name: Mahe

District Name: Pointe Larue

Region: East

Island: Mahé

Drive Test Distance: 10.85 kms

Drive Test Duration: 00 hours,39 minutes,40 seconds

## Phase-2 Dates- 31<sup>st</sup> Oct 2024



Route Name: Mahe

District Name: Pointe Larue

Region: East

Island: Mahé

Drive Test Distance: 11.08 kms

Drive Test Duration: 00 hours,48 minutes,05 seconds

**Phase-1****Short Call Findings:**

- The Call Setup Success Rate for Airtel is (100.00%), while for Operator CWS it is (89.80%).
- The Call Setup Time for Airtel is (5.74s), while for Operator CWS it is (7.69s)

**Long Call Findings :**

- The Call Retainability for Airtel is (100.00%), while for CWS it is (100.00%).
- The MOS quality observed for Airtel is (3.11), and for CWS, it is (2.89).

**Phase-2****Short Call Findings:**

- The Call Setup Success Rate for Airtel is (100.00%), while for Operator CWS it is (95.00%).
- The Call Setup Time for Airtel is (6.67s), while for Operator CWS it is (8.11s)

**Long Call Findings :**

- The Call Retainability for Airtel is (100.00%), while for CWS it is (100.00%).
- The MOS quality observed for Airtel is (2.87), and for CWS, it is (3.04).

## Phase-1

### 4G Preferred Data Findings:

- Airtel SFTP DL is (14.79 Mbps), while SFTP UL is (5.90 Mbps), CWS SFTP DL is (5.01 Mbps), while SFTP UL is (3.41 Mbps)
- Airtel HTTP DL is (16.16 Mbps), HTTP Capacity DL is (81.62 Mbps) ,HTTP UL is (8.54 Mbps) , and HTTP Capacity UL is (24.97 Mbps).
- CWS HTTP DL is (5.86 Mbps), HTTP Capacity DL is (17.60 Mbps) ,HTTP UL is (6.63 Mbps) , and HTTP Capacity UL is (16.81 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (6.70s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (17.48s), and [www.sbc.sc](http://www.sbc.sc) took (21.63s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (10.32s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (16.77s), and [www.sbc.sc](http://www.sbc.sc) took (15.92s) on CWS.
- On static browsing, Kepler Webpage took (4.06s), and Kepler Mobile took (1.67s) on Airtel.
- On static browsing, Kepler Webpage took (6.38s), and Kepler Mobile took (2.78s) on CWS.
- YouTube average resolution in Airtel is (1040.00) pixels.
- YouTube average resolution in CWS is (898.92) pixels.
- Airtel scored 56.74% in Carrier Aggregation (CA).
- CWS scored 24.11% in Carrier Aggregation (CA).

## Phase-2

### 4G Preferred Data Findings:

- Airtel SFTP DL is (12.66 Mbps), while SFTP UL is (6.71 Mbps), CWS SFTP DL is (8.09 Mbps), while SFTP UL is (3.00 Mbps)
- Airtel HTTP DL is (19.39 Mbps), HTTP Capacity DL is ( 40.54 Mbps) ,HTTP UL is (9.76 Mbps) , and HTTP Capacity UL is (22.44 Mbps).
- CWS HTTP DL is (6.91 Mbps), HTTP Capacity DL is (13.58 Mbps) ,HTTP UL is (4.82 Mbps) , and HTTP Capacity UL is (8.27 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (6.47s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (17.35s), and [www.sbc.sc](http://www.sbc.sc) took (16.57s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (8.79s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (14.50s), and [www.sbc.sc](http://www.sbc.sc) took (19.57s) on CWS.
- On static browsing, Kepler Webpage took (4.67s), and Kepler Mobile took (1.72s) on Airtel.
- On static browsing, Kepler Webpage took (4.24s), and Kepler Mobile took (3.02s) on CWS.
- YouTube average resolution in Airtel is (1080.00) pixels.
- YouTube average resolution in CWS is (983.69) pixels.
- Airtel scored 63.31% in Carrier Aggregation (CA).
- CWS scored 19.88% in Carrier Aggregation (CA).

## Phase-1

### 3G Preferred Data Test Findings:

- Airtel SFTP DL is (5.04 Mbps), while SFTP UL is (1.50 Mbps), CWS SFTP DL is (4.02 Mbps), while SFTP UL is (1.00 Mbps)
- Airtel HTTP DL is (4.81 Mbps), HTTP Capacity DL is (6.89 Mbps) ,HTTP UL is (1.71 Mbps) , and HTTP Capacity UL is (3.80 Mbps).
- CWS HTTP DL is (2.21 Mbps), HTTP Capacity DL is (5.26 Mbps) ,HTTP UL is (1.90 Mbps) , and HTTP Capacity UL is (4.38 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (11.07s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (12.92s), and [www.sbc.sc](http://www.sbc.sc) took (16.55s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (9.99s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (10.18s), and [www.sbc.sc](http://www.sbc.sc) took (23.54s) on CWS.
- On static browsing, Kepler Webpage took (5.73s), and Kepler Mobile took (1.84s) on Airtel.
- On static browsing, Kepler Webpage took (4.98s), and Kepler Mobile took (2.54s) on CWS.
- YouTube average resolution in Airtel is (963.93) pixels.
- YouTube average resolution in CWS is (1027.54) pixels.

## Phase-2

### 3G Preferred Data Test Findings:

- Airtel SFTP DL is (4.85 Mbps), while SFTP UL is (1.33 Mbps), CWS SFTP DL is (3.54 Mbps), while SFTP UL is (1.17 Mbps)
- Airtel HTTP DL is (4.63 Mbps), HTTP Capacity DL is (5.90 Mbps) ,HTTP UL is (2.07 Mbps) , and HTTP Capacity UL is (4.45 Mbps).
- CWS HTTP DL is (2.63 Mbps), HTTP Capacity DL is (3.32 Mbps) ,HTTP UL is (1.23 Mbps) , and HTTP Capacity UL is (4.29 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (10.47s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (11.75s), and [www.sbc.sc](http://www.sbc.sc) took (13.11s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (8.30s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (10.54s), and [www.sbc.sc](http://www.sbc.sc) took (11.11s) on CWS.
- On static browsing, Kepler Webpage took (4.39s), and Kepler Mobile took (1.73s) on Airtel.
- On static browsing, Kepler Webpage took (4.78s), and Kepler Mobile took (2.61s) on CWS.
- YouTube average resolution in Airtel is (1040.63) pixels.
- YouTube average resolution in CWS is (957.47) pixels.

Short Call	
Call Duration	10 Seconds
Setup and Release phase	30 seconds
Minimum pause between calls	30 seconds

Long Call	
Call Duration	120 Seconds
Setup and Release phase	30 seconds
Minimum between calls	30 seconds

DATA	Test Type and Timeout	Technology 3G Preferred	Technology 4G Preferred
POP always on. ICMP PAYLOAD PING 800 BYTES			
1	FILE TRANSFER DOWNLOAD 135s	FTP DL (3MB) wait 10s	FTP DL (5MB) wait 10s
2	FILE TRANSFER UPLOAD 135s	FTP UL (1MB) wait 10s	FTP UL (3MB) wait 10s
3	FILE TRANSFER DOWNLOAD 135s	HTTP Get (3MB) wait 10s	HTTP Get (5MB) wait 10s
4	FILE TRANSFER UPLOAD 135s	HTTP Put (1MB) wait 10s	HTTP Put (3MB) wait 10s
5	ICMP PING 32 BYTES	Ping (32 bytes) *5 wait 10s	Ping (32 bytes) *5 wait 10s
6	YOUTUBE STREAMING 95 seconds	Video: YouTube 60sec wait 10s	Video: YouTube 60sec wait 10s
7	KEPLER WEB BROWSING 45s	HTTPS Browsing: Kepler wait 10s	HTTPS Browsing: Kepler wait 10s
8	LIVE WEB BROWSING 45s	www.shein.com, www.nbs.gov.sc, www.sbc.sc wait 10s	www.shein.com, www.nbs.gov.sc, www.sbc.sc wait 10s
9	KEPLER MOBILE WEB BROWSING 45s	HTTPS Browsing: Kepler Mobile wait 10s	HTTPS Browsing: Kepler Mobile wait 10s
10	ICMP PING 32 BYTES	Ping (32 bytes) 5 www.google.com wait 10s	Ping (32 bytes) 5 www.google.com wait 10s
11	FILE TRANSFER-CAPACITY DOWNLOAD 10s fixed duration	HTTP Get (500MB) Multiple files wait 10s	HTTP Get (500MB) Multiple files wait 10s
12	FILE TRANSFER-CAPACITY UPLOAD 10s fixed duration	HTTP Put (500MB)-Multiple Files wait 10s	HTTP Put (500MB)-Multiple Files wait 10s



# VOICE TEST KPI STATISTICS (Short Call)

## Phase-1

Short Call Statistics		
Short Call Scenario	Operator 1	Operator 2
Voice KPIs	<b>Airtel</b>	<b>CWS</b>
Call Attempt	51	49
Call Failed	0	5
Call Connected	51	44
CSSR[%]	100.00	89.80
USCSR[%]	0.00	10.20
CST [s] Alerting	5.74	7.69
CST [s]Connected	6.07	7.88

CSSR= Call Setup Success rate  
 USCSR=Unsuccessful call setup ratio  
 CST=Call setup time  
 Call Setup Success Ratio >97%  
 CRR= Call retainability ratio  
 DCR=Dropped-call rate  
 MOS=Mean Opinion Score  
 Drop Call Ratio<2

Call Setup Time (s)	Operators		Rank	
	Airtel	CWS	Airtel	CWS
Overall CST (until ringing/alerting)	5.74	7.69	1	2
CS calls CST (until ringing/alerting)	5.61	12.51	1	2
CSFB calls CST (until ringing/alerting)	6.06	7.34	1	2
Overall CST (until Connect/Connect Acknowledge)	6.07	7.88	1	2
CS calls CST (until Connect/Connect Acknowledge)	5.95	12.61	1	2
CSFB calls CST (until Connect/Connect Acknowledge)	6.35	7.54	1	2

## Phase-2

Short Call Statistics		
Short Call Scenario	Operator 1	Operator 2
Voice KPIs	<b>Airtel</b>	<b>CWS</b>
Call Attempt	60	60
Call Failed	0	3
Call Connected	60	57
CSSR[%]	100.00	95.00
USCSR[%]	0.00	5.00
CST [s] Alerting	6.67	8.11
CST [s]Connected	6.96	8.30

Call Setup Time (s)	Operators		Rank	
	Airtel	CWS	Airtel	CWS
Overall CST (until ringing/alerting)	6.67	8.11	1	2
CS calls CST (until ringing/alerting)	6.27	12.04	1	2
CSFB calls CST (until ringing/alerting)	7.20	7.63	1	2
Overall CST (until Connect/Connect Acknowledge)	6.96	8.30	1	2
CS calls CST (until Connect/Connect Acknowledge)	6.56	12.18	1	2
CSFB calls CST (until Connect/Connect Acknowledge)	7.48	7.82	1	2

## Phase-1

Long Call Statistics				
Long Call Scenario	Operator 1		Operator 2	
Voice KPIs	Airtel	CWS		
Call Connected	13	12		
Call Dropped	0	0		
Call Completed	13	12		
CRR[%]	100.00	100.00		
DCR[%]	0.00	0.00		
MOS	3.11	2.89		
	Airtel short call	CWS short call	Airtel long call	CWS long call
CSFB Calls	15	44	9	11
CS Calls	36	5	4	2
Handover Statistics		Airtel MO	CWS MO	
Handover Attempt		11	33	
Handover Failure		0	0	
Handover Success		11	33	
HOSR %		100.00	100.00	

## Phase-2

Long Call Statistics				
Long Call Scenario	Operator 1		Operator 2	
Voice KPIs	Airtel	CWS		
Call Connected	15	14		
Call Dropped	0	0		
Call Completed	15	14		
CRR[%]	100.00	100.00		
DCR[%]	0.00	0.00		
MOS	2.87	3.04		
	Airtel short call	CWS short call	Airtel long call	CWS long call
CSFB Calls	26	51	12	14
CS Calls	34	9	3	0
Handover Statistics		Airtel MO	CWS MO	
Handover Attempt		14	47	
Handover Failure		1	0	
Handover Success		13	47	
HOSR %		92.86	100.00	



# DATA TEST KPI STATISTICS(4G Preferred)

DATA Scenario		Phase-1				Phase-2			
		Airtel 4G	CWS 4G	Airtel 4G (Rank)	CWS 4G (Rank)	Airtel 4G	CWS 4G	Airtel 4G (Rank)	CWS 4G (Rank)
FILE TRANSFER	SFTP DL (Mbps)	14.79	5.01	1	2	12.66	8.09	1	2
	SFTP UL(Mbps)	5.90	3.41	1	2	6.71	3.00	1	2
	HTTP DL(Mbps)	16.16	5.86	1	2	19.39	6.91	1	2
	HTTP UL(Mbps)	8.54	6.63	1	2	9.76	4.82	1	2
	HTTP Capacity DL(Mbps)	81.62	17.60	1	2	40.54	13.58	1	2
	HTTP Capacity UL(Mbps)	24.97	16.81	1	2	22.44	8.27	1	2
BROWSER	Overall Browser DL Time (s)	10.68	10.27	2	1	9.57	9.93	1	2
	Kepler Webpage DL Time (s)	4.06	6.38	1	2	4.67	4.24	2	1
	Mobile Kepler Webpage DL Time (s)	1.67	2.78	1	2	1.72	3.02	1	2
	www.shein.com Webpage DL Time (s)	6.70	10.32	1	2	6.47	8.79	1	2
	www.nbs.gov.sc Webpage DL Time (s)	17.48	16.77	2	1	17.35	14.50	2	1
	www.sbc.sc Webpage DL Time (s)	21.63	15.92	2	1	16.57	19.57	1	2
LATENCY	Avg Latency (ms)	260.49	336.32	1	2	252.74	192.46	2	1
	Median Latency (ms)	219	323	1	2	139	195	1	2
YOUTUBE	YouTube Access Time (s)	5.39	2.38	2	1	5.19	3.02	2	1
	YouTube Average Resolution (pixels)	1040.00	898.92	1	2	1080.00	983.69	1	2
	YouTube Success Ratio [%]	100.00	85.71	1	2	100.00	87.50	1	2

## Phase-1

Test Type	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
SFTP DL	Success	8	4	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	8	4	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP DL	Success	8	5	100.00	83.33
	Failure	0	1	0.00	16.67
HTTP UL	Success	7	6	100.00	85.71
	Failure	0	1	0.00	14.29
HTTP Capacity DL	Success	7	6	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	7	3	100.00	50.00
	Failure	0	3	0.00	50.00

## Phase-2

Test Type	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
SFTP DL	Success	11	6	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	11	7	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP DL	Success	11	8	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP UL	Success	11	7	100.00	87.50
	Failure	0	1	0.00	12.50
HTTP Capacity DL	Success	9	6	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	9	3	100.00	50.00
	Failure	0	3	0.00	50.00

## Phase-1

Web Page	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
Kepler	Success	5	6	71.43	100.00
	Failure	2	0	28.57	0.00
Mobile Kepler	Success	7	5	100.00	83.33
	Failure	0	1	0.00	16.67
www.shein.com	Success	7	5	100.00	83.33
	Failure	0	1	0.00	16.67
www.nbs.gov.sc	Success	7	5	100.00	100.00
	Failure	0	0	0.00	0.00
www.sbc.sc	Success	7	5	100.00	83.33
	Failure	0	1	0.00	16.67

## Phase-2

Web Page	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
Kepler	Success	7	6	77.78	100.00
	Failure	2	0	22.22	0.00
Mobile Kepler	Success	9	5	100.00	100.00
	Failure	0	0	0.00	0.00
www.shein.com	Success	9	6	100.00	100.00
	Failure	0	0	0.00	0.00
www.nbs.gov.sc	Success	9	5	100.00	100.00
	Failure	0	0	0.00	0.00
www.sbc.sc	Success	9	6	100.00	100.00
	Failure	0	0	0.00	0.00

## Phase-1

	Latency KPIs	Airtel 4G	CWS 4G
Overall Latency	Sample Count [32 bytes]	15	11
	Average Latency [ms]	269.67	348.27
	Median Latency [ms]	372	352
	Ping session status: Successful	15	11
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	1
	Packet Loss<1%	0.00	8.33
www.google.com	Average Latency [ms]	399.86	297.40
	Median Latency [ms]	398	237
	Ping session status: Successful	7	5
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	1
	Packet Loss<1%	0.00	16.67
102.133.176.104	Average Latency [ms]	155.75	390.67
	Median Latency [ms]	126	380
	Ping session status: Successful	8	6
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00

## Phase-2

	Latency KPIs	Airtel 4G	CWS 4G
Overall Latency	Sample Count [32 bytes]	20	13
	Average Latency [ms]	251.05	197.15
	Median Latency [ms]	130	194
	Ping session status: Successful	20	13
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
www.google.com	Average Latency [ms]	411.00	168.67
	Median Latency [ms]	410	168
	Ping session status: Successful	9	6
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
102.133.176.104	Average Latency [ms]	120.18	221.57
	Median Latency [ms]	120	218
	Ping session status: Successful	11	7
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00

## Phase-1

LTE YOUTUBE Success Ratio		
KPIs	Airtel 4G	CWS 4G
Attempt(Count)	8	7
Success(Count)	8	6
Failure(Count)	0	1
YouTube Access Time (s)	5.39	2.38
YouTube Average Resolution (pixels)	1040.00	898.92
YouTube Success Ratio [%]	100.00	85.71

## Phase-2

LTE YOUTUBE Success Ratio		
KPIs	Airtel 4G	CWS 4G
Attempt(Count)	11	8
Success(Count)	11	7
Failure(Count)	0	1
YouTube Access Time (s)	5.19	3.02
YouTube Average Resolution (pixels)	1080.00	983.69
YouTube Success Ratio [%]	100.00	87.50

# DATA TEST KPI STATISTICS (3G Preferred)

DATA Scenario		Phase-1				Phase-2			
		Airtel 3G	CWS 3G	Airtel 3G (Rank)	CWS 3G (Rank)	Airtel 3G	CWS 3G	Airtel 3G (Rank)	CWS 3G (Rank)
FILE TRANSFER	SFTP DL (Mbps)	5.04	4.02	1	2	4.85	3.54	1	2
	SFTP UL(Mbps)	1.50	1.00	1	2	1.33	1.17	1	2
	HTTP DL(Mbps)	4.81	2.21	1	2	4.63	2.63	1	2
	HTTP UL(Mbps)	1.71	1.90	2	1	2.07	1.23	1	2
	HTTP Capacity DL(Mbps)	6.89	5.26	1	2	5.90	3.32	1	2
	HTTP Capacity UL(Mbps)	3.80	4.38	2	1	4.45	4.29	1	2
BROWSER	Overall Browser DL Time (s)	9.51	10.92	1	2	8.19	6.97	2	1
	Kepler Webpage DL Time (s)	5.73	4.99	2	1	4.39	4.78	1	2
	Mobile Kepler Webpage DL Time (s)	1.84	2.54	1	2	1.73	2.61	1	2
	www.shein.com Webpage DL Time (s)	11.07	9.99	2	1	10.47	8.30	2	1
	www.nbs.gov.sc Webpage DL Time (s)	12.92	10.18	2	1	11.75	10.54	2	1
	www.sbc.sc Webpage DL Time (s)	16.55	23.54	1	2	13.11	11.11	2	1
LATENCY	Avg Latency (ms)	306.84	181.81	2	1	284.47	220.33	2	1
	Median Latency (ms)	403	154	2	1	204	200	2	1
YOUTUBE	YouTube Access Time (s)	3.95	3.18	2	1	3.63	3.58	2	1
	YouTube Average Resolution (pixels)	963.93	1027.54	2	1	1040.63	957.47	1	2
	YouTube Success Ratio [%]	100.00	60.00	1	2	100.00	71.43	1	2

## Phase-1

Test Type	Status	Airtel 3G	CWS 3G	Airtel 3G (%)	CWS 3G (%)
SFTP DL	Success	7	2	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	7	1	100.00	33.33
	Failure	0	2	0.00	66.67
HTTP DL	Success	7	1	100.00	50.00
	Failure	0	1	0.00	50.00
HTTP UL	Success	6	2	100.00	40.00
	Failure	0	3	0.00	60.00
HTTP Capacity DL	Success	6	5	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	6	4	100.00	80.00
	Failure	0	1	0.00	20.00

## Phase-2

Test Type	Status	Airtel 3G	CWS 3G	Airtel 3G (%)	CWS 3G (%)
SFTP DL	Success	9	3	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	9	3	100.00	75.00
	Failure	0	1	0.00	25.00
HTTP DL	Success	9	6	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP UL	Success	9	4	100.00	57.14
	Failure	0	3	0.00	42.86
HTTP Capacity DL	Success	7	4	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	7	2	100.00	40.00
	Failure	0	3	0.00	60.00



## Phase-1

Web Page	Status	Airtel 3G	CWS 3G	Airtel 3G(%)	CWS 3G (%)
Kepler	Success	5	2	100.00	40.00
	Failure	0	3	0.00	60.00
Mobile Kepler	Success	6	4	100.00	80.00
	Failure	0	1	0.00	20.00
www.shein.com	Success	6	3	100.00	60.00
	Failure	0	2	0.00	40.00
www.nbs.gov.sc	Success	6	3	100.00	60.00
	Failure	0	2	0.00	40.00
www.sbc.sc	Success	5	4	100.00	100.00
	Failure	0	0	0.00	0.00

## Phase-2

Web Page	Status	Airtel 3G	CWS 3G	Airtel 3G(%)	CWS 3G (%)
Kepler	Success	7	5	100.00	83.33
	Failure	0	1	0.00	16.67
Mobile Kepler	Success	6	4	85.71	100.00
	Failure	1	0	14.29	0.00
www.shein.com	Success	7	4	100.00	80.00
	Failure	0	1	0.00	20.00
www.nbs.gov.sc	Success	7	3	100.00	60.00
	Failure	0	2	0.00	40.00
www.sbc.sc	Success	5	3	83.33	60.00
	Failure	1	2	16.67	40.00

## Phase-1

	Latency KPIs	Airtel 3G	CWS 3G
Overall Latency	Sample Count [32 bytes]	10	6
	Average Latency [ms]	340.90	162.67
	Median Latency [ms]	402	148
	Ping session status: Successful	10	6
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	1	1
	Packet Loss<1%	9.09	14.29
www.google.com	Average Latency [ms]	412.17	143.00
	Median Latency [ms]	410	140
	Ping session status: Successful	6	4
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	1
	Packet Loss<1%	0.00	20.00
102.133.176.104	Average Latency [ms]	234.00	202.00
	Median Latency [ms]	145	202
	Ping session status: Successful	4	2
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	1	0
	Packet Loss<1%	20.00	0.00

## Phase-2

	Latency KPIs	Airtel 3G	CWS 3G
Overall Latency	Sample Count [32 bytes]	14	7
	Average Latency [ms]	297.57	178.71
	Median Latency [ms]	399	203
	Ping session status: Successful	14	7
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	2	0
	Packet Loss<1%	12.50	0.00
www.google.com	Average Latency [ms]	414.00	139.67
	Median Latency [ms]	409	140
	Ping session status: Successful	7	3
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
102.133.176.104	Average Latency [ms]	181.14	208.00
	Median Latency [ms]	143	211
	Ping session status: Successful	7	4
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	2	0
	Packet Loss<1%	22.22	0.00

## Phase-1

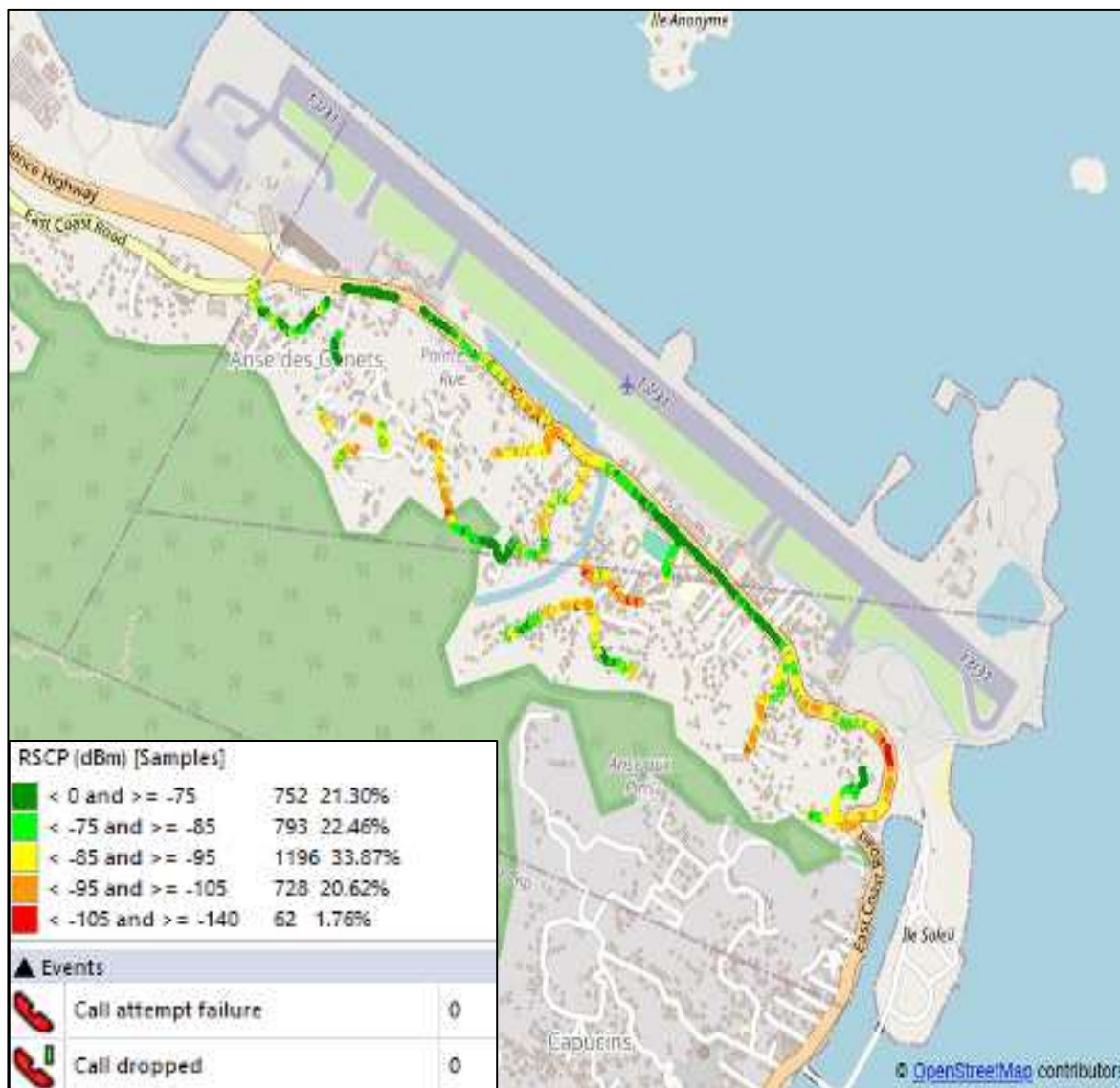
UMTS YOUTUBE Success Ratio		
KPIs	Airtel 3G	CWS 3G
Attempt(Count)	6	5
Success(Count)	6	3
Failure(Count)	0	2
YouTube Access Time (s)	3.95	3.18
YouTube Average Resolution (pixels)	963.93	1027.54
YouTube Success Ratio [%]	100.00	60.00

## Phase-2

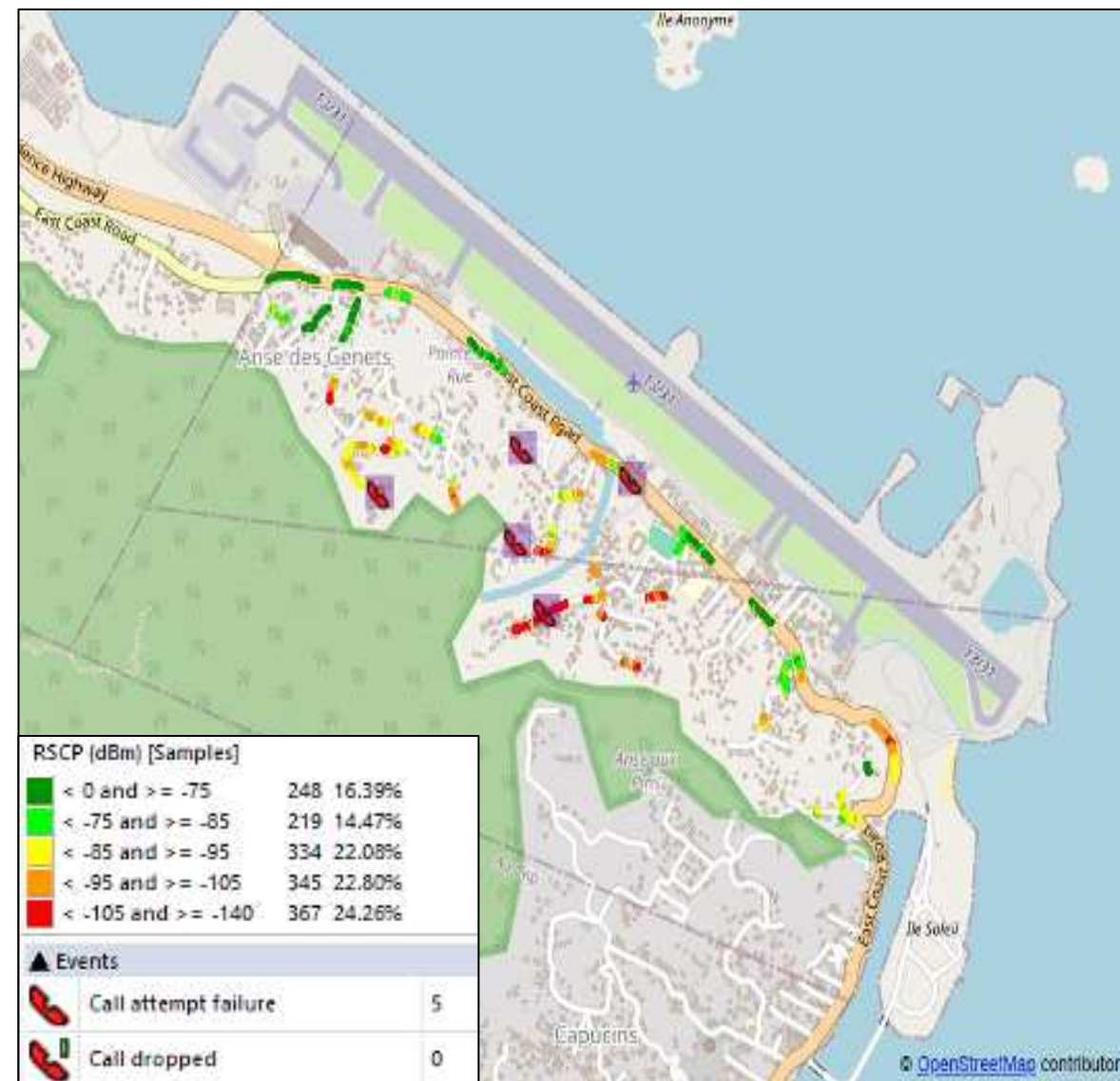
UMTS YOUTUBE Success Ratio		
KPIs	Airtel 3G	CWS 3G
Attempt(Count)	9	7
Success(Count)	9	5
Failure(Count)	0	2
YouTube Access Time (s)	3.63	3.58
YouTube Average Resolution (pixels)	1040.63	957.47
YouTube Success Ratio [%]	100.00	71.43

# Voice Call Events

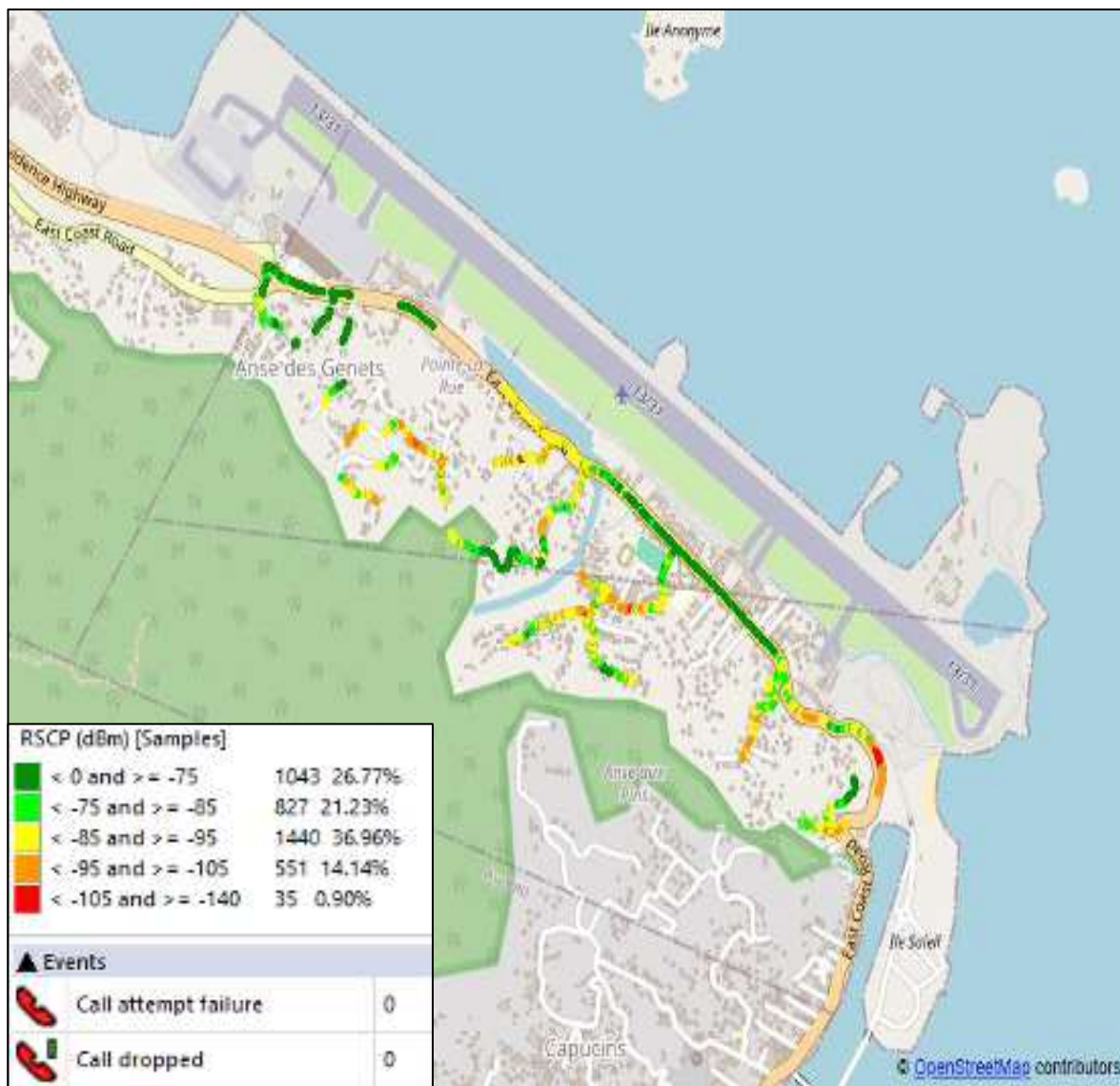
## Airtel SC MO



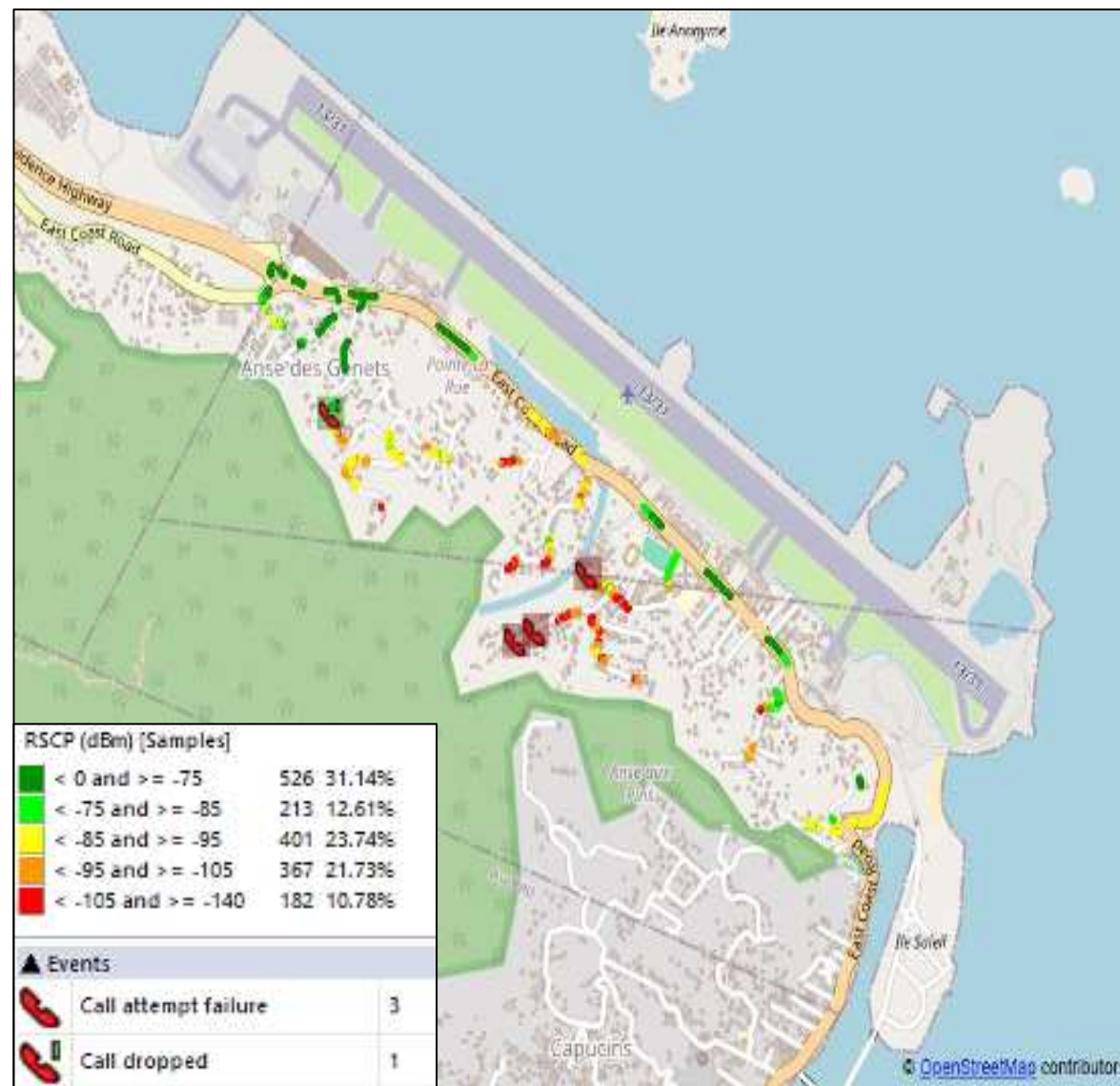
## CWS SC MO



## Airtel SC MO



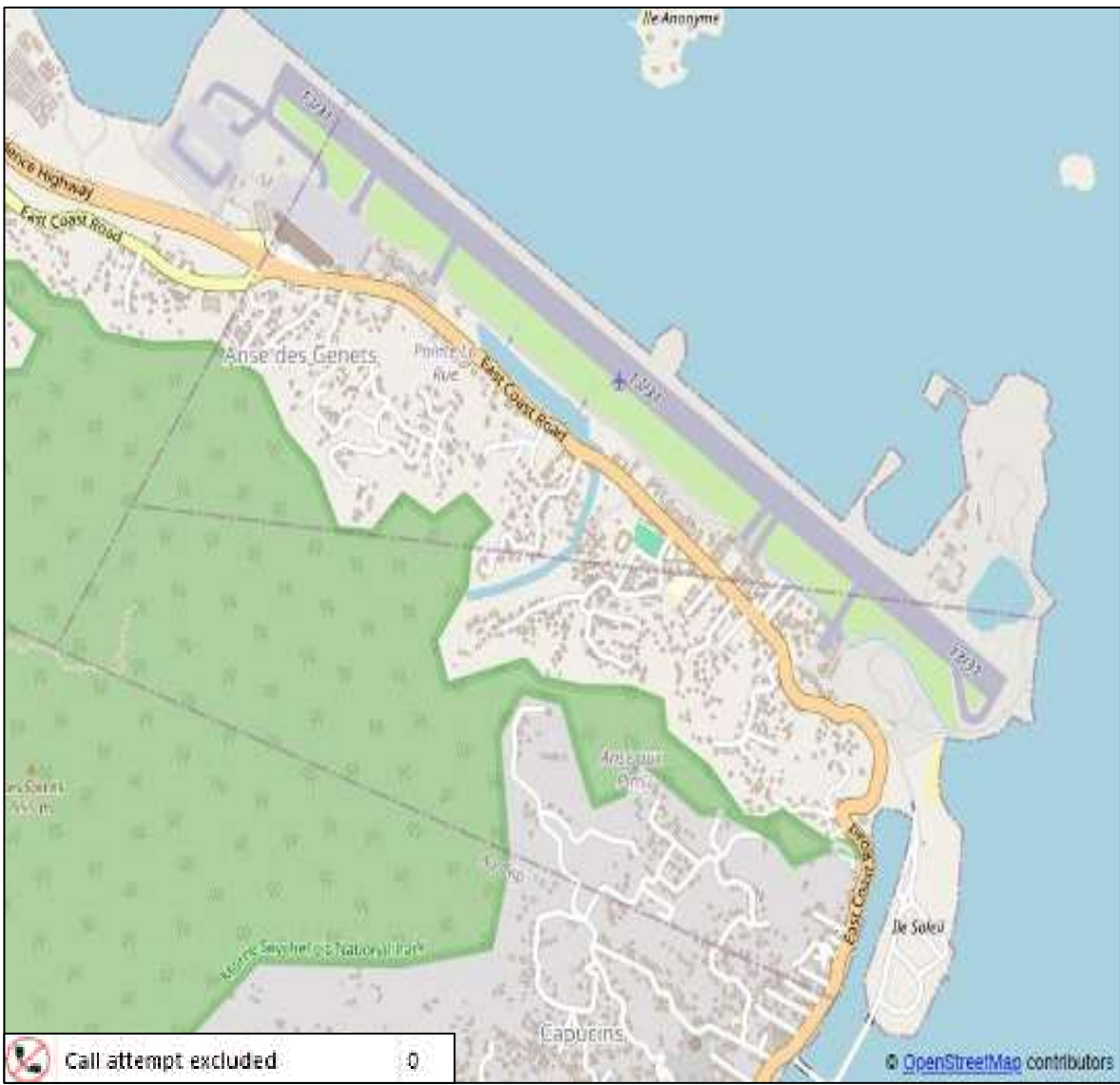
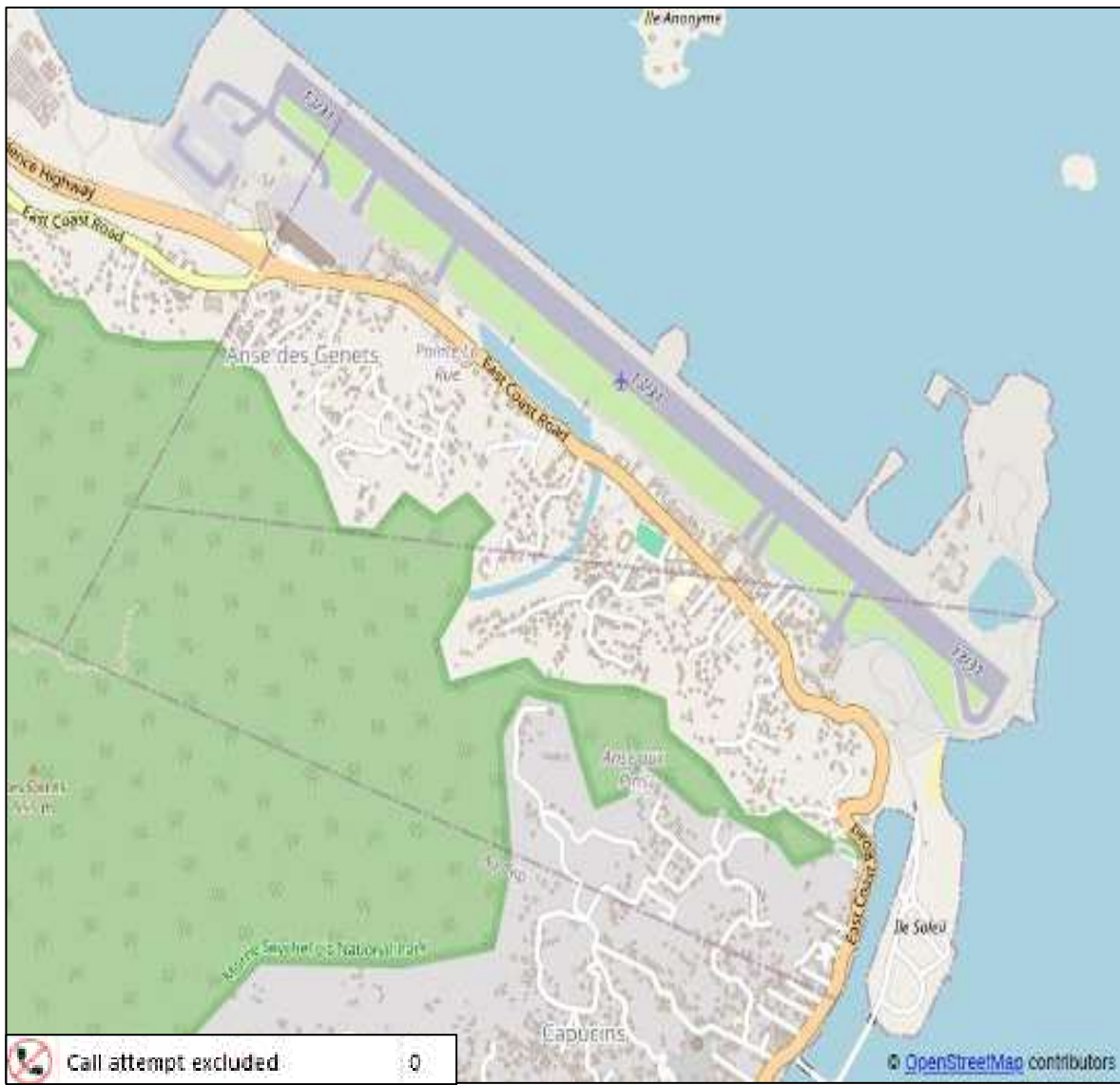
## CWS SC MO





## Airtel SC MO

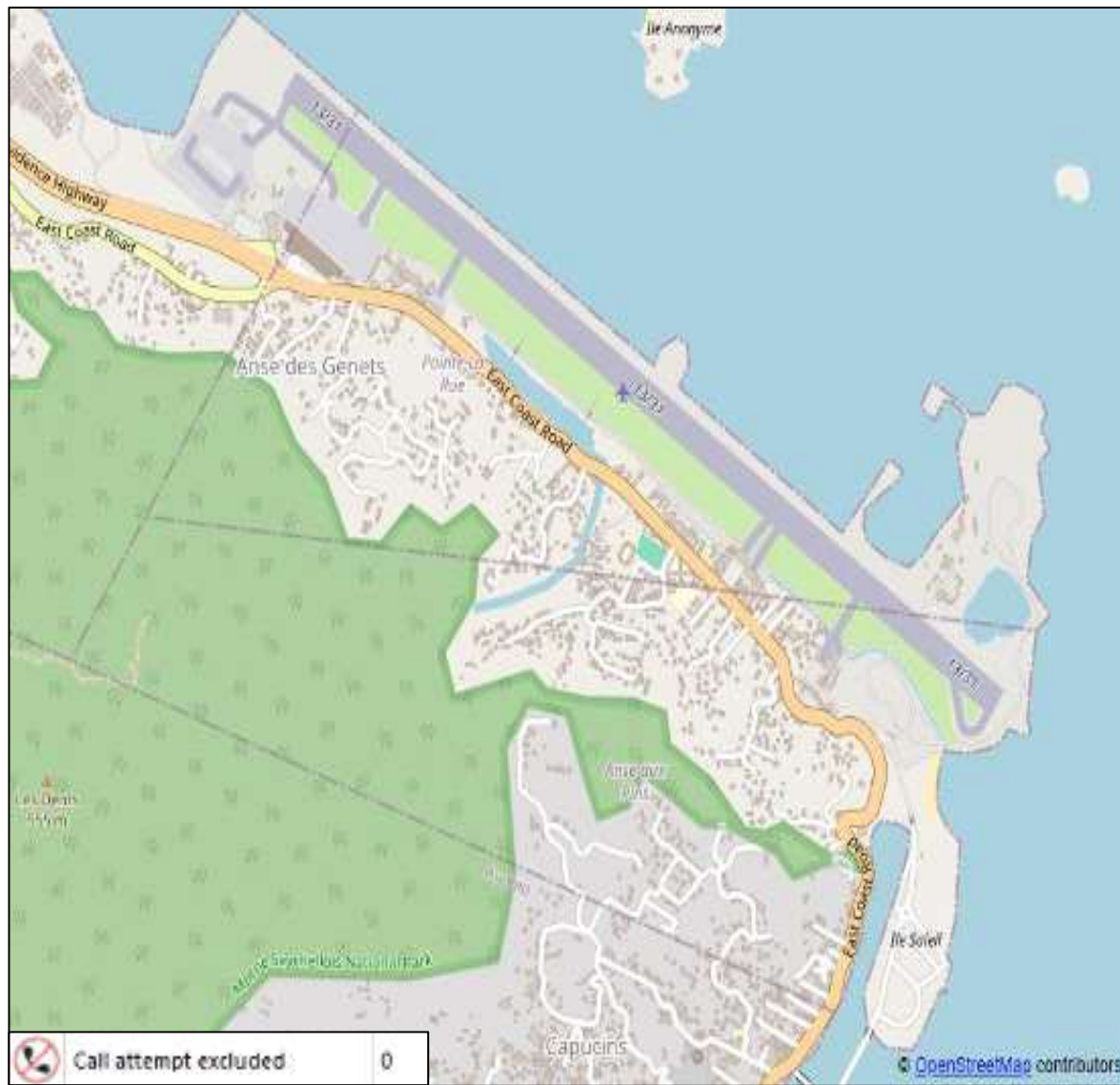
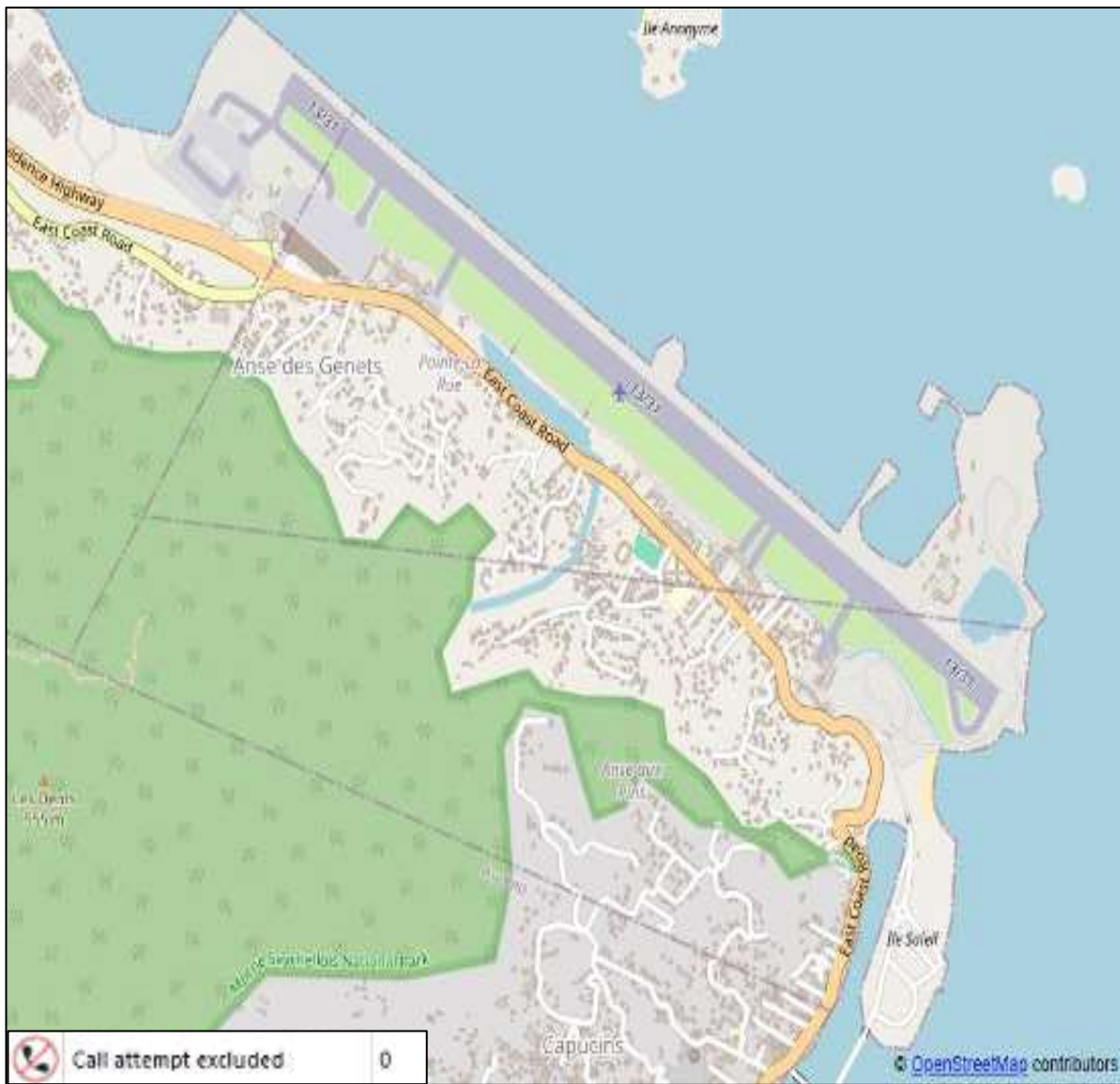
## CWS SC MO



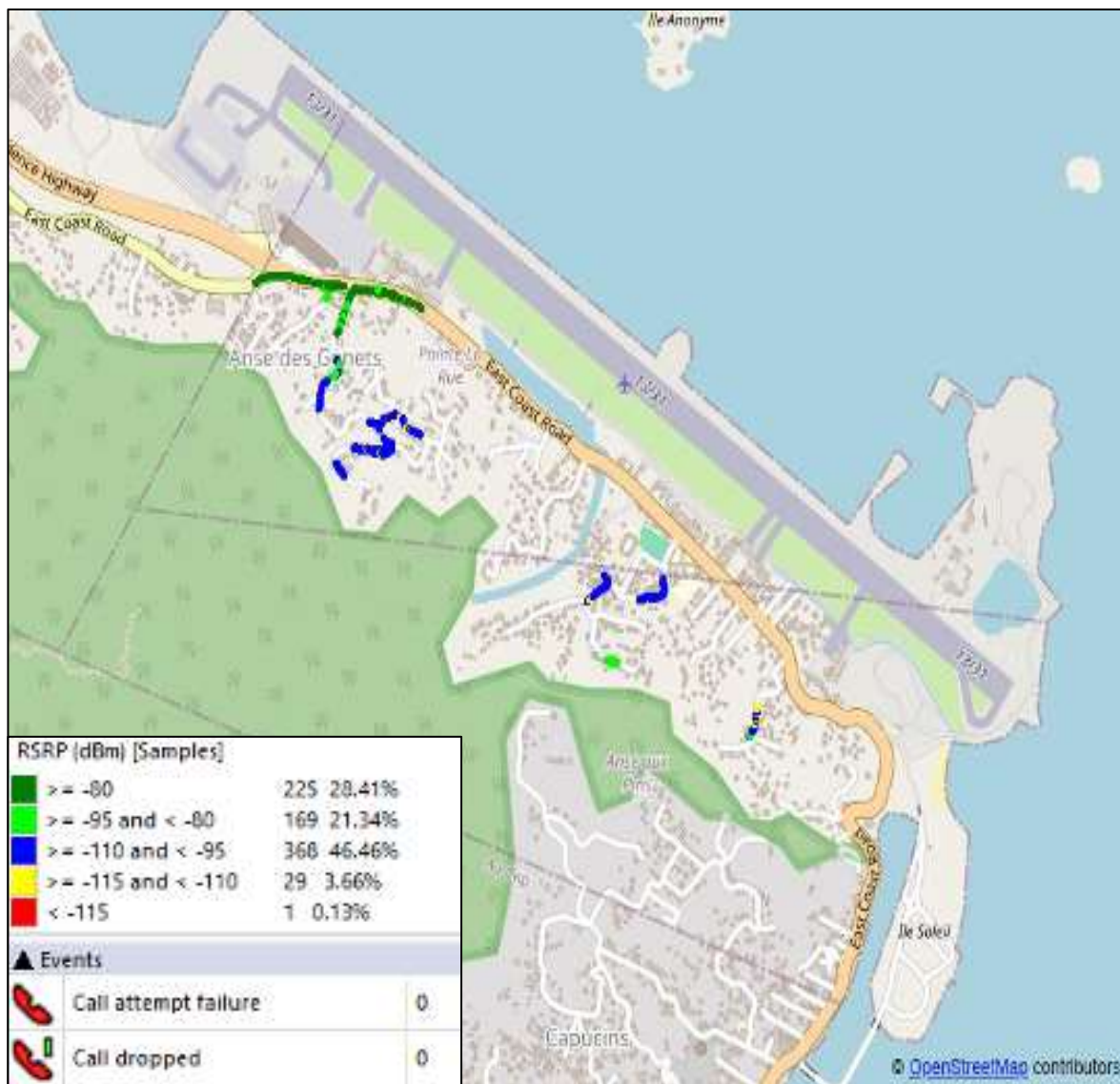


## Airtel SC MO

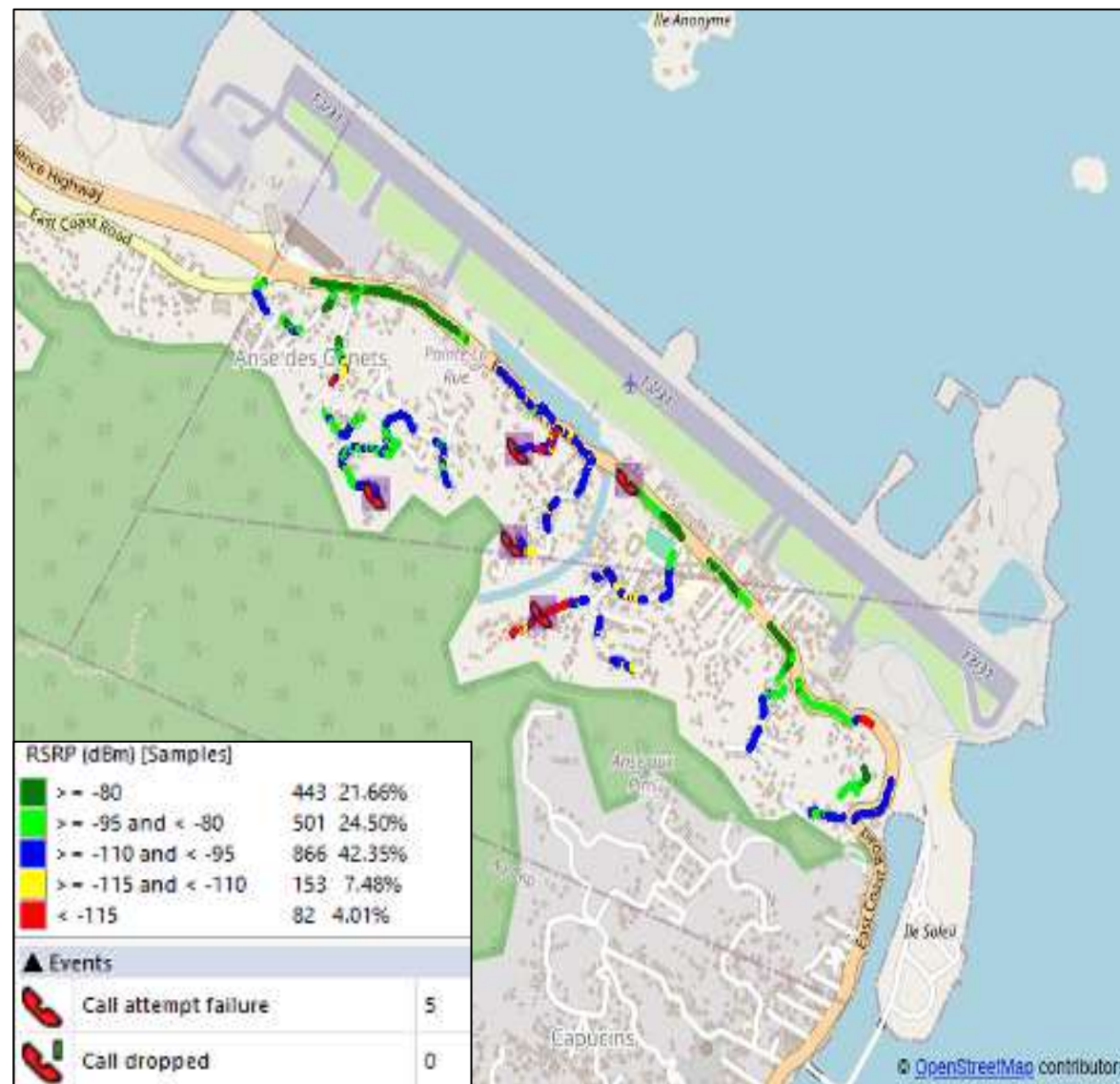
## CWS SC MO



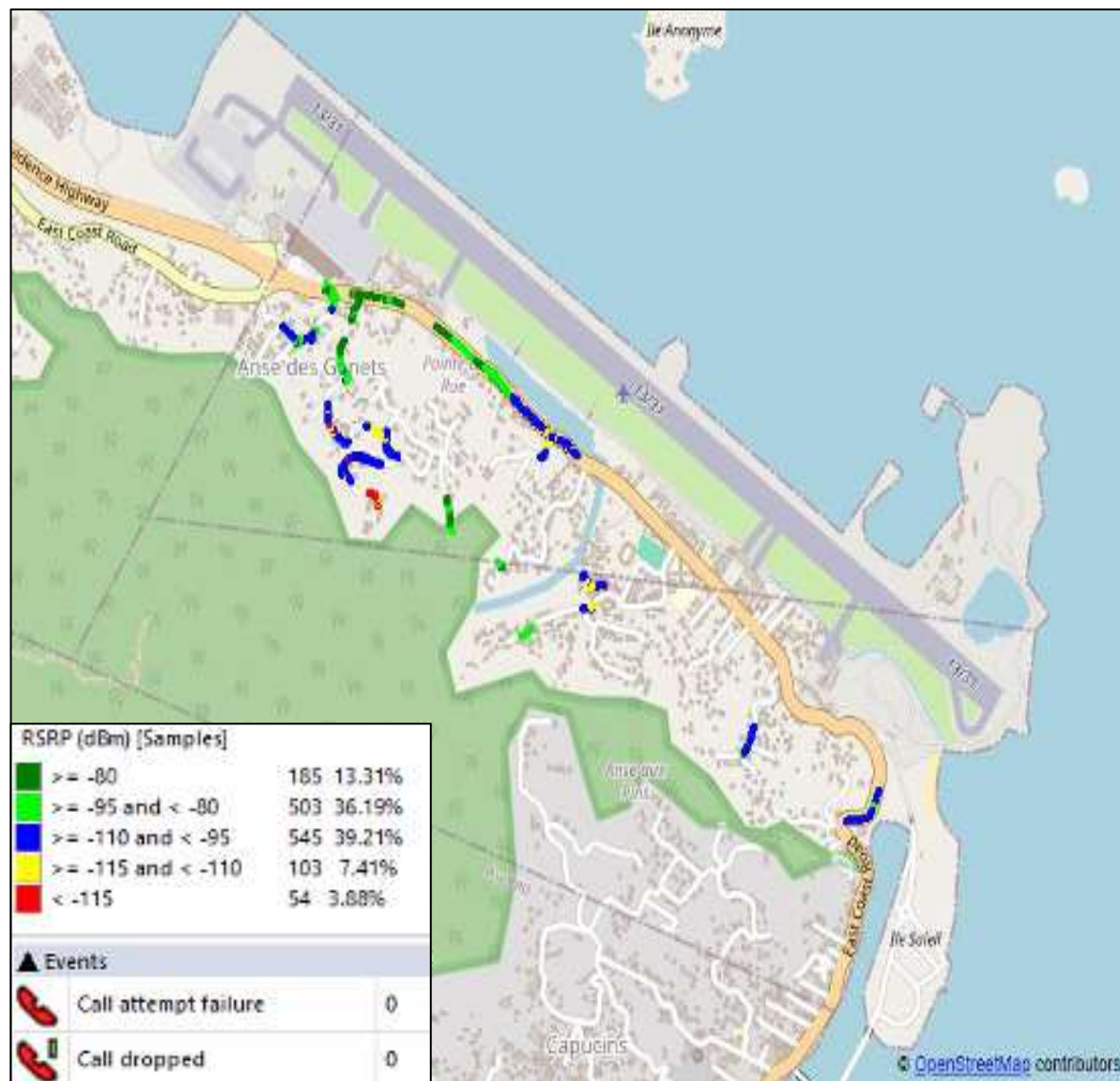
## Airtel SC MO



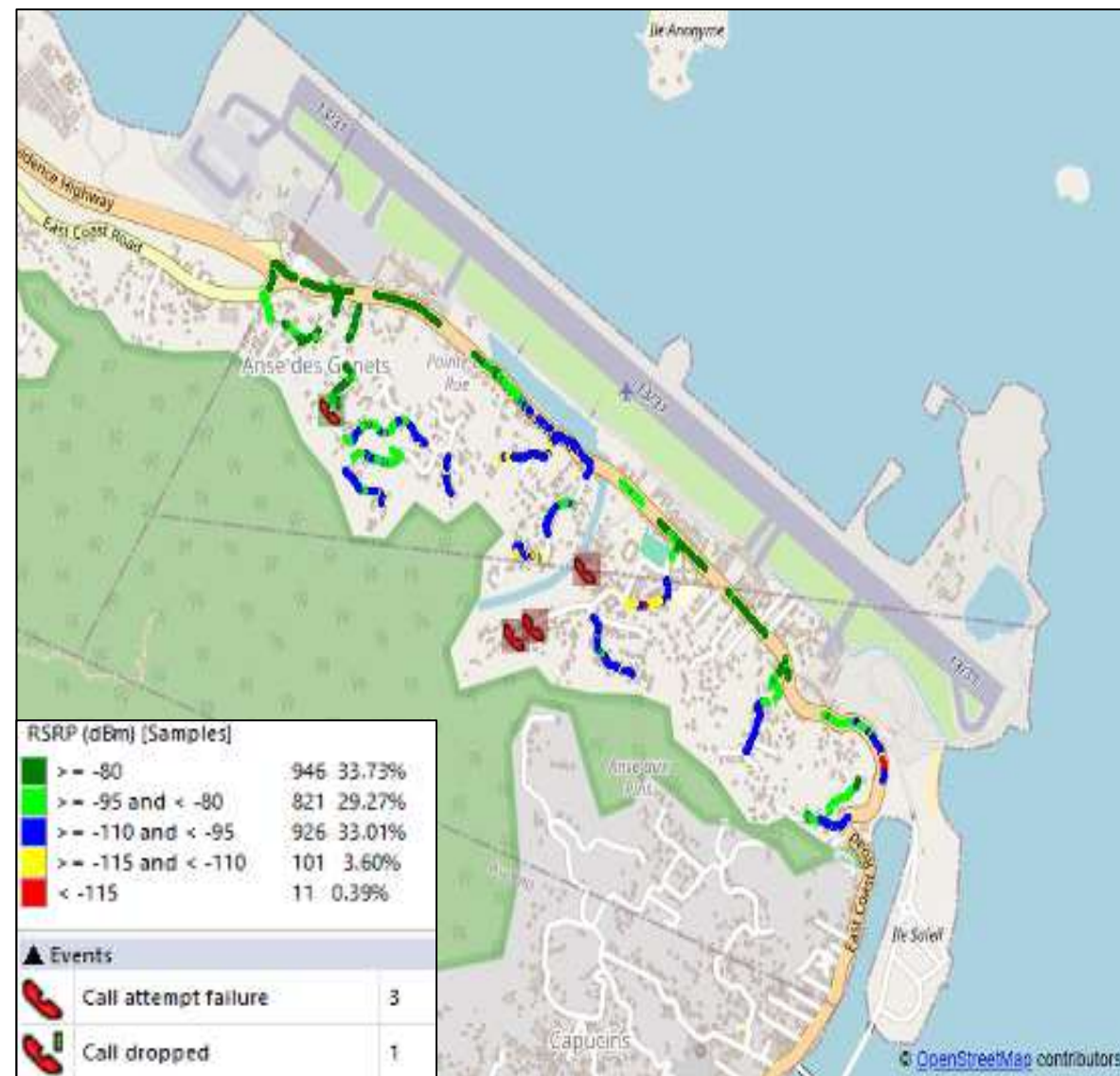
## CWS SC MO



## Airtel SC MO



## CWS SC MO

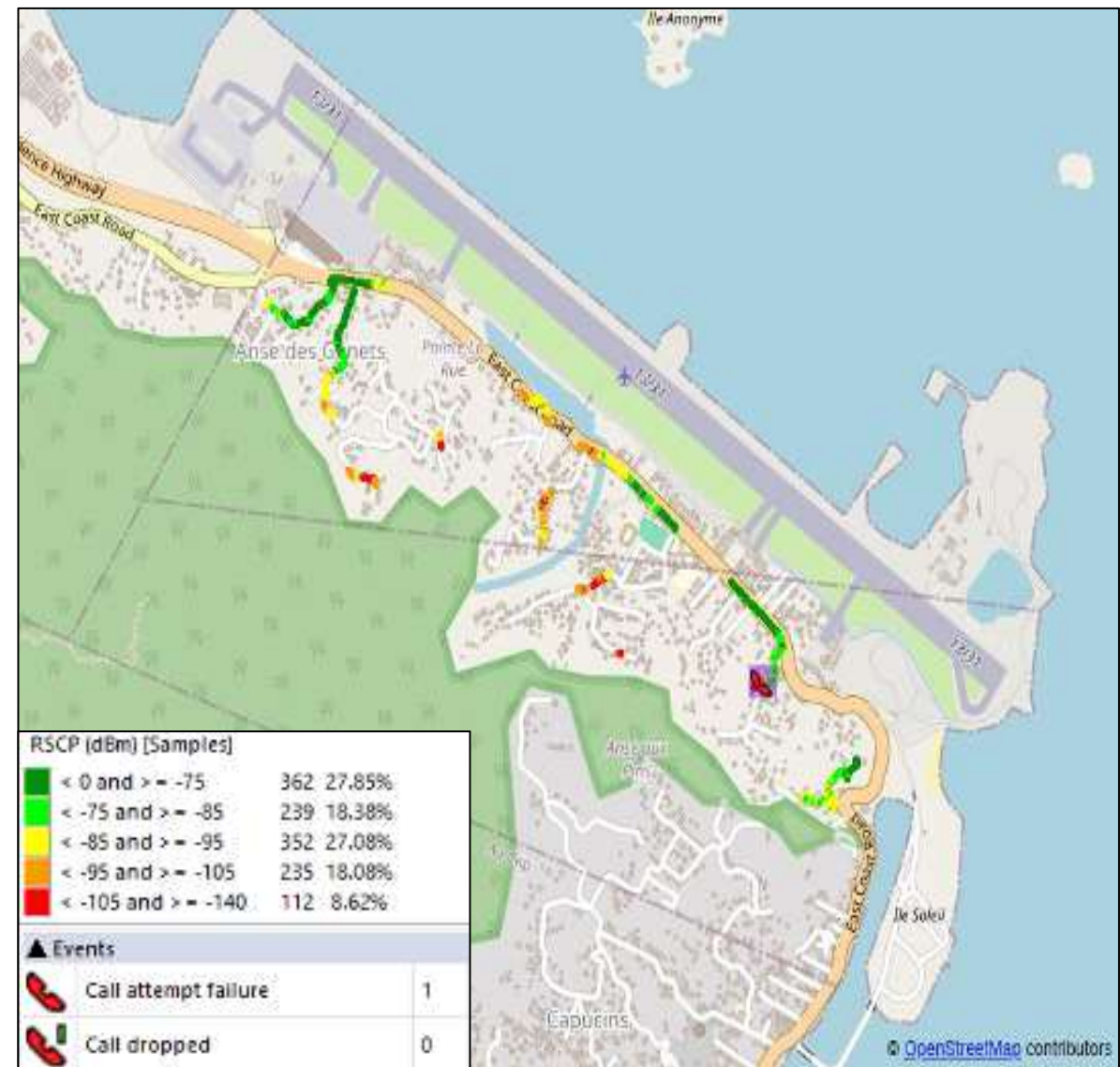




## Airtel LC MO



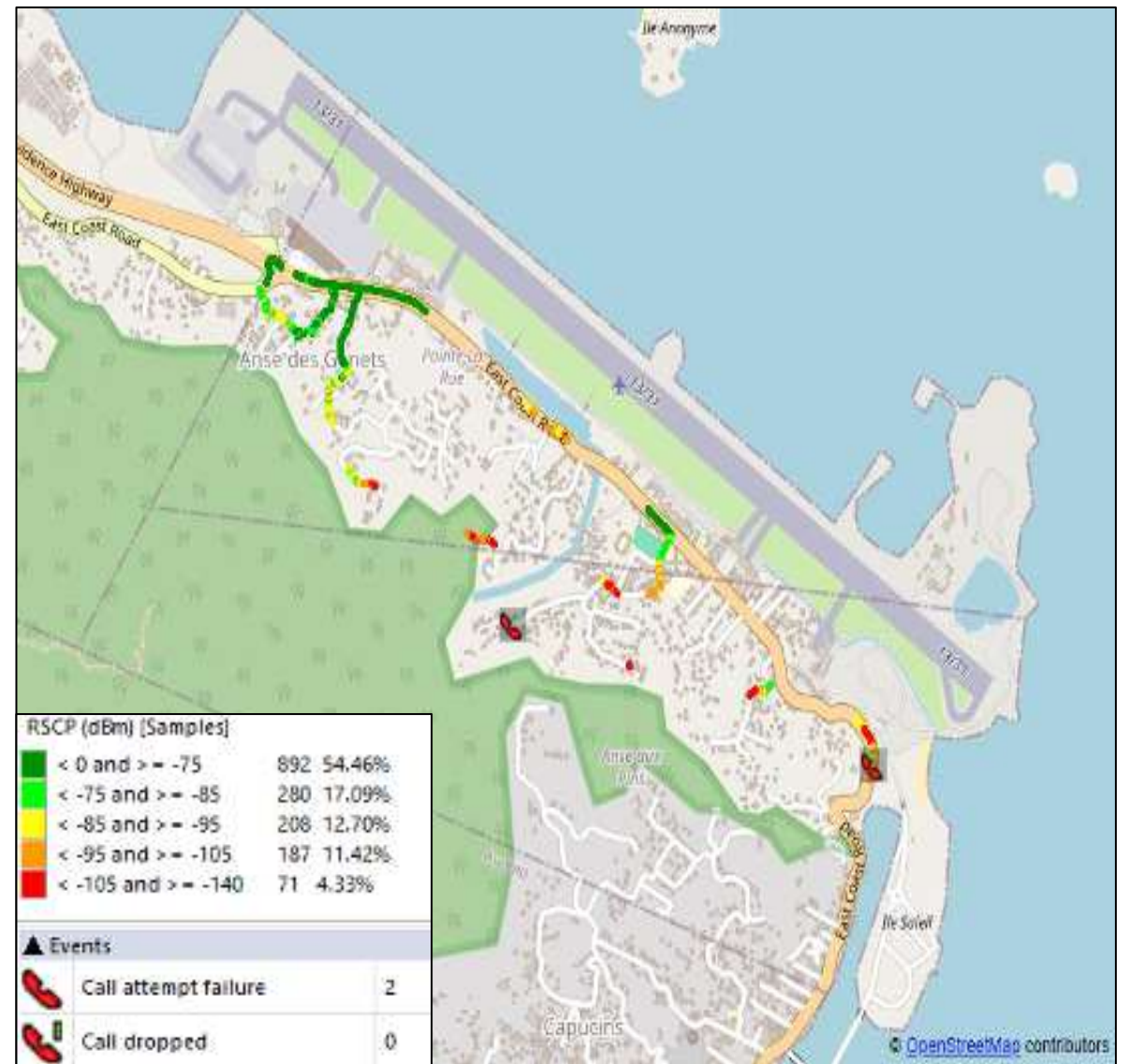
## CWS LC MO



## Airtel LC MO



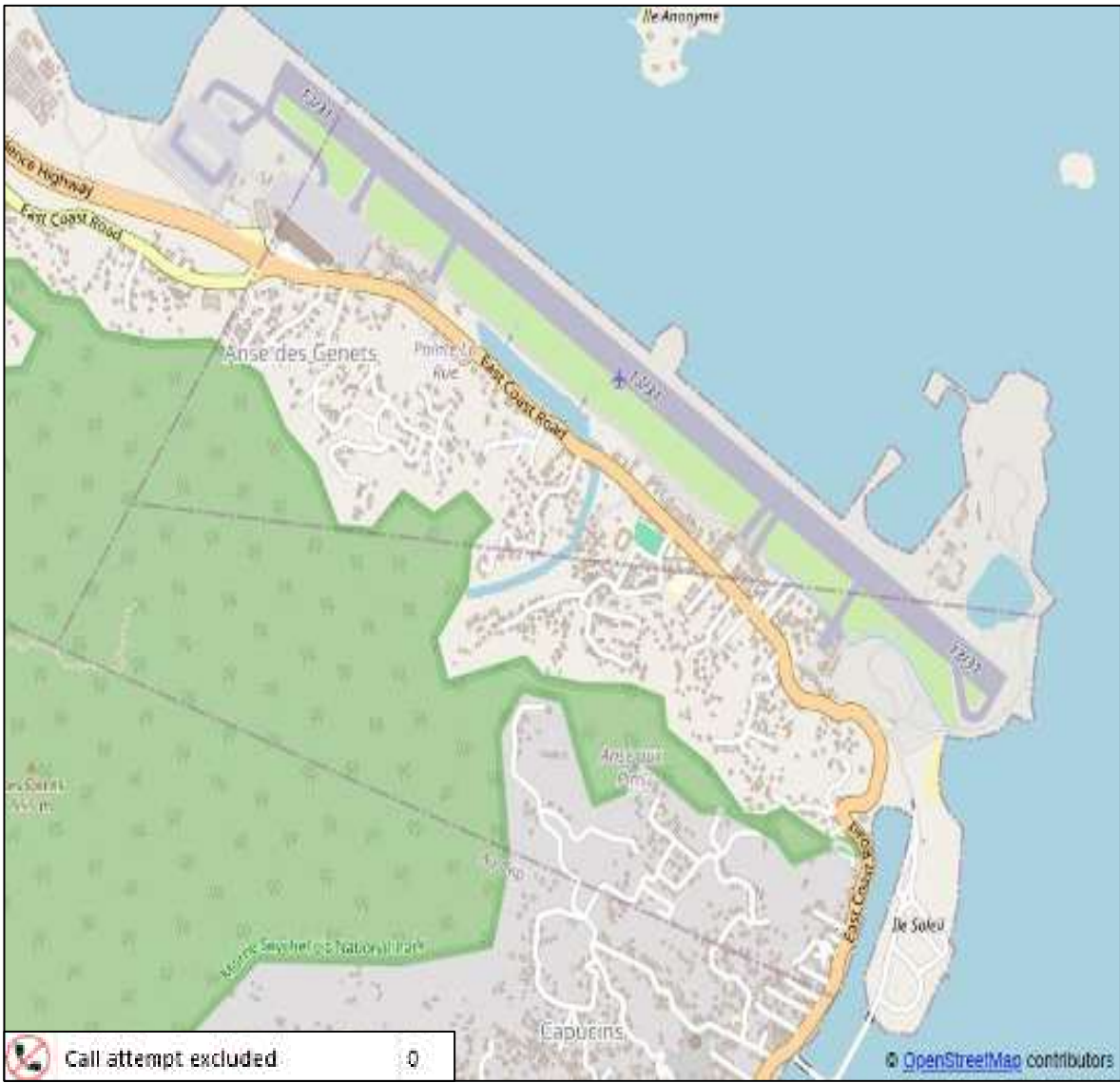
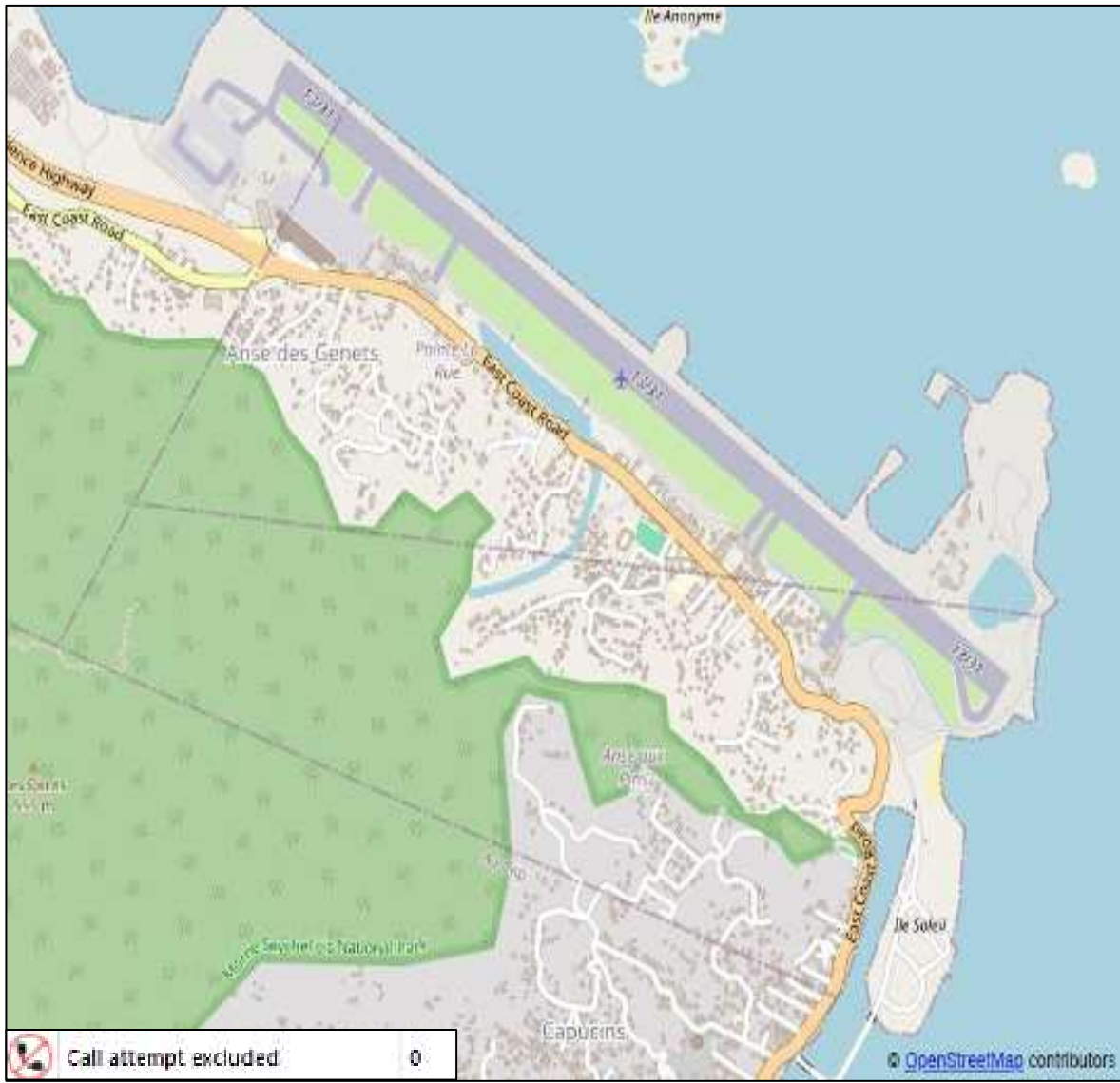
## CWS LC MO



# Phase-1 LONG CALL EXCLUDED EVENTS

**Airtel LC MO**

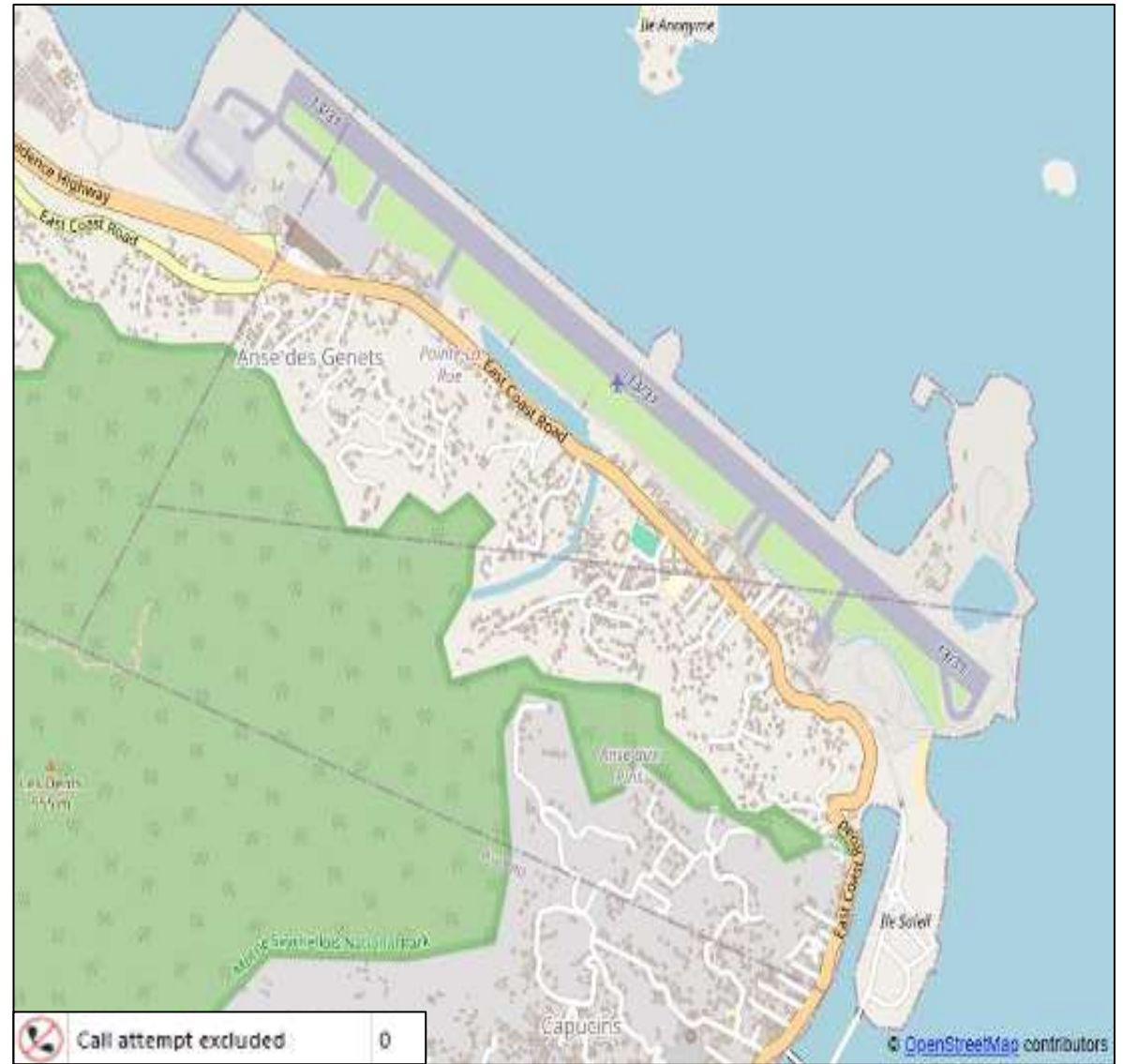
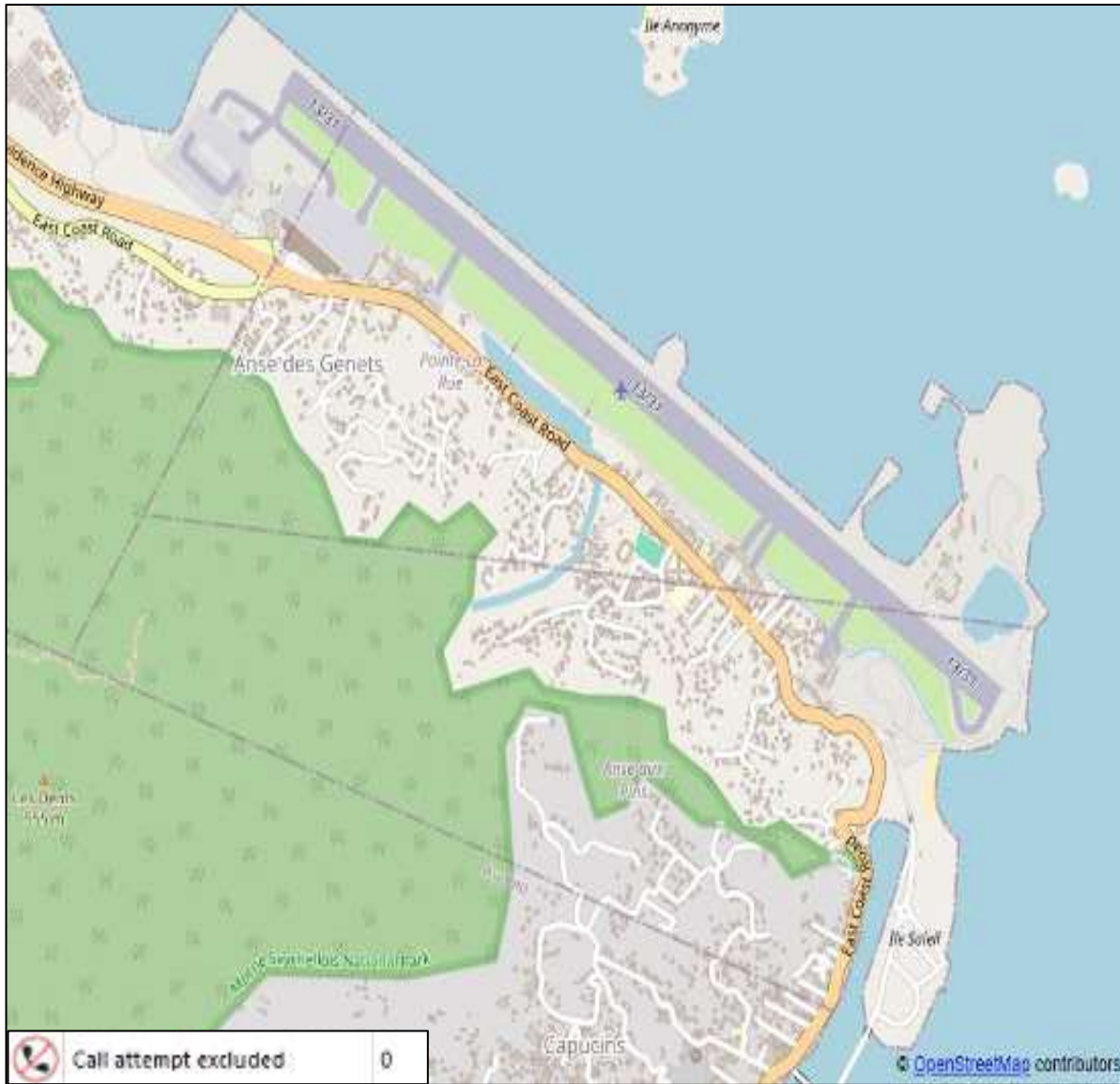
**CWS LC MO**





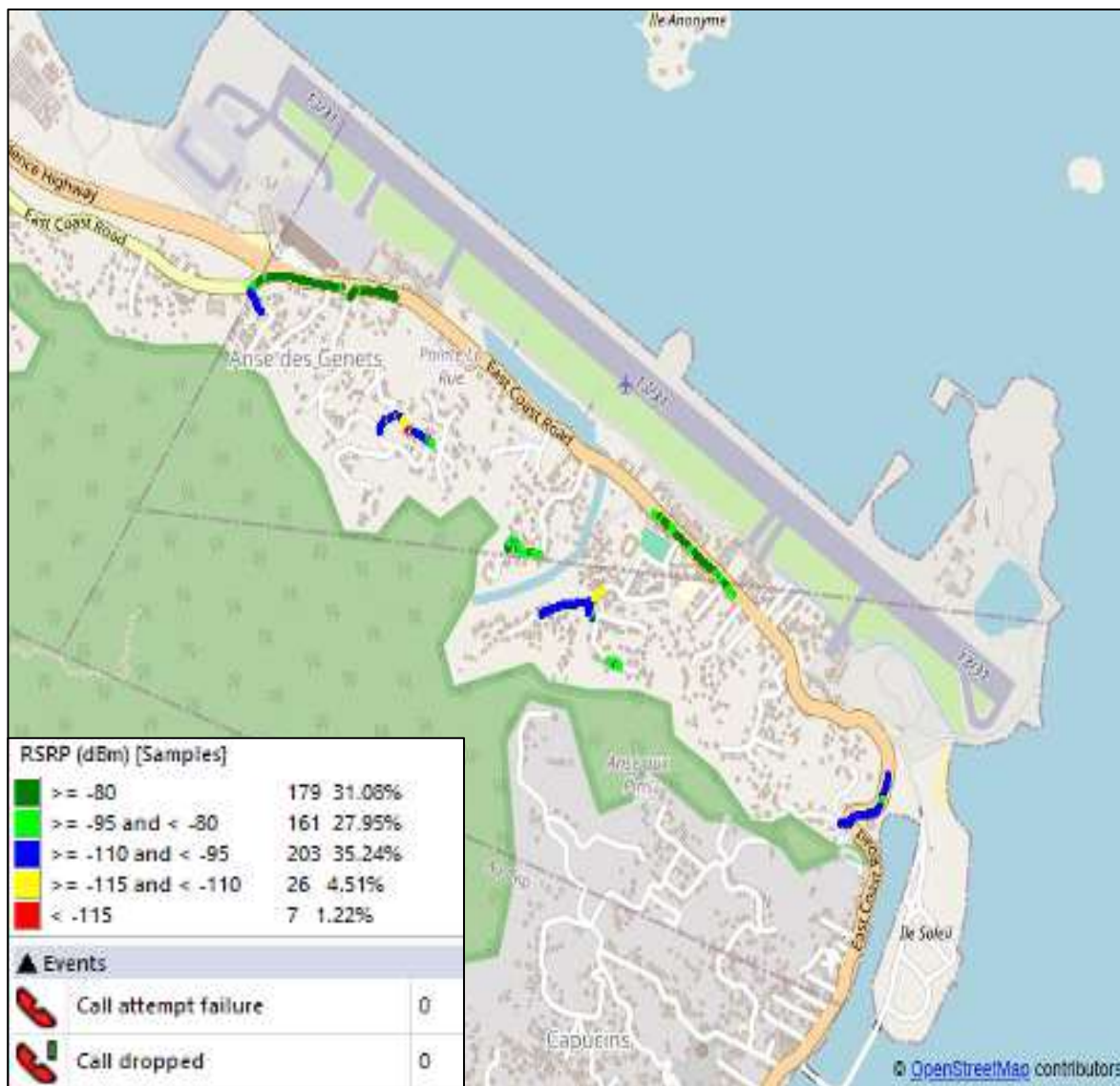
## Airtel LC MO

## CWS LC MO

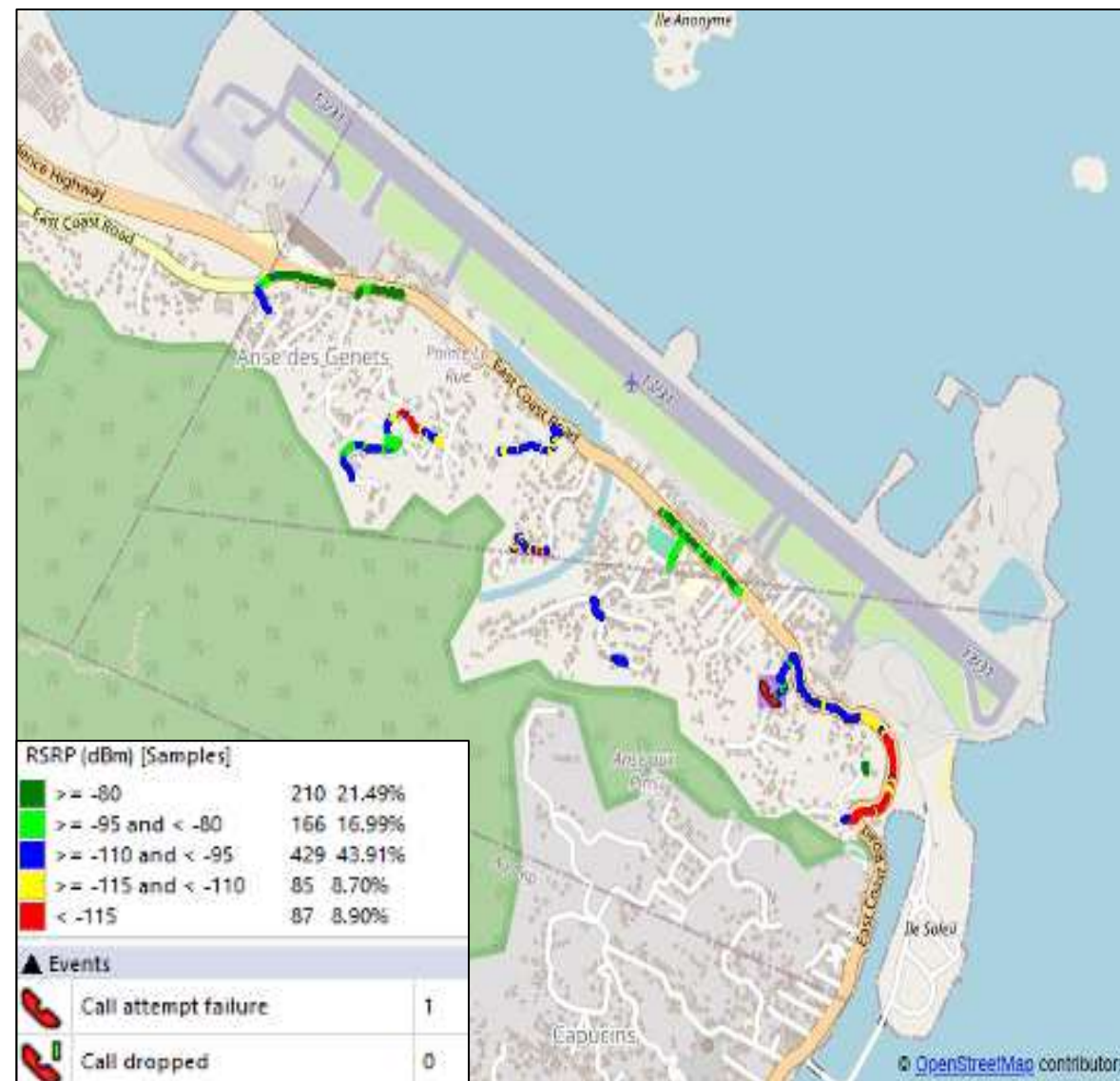




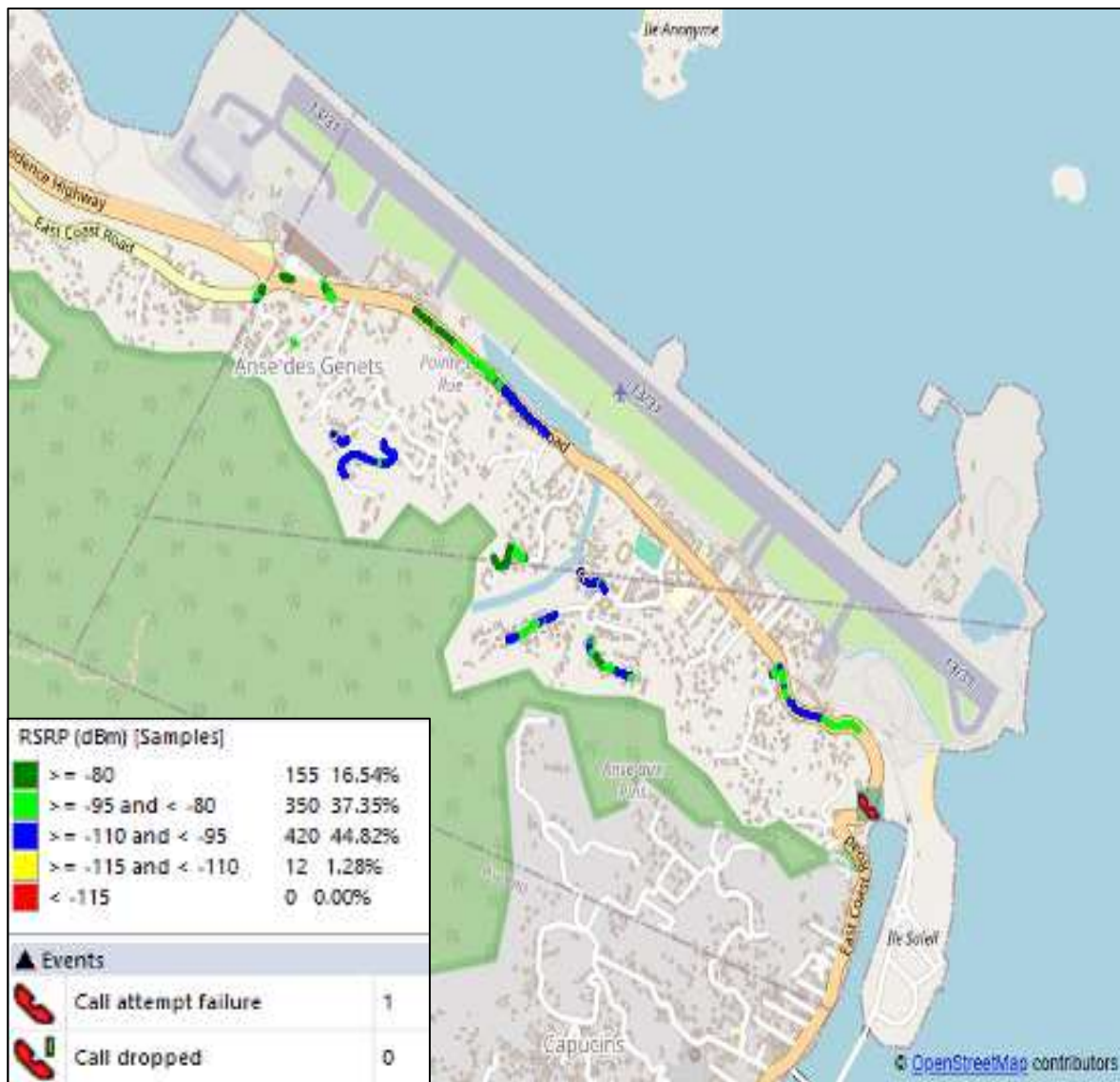
## Airtel LC MO



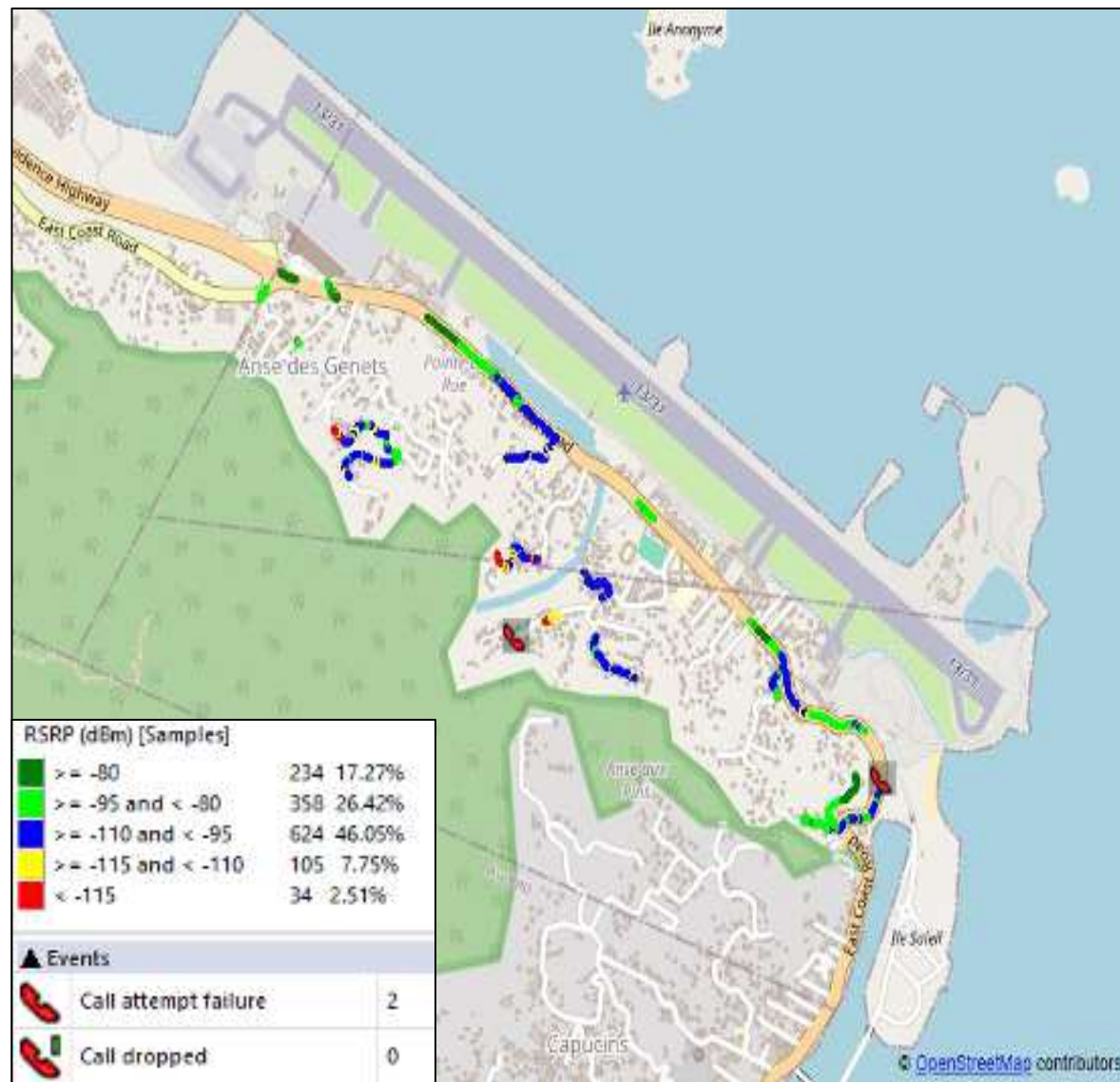
## CWS LC MO



## Airtel LC MO



## CWS LC MO



# LONG CALL DRIVE PLOTS



## Airtel LC MO



## CWS LC MO



## Airtel LC MO



## CWS LC MO

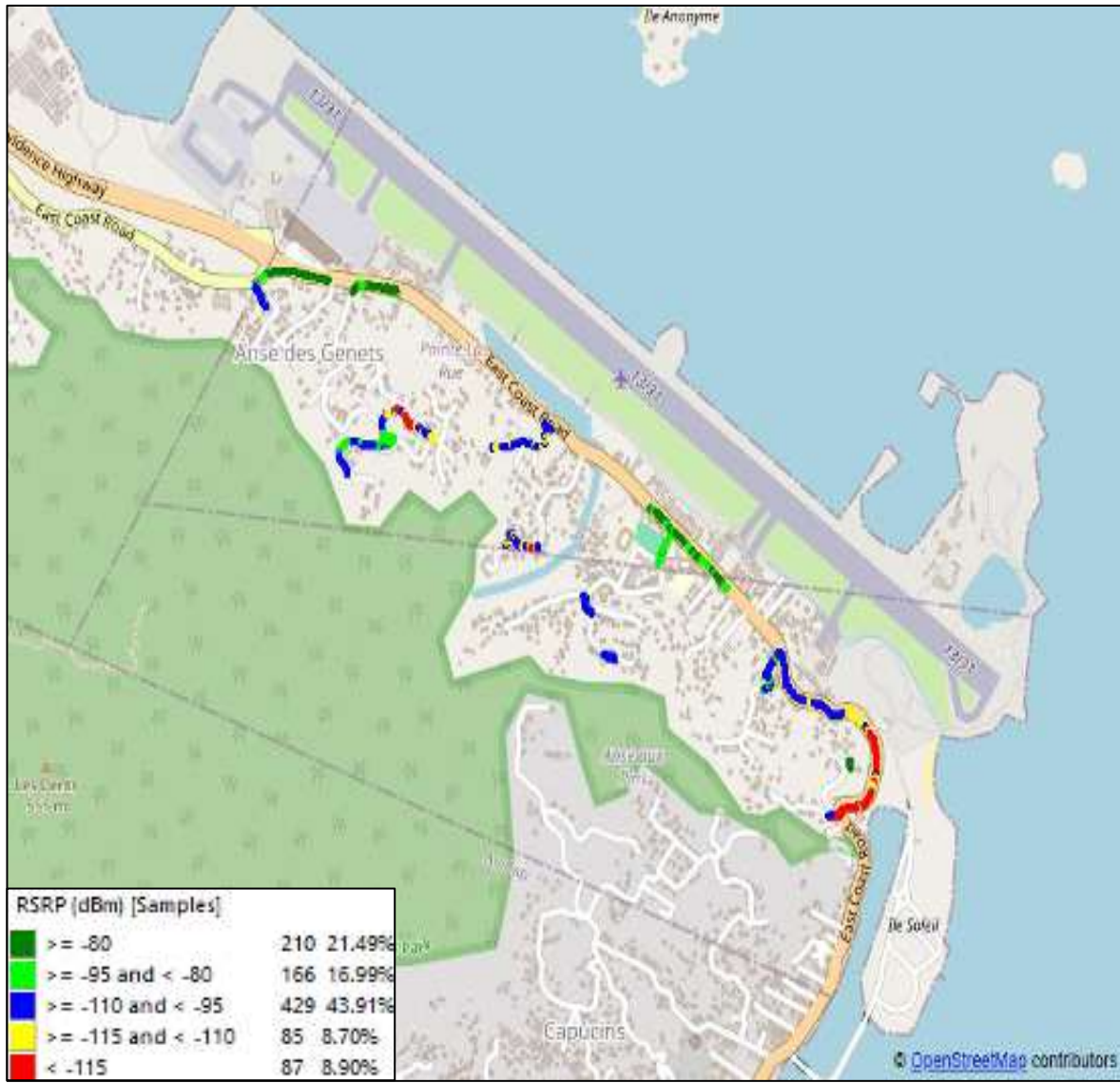




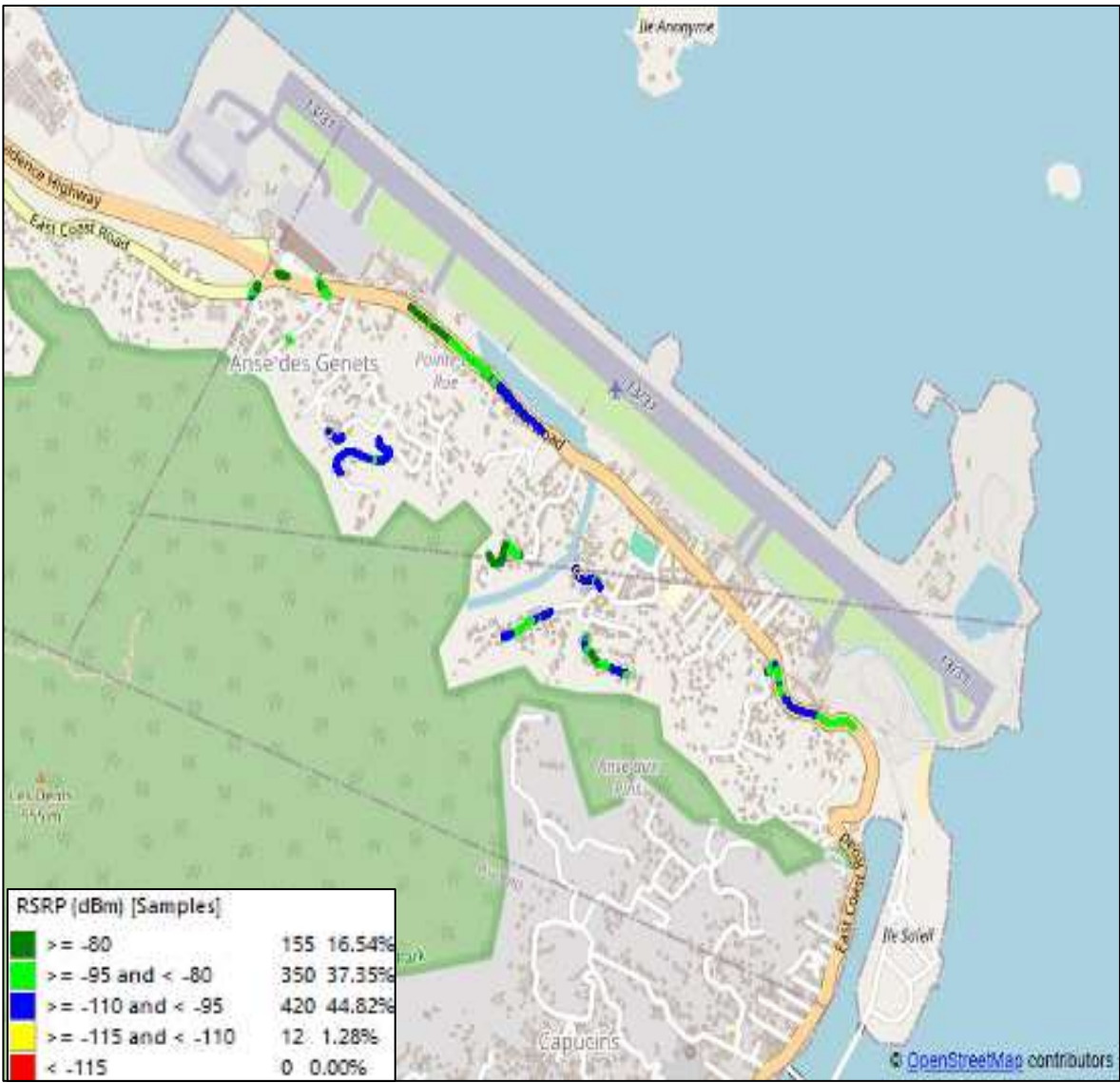
**Airtel LC MO**



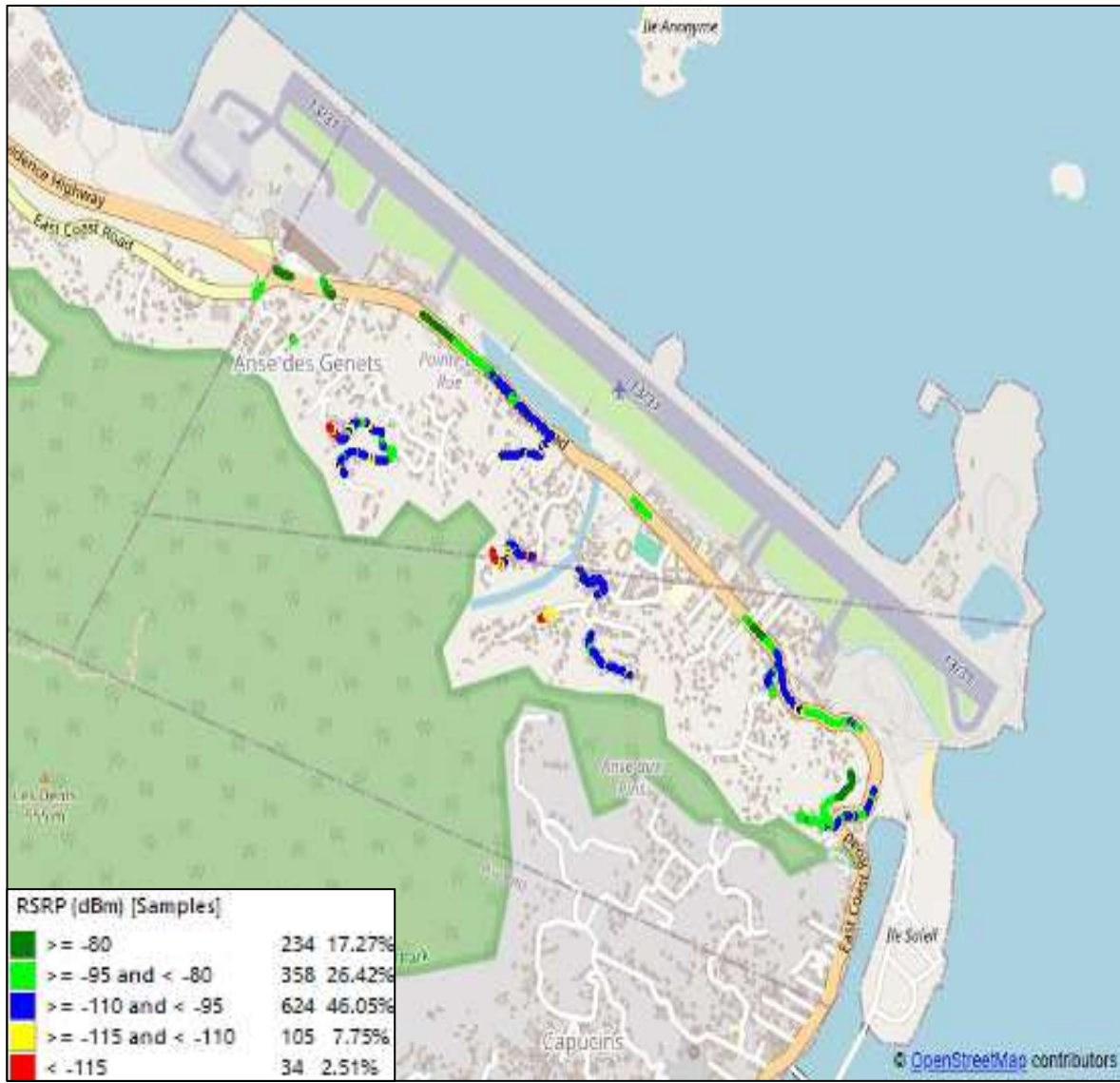
**CWS LC MO**



**Airtel LC MO**

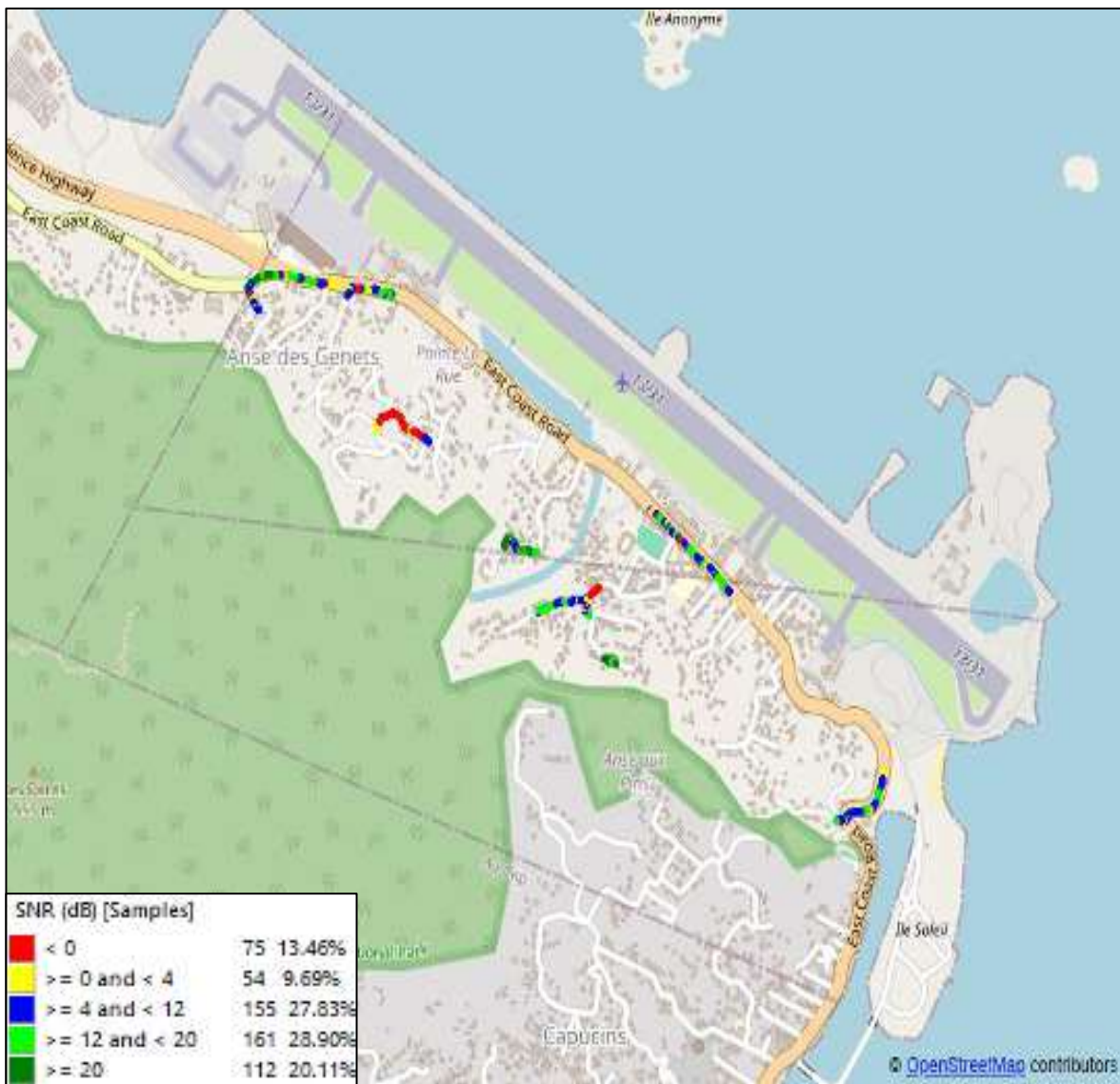


**CWS LC MO**





**Airtel LC MO**



**CWS LC MO**





**Airtel LC MO**

**CWS LC MO**



## Airtel LC MO



## CWS LC MO

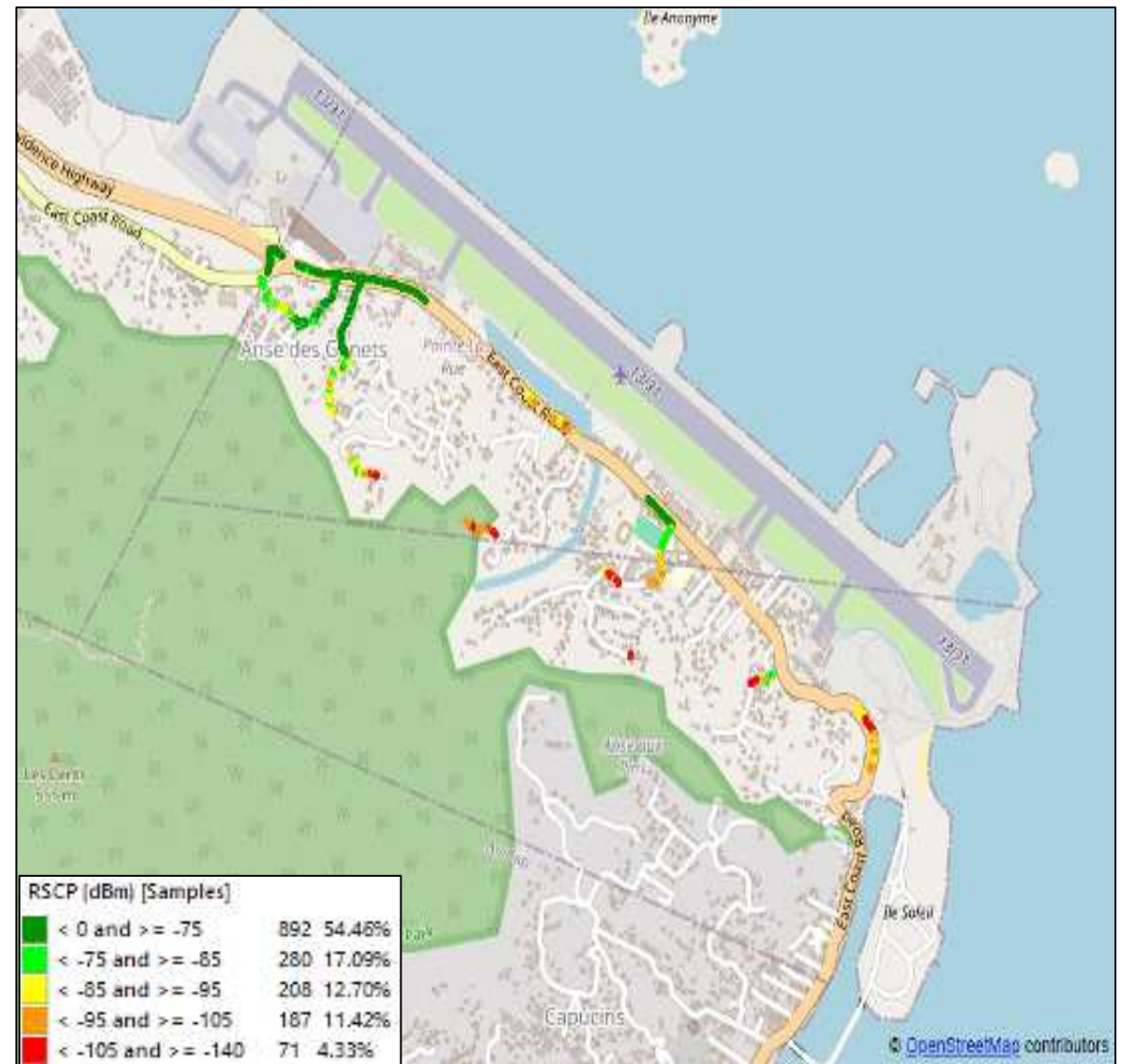




## Airtel LC MO



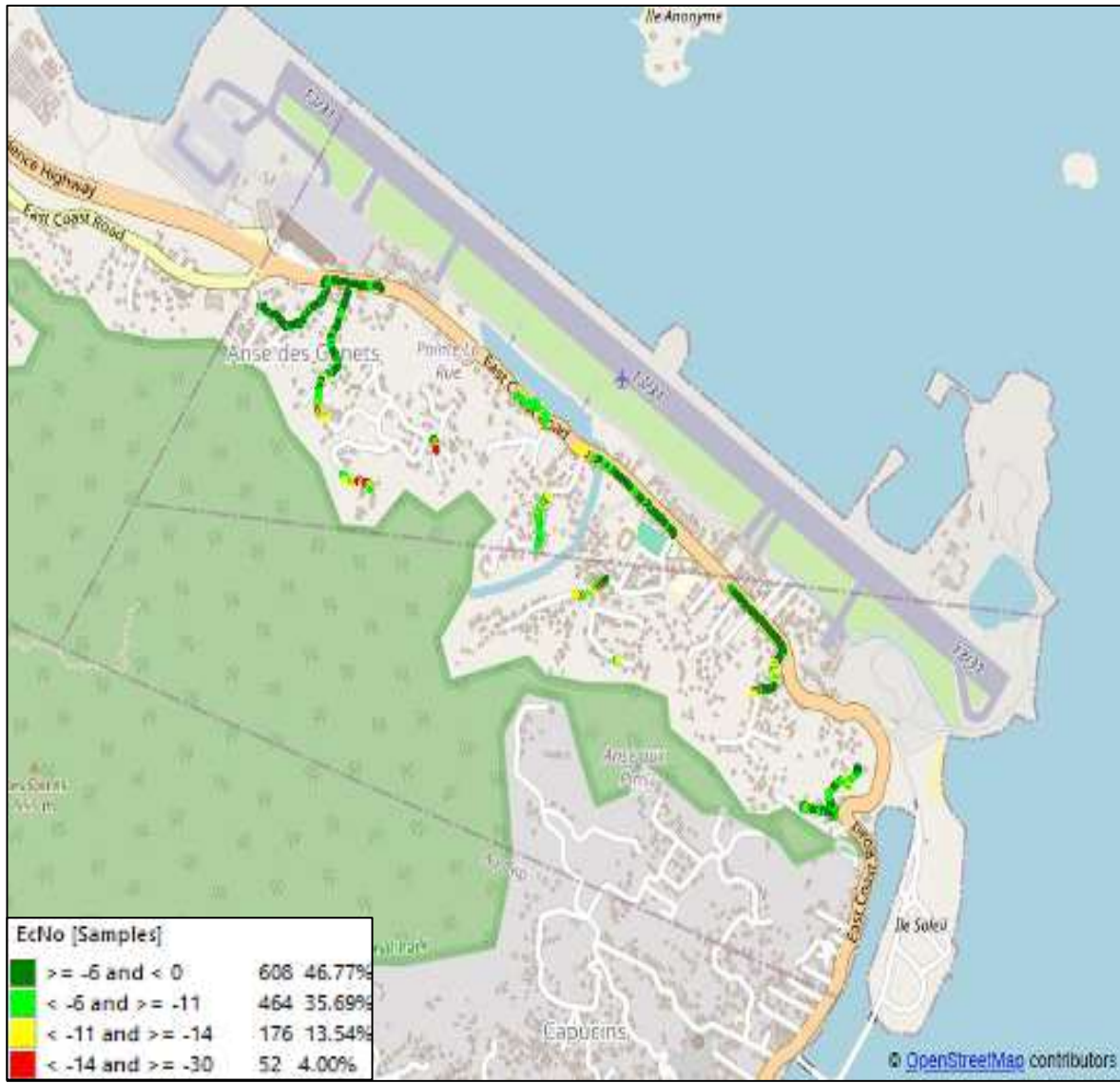
## CWS LC MO



**Airtel LC MO**



**CWS LC MO**





**Airtel LC MO**

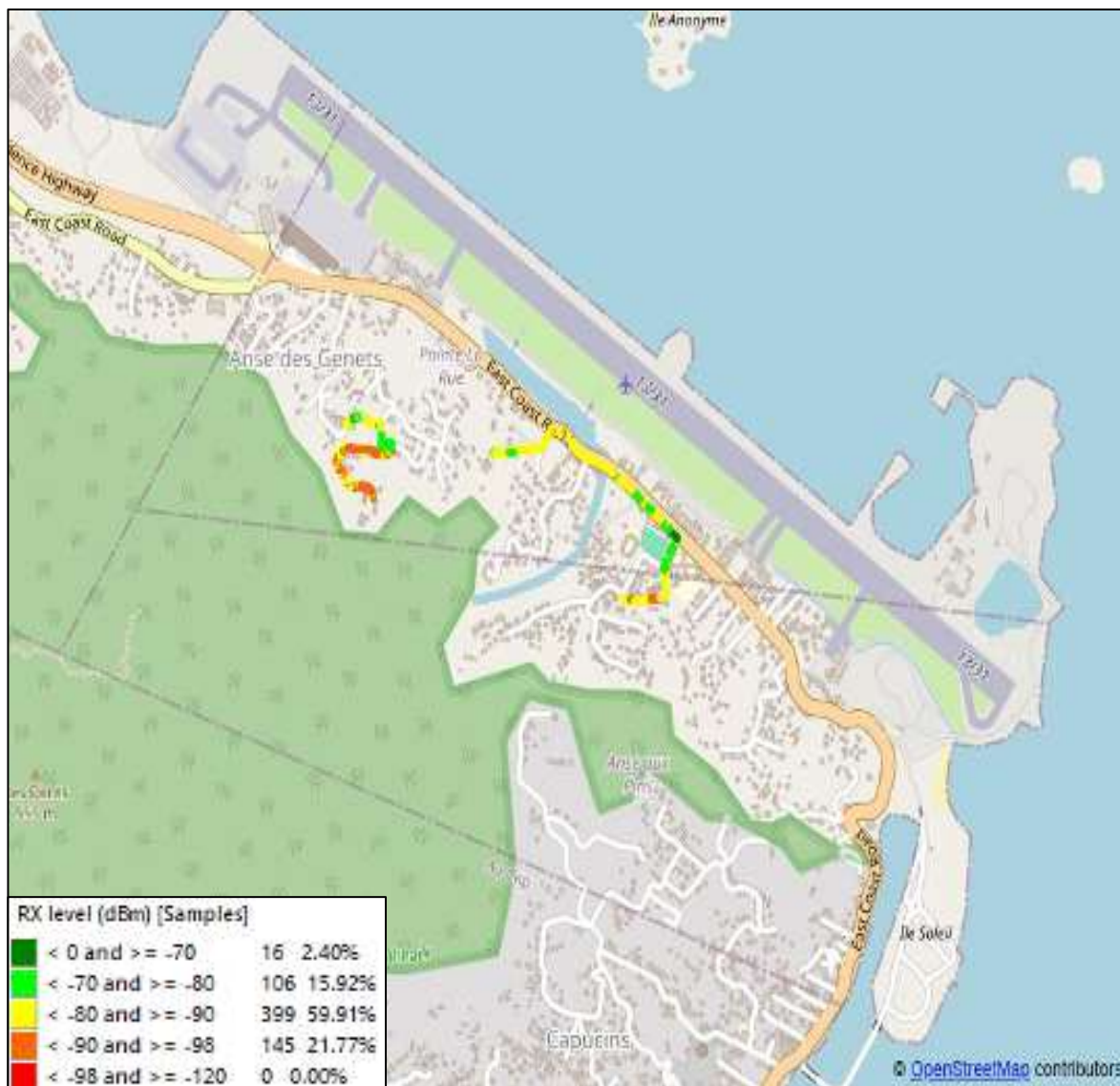


**CWS LC MO**

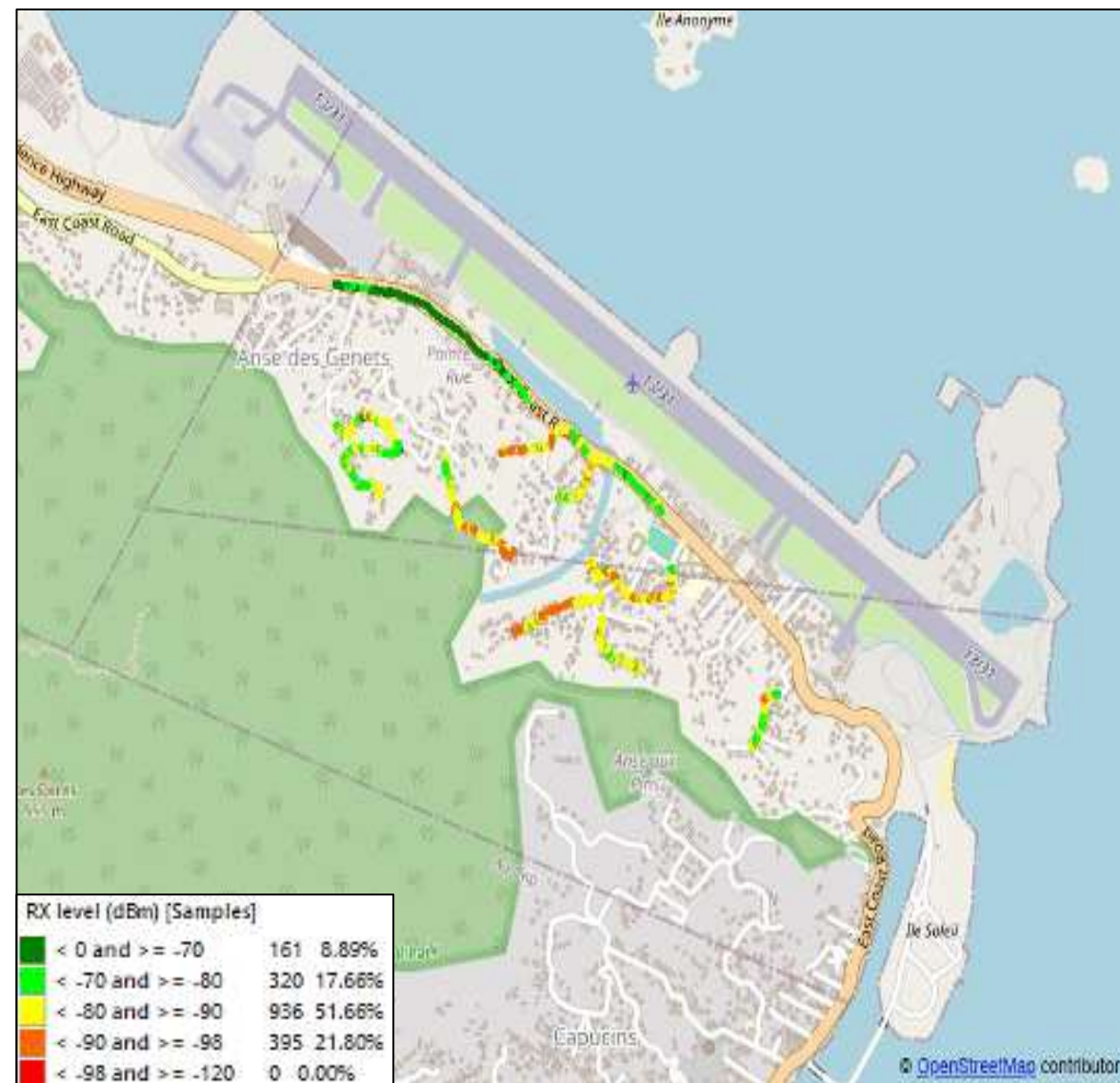




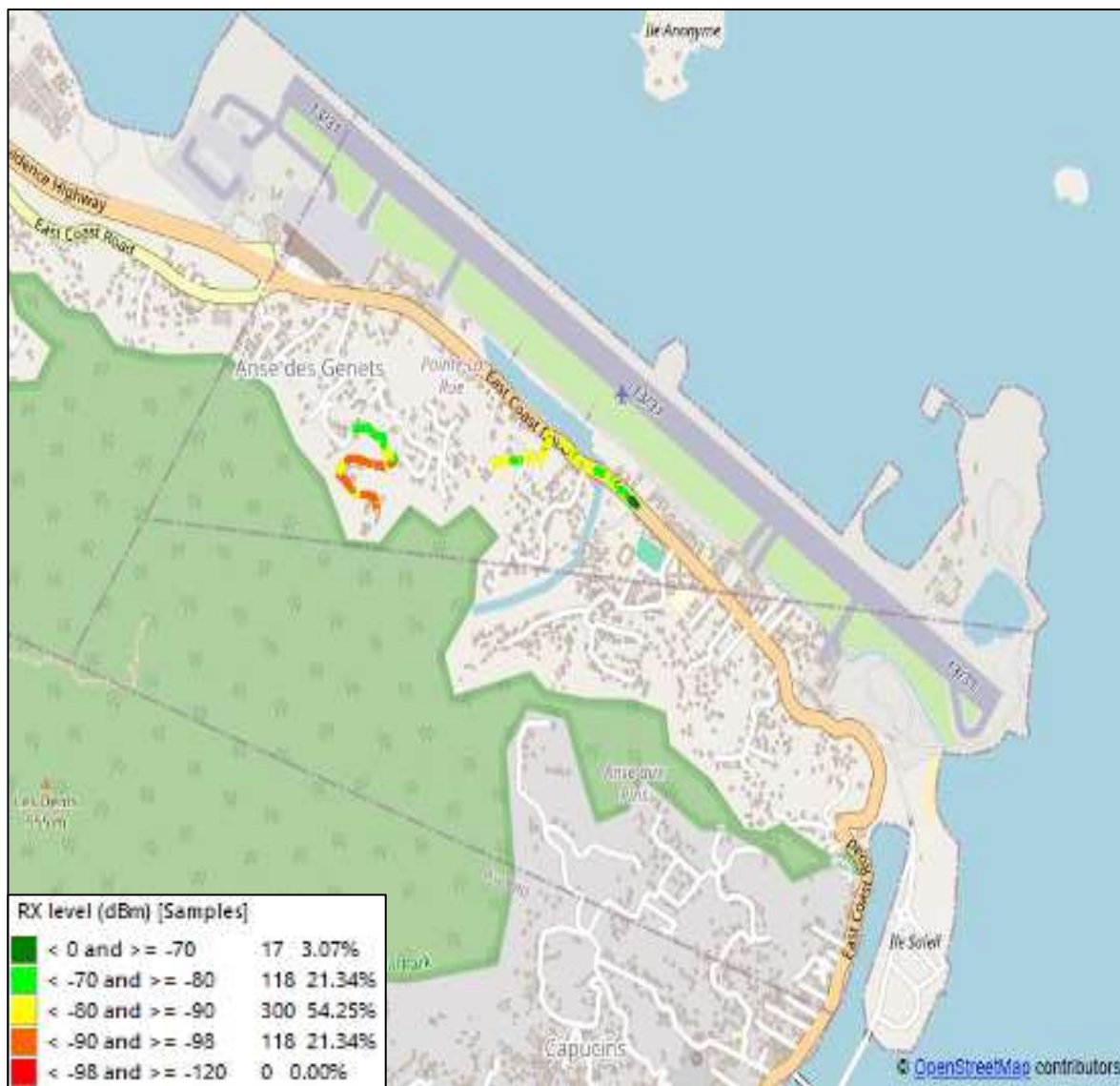
## Airtel LC MO



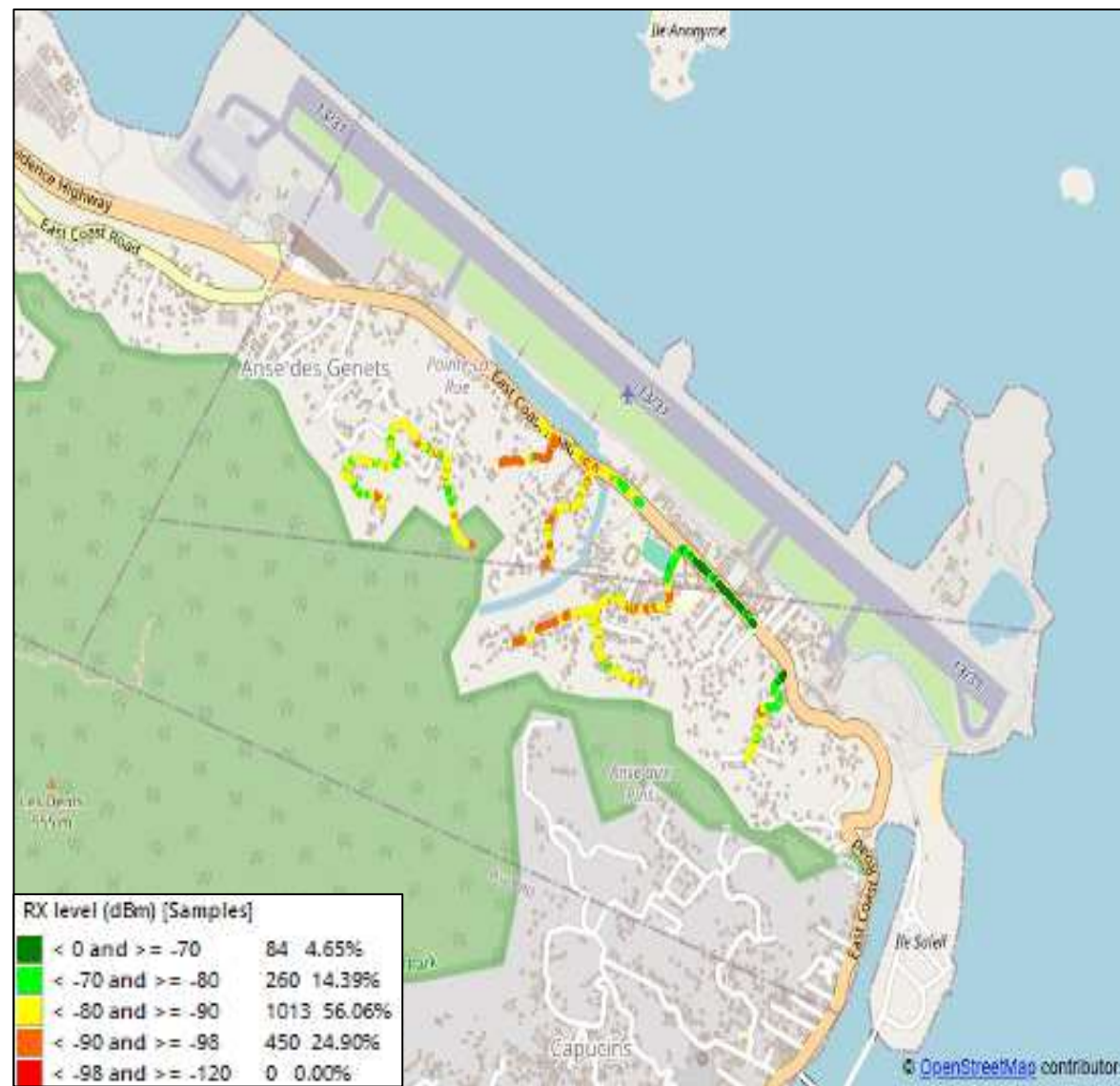
## CWS LC MO



## Airtel LC MO



## CWS LC MO



## Airtel LC MO



## CWS LC MO





## Airtel LC MO

## CWS LC MO



# 3G PREFERRED DATA DRIVE PLOTS



## Airtel Data 3G



## CWS Data 3G



## Airtel Data 3G



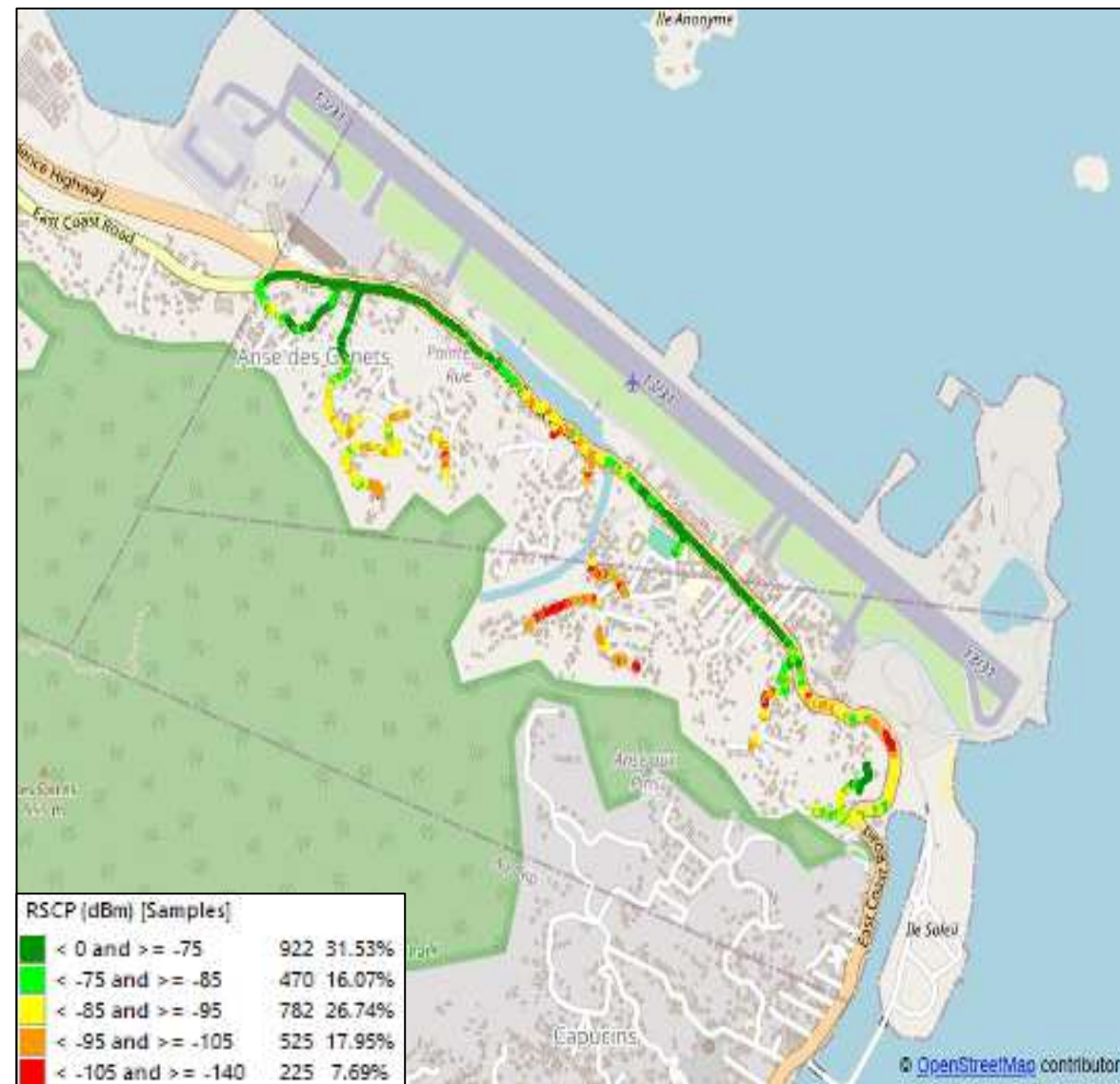
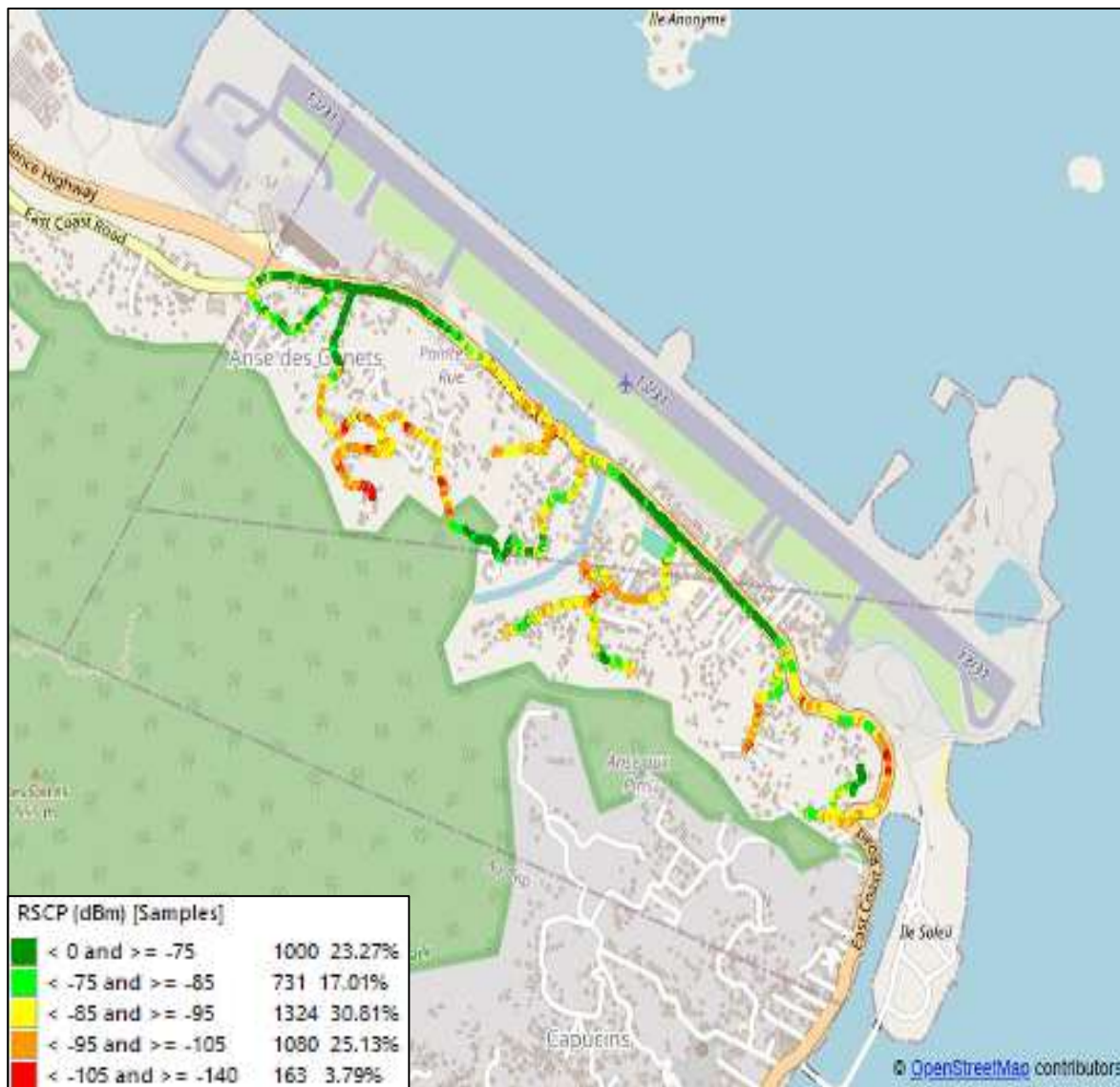
## CWS Data 3G



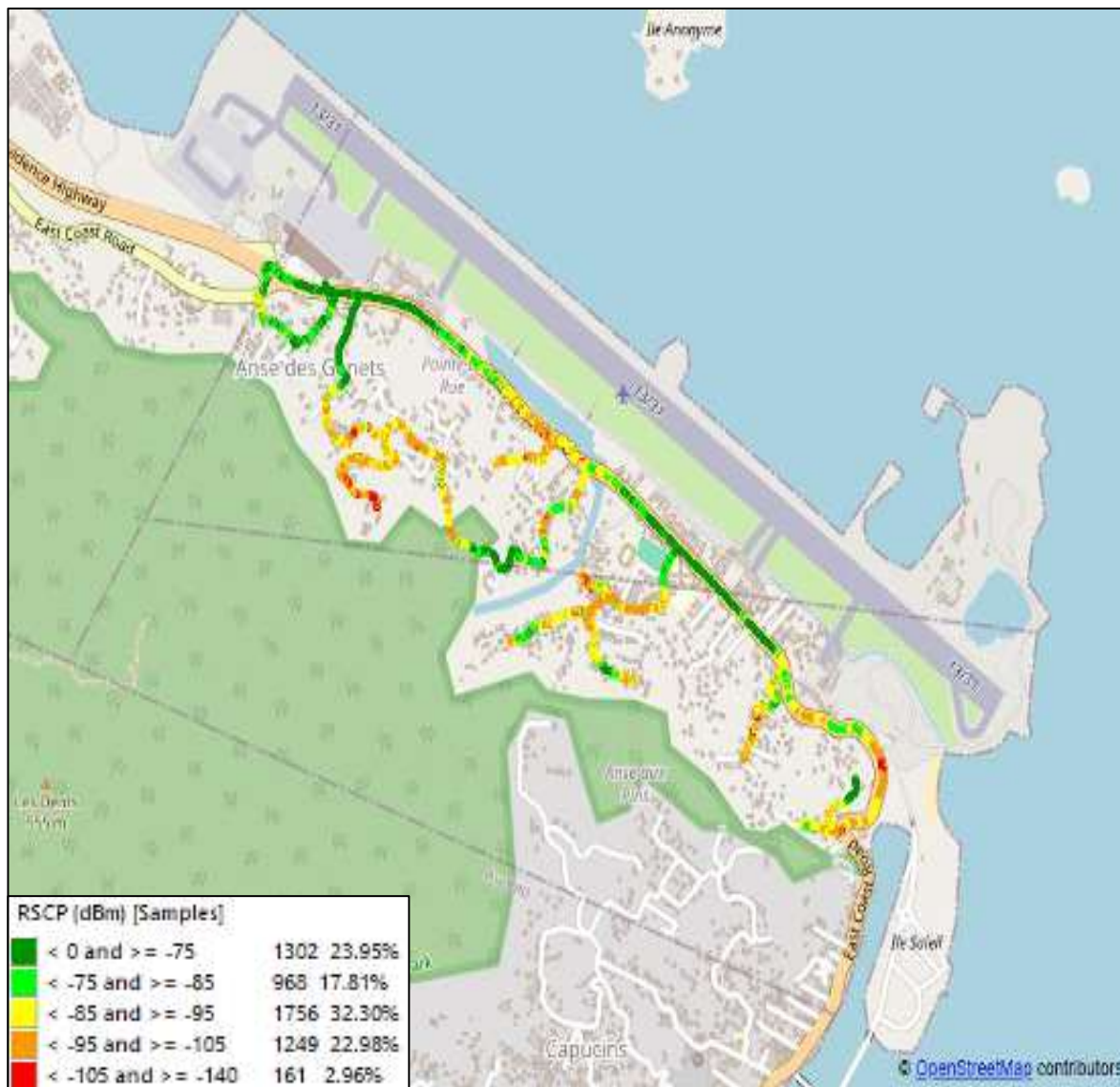


## Airtel Data 3G

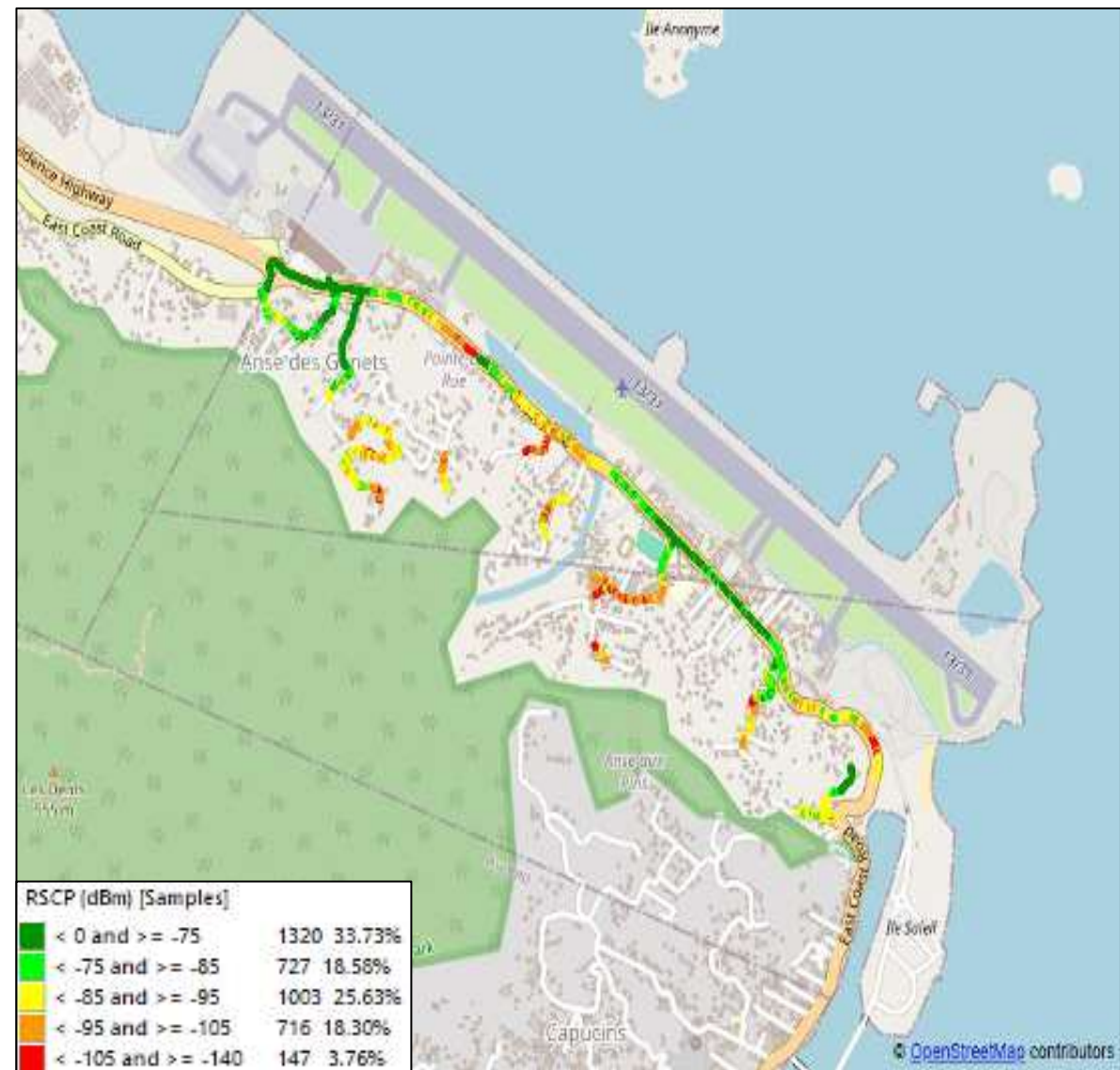
## CWS Data 3G



## Airtel Data 3G



## CWS Data 3G





**Airtel Data 3G**

**CWS Data 3G**



**Airtel Data 3G**

**CWS Data 3G**





## Airtel Data 3G



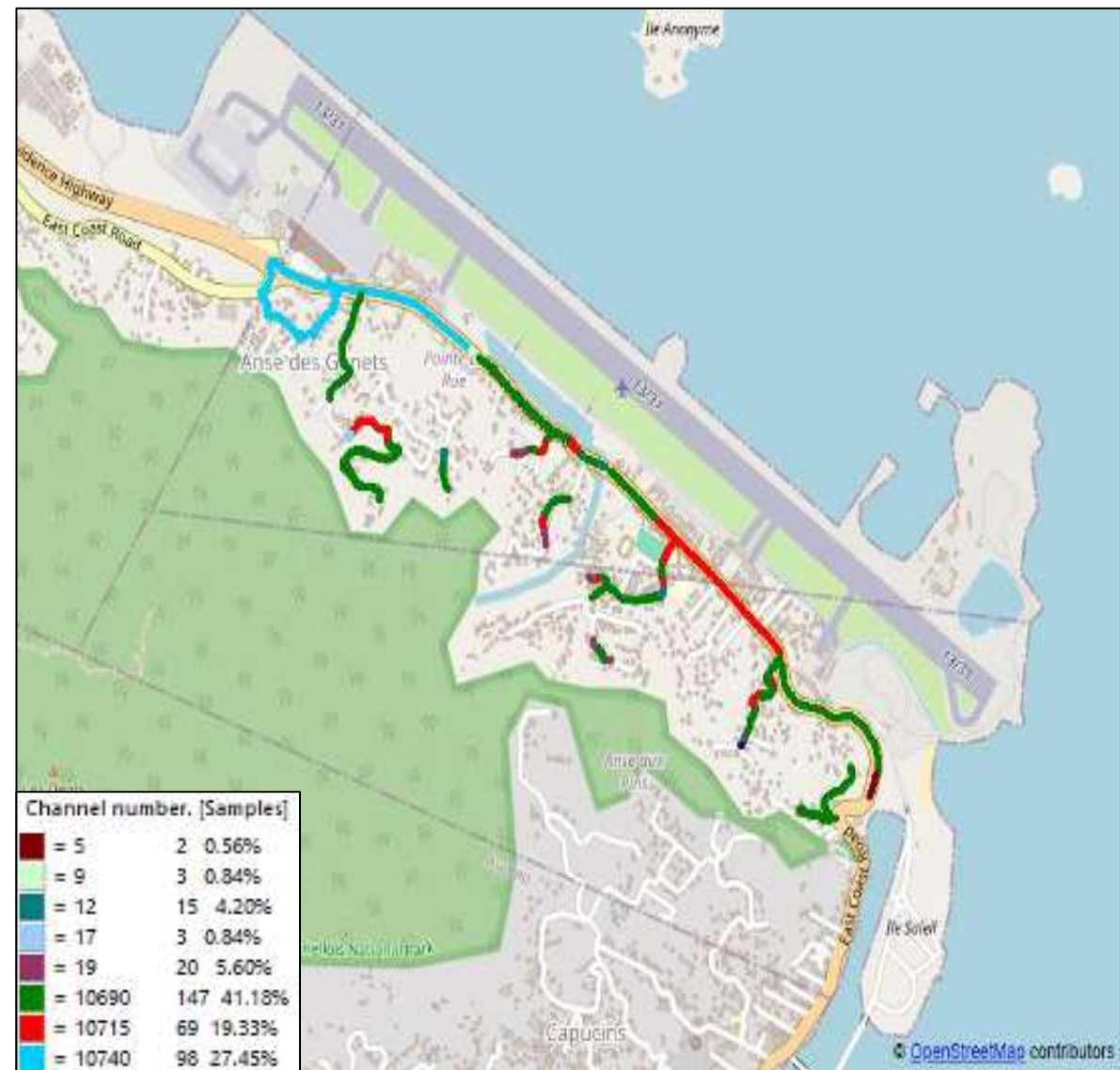
## CWS Data 3G



## Airtel Data 3G



## CWS Data 3G



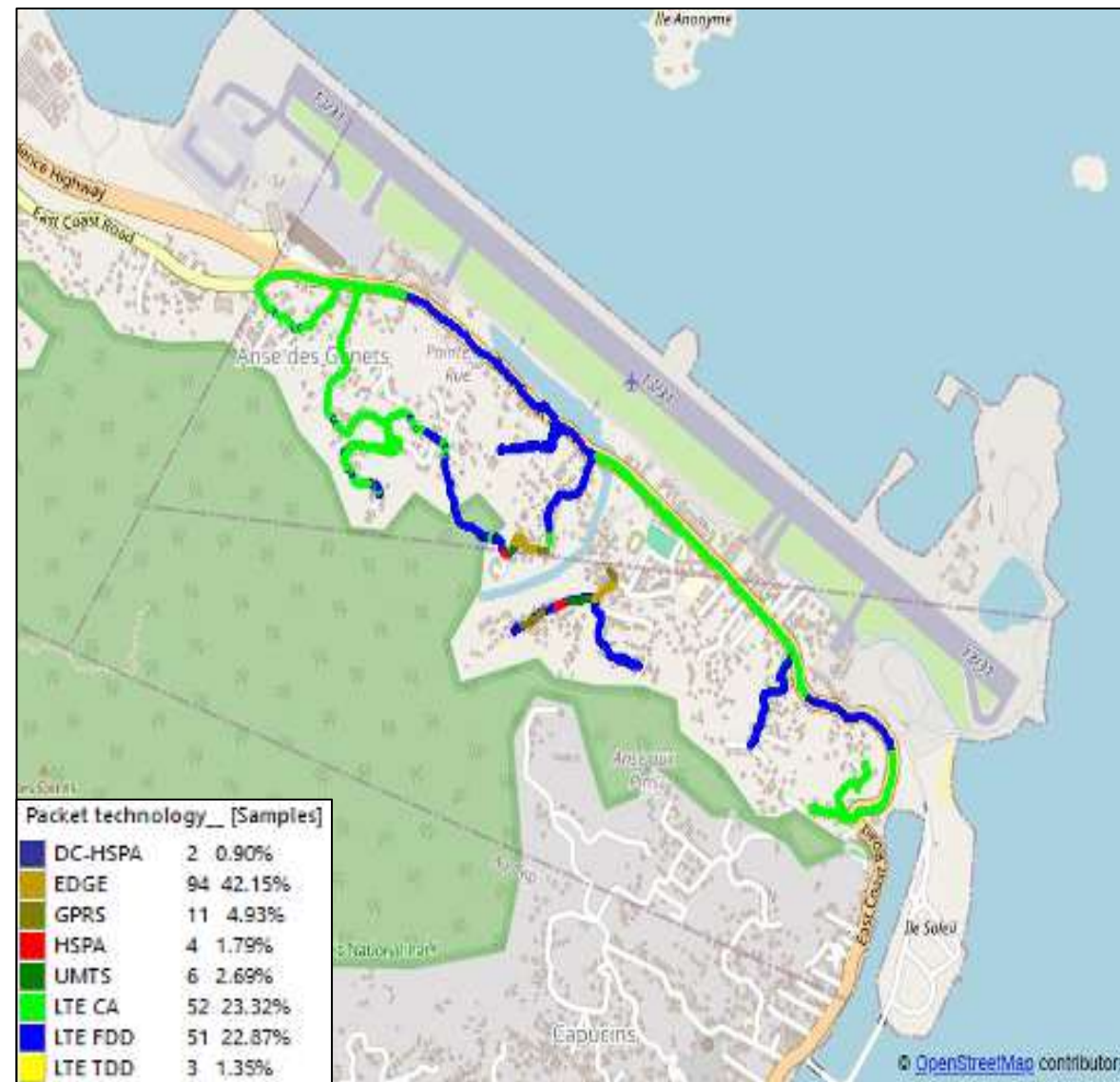


# **4G PREFERRED DATA DRIVE PLOTS**

## Airtel Data 4G



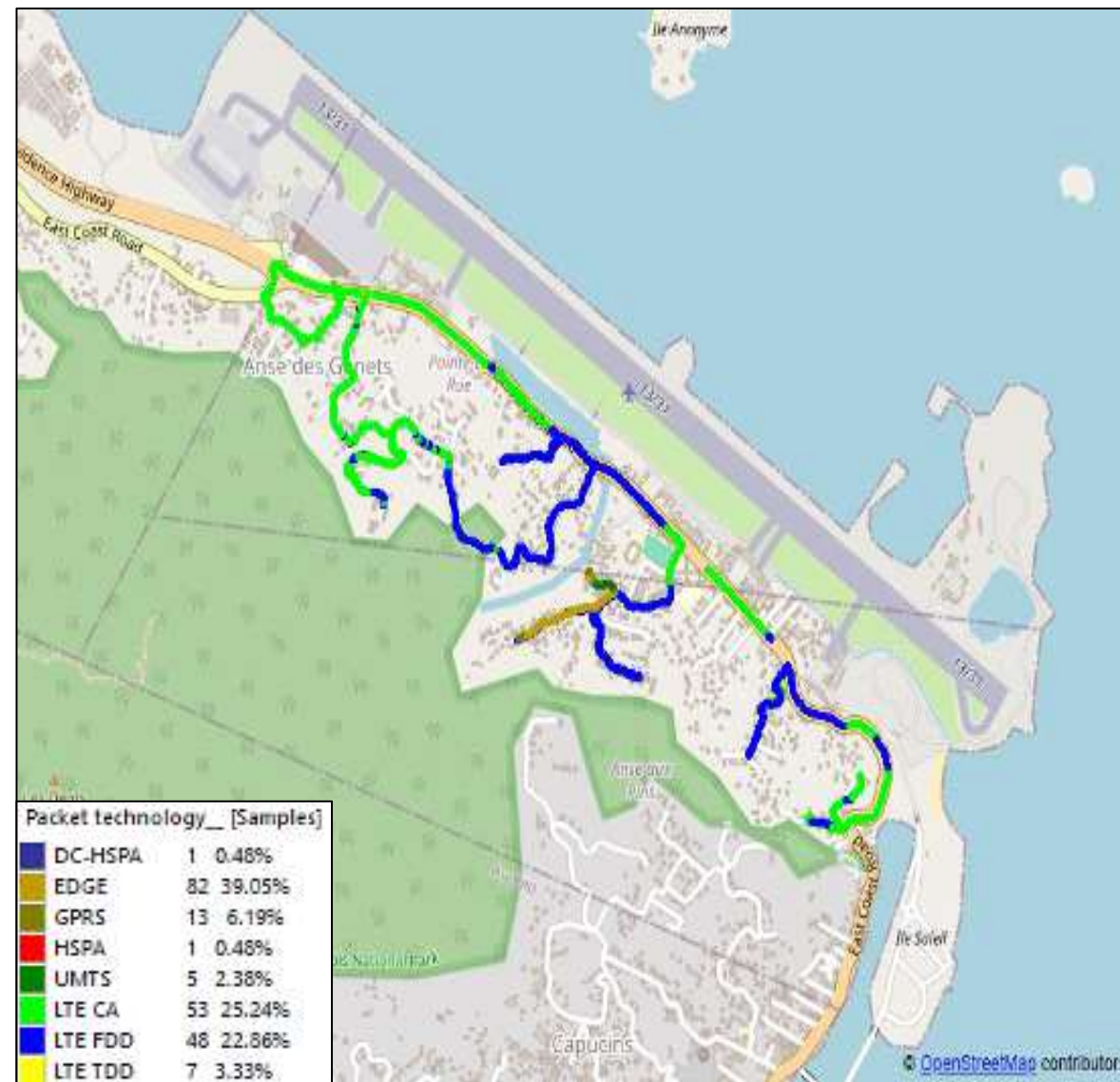
## CWS Data 4G



## Airtel Data 4G



## CWS Data 4G





**Airtel Data 4G**

**CWS Data 4G**





## Airtel Data 4G

## CWS Data 4G



**Airtel Data 4G**

**CWS Data 4G**





## Airtel Data 4G

## CWS Data 4G



**Airtel Data 4G**

**CWS Data 4G**





**Airtel Data 4G**



**CWS Data 4G**



**Airtel Data 4G**

**CWS Data 4G**





**Airtel Data 4G**



**CWS Data 4G**



**Airtel Data 4G**

**CWS Data 4G**





## Airtel Data 4G

## CWS Data 4G



# Negative Event Analysis

# Phase-1 Call Drop & Call Attempt Failure Airtel , CWS Summary

Call Attempt Failure cause from Airtel	Count
Total Call Attempt Failure	0

Call Attempt Failure cause from CWS	Count
Total Call Attempt Failure	5
Poor Coverage	4
Poor Quality	1

Call Drop cause from Airtel	Count
Total Call Drop	

Call Drop cause from CWS	Count
Total Call Drop	0



# Phase-1 Call Attempt Failure Analysis 1 From MS7 CWS MO

	Time	System	Serving band		1. best active RSCP	Time	Ch	SC	1. best	Event ID	System	Transf. dir.	Time	Subchannel	Message name
1.	14:29:34.378	UMTS FDD	2100	Not	282.	14:29:29.693	10690	201	-15.3	1185.	L3SM	UMTS FC Uplink	14:29:18.805	DCCH	ROUTING_AREA_UPDATE_REQUEST
2.	14:37:21.856	GSM	0	Call	283.	14:29:30.127	10690	201		1186.	RRCSCM	UMTS FC Downlink	14:29:19.108	DCCH	MEASUREMENT_CONTROL
3.	14:47:31.991	UMTS FDD	2100	Dro	284.	14:29:30.127	10690	201	-17.1	1187.	RRCSCM	UMTS FC Downlink	14:29:19.128	DCCH	SECURITY_MODE_COMMAND
4.	14:52:22.588	GSM	0	Call	285.	14:29:30.702	10690	201		1188.	RRCSCM	UMTS FC Uplink	14:29:19.128	DCCH	SECURITY_MODE_COMPLETE
5.	14:54:55.588	GSM	900	TCF	286.	14:29:30.702	10690	201	-20.6	1189.	RRCSCM	UMTS FC Uplink	14:29:19.199	DCCH	UPLINK_DIRECT_TRANSFER
					287.	14:29:31.051	10690	201		1190.	L3SM	UMTS FC Uplink	14:29:19.199	DCCH	SETUP
					288.	14:29:31.051	10690	201	-16.8	1191.	RRCSCM	UMTS FC Downlink	14:29:19.248	DCCH	DOWNLINK_DIRECT_TRANSFER
					289.	14:29:31.749	10690	201		1192.	L3SM	UMTS FC Downlink	14:29:19.248	DCCH	TMSI_REALLOCATION_COMMAND
					290.	14:29:31.749	10690	201	-11.8	1193.	RRCSCM	UMTS FC Uplink	14:29:19.249	DCCH	UPLINK_DIRECT_TRANSFER
					291.	14:29:31.919	10690	201		1194.	L3SM	UMTS FC Uplink	14:29:19.249	DCCH	TMSI_REALLOCATION_COMPLETE
					292.	14:29:31.919	10690	201	-16.4	1195.	RRCSCM	UMTS FC Downlink	14:29:19.378	DCCH	DOWNLINK_DIRECT_TRANSFER
					293.	14:29:32.633	10690	201		1196.	L3SM	UMTS FC Downlink	14:29:19.378	DCCH	CALL_PROCEEDING
					294.	14:29:32.633	10690	201	-15.1	1197.	RRCSCM	UMTS FC Downlink	14:29:23.368	DCCH	RADIO_BEARER_SETUP
					295.	14:29:32.899	10690	201		1198.	RRCSCM	UMTS FC Uplink	14:29:23.611	DCCH	RADIO_BEARER_SETUP_COMPLETE
					296.	14:29:32.899	10690	201	-15.1	1199.	RRCSCM	UMTS FC Downlink	14:29:23.858	DCCH	MEASUREMENT_CONTROL
					297.	14:29:32.915	10690	201		1200.	RRCSCM	UMTS FC Downlink	14:29:23.898	DCCH	MEASUREMENT_CONTROL
					298.	14:29:32.915	10690	201	-15.1	1201.	RRCSCM	UMTS FC Downlink	14:29:23.938	DCCH	MEASUREMENT_CONTROL
					299.	14:29:33.433	10690	201		1202.	RRCSCM	UMTS FC Downlink	14:29:23.978	DCCH	MEASUREMENT_CONTROL
					300.	14:29:33.433	10690	201	-21.3	1203.	RRCSCM	UMTS FC Downlink	14:29:24.138	DCCH	DOWNLINK_DIRECT_TRANSFER
					301.	14:29:33.813	10690	201		1204.	L3SM	UMTS FC Downlink	14:29:24.138	DCCH	AUTHENTICATION_AND_CIPHERING_REQUEST
					302.	14:29:33.899	10690	201		1205.	RRCSCM	UMTS FC Uplink	14:29:24.175	DCCH	UPLINK_DIRECT_TRANSFER
					303.	14:29:33.919	10690	201		1206.	L3SM	UMTS FC Uplink	14:29:24.175	DCCH	AUTHENTICATION_AND_CIPHERING_RESPONSE
					304.	14:29:34.479	10690	109		1207.	RRCSCM	UMTS FC Uplink	14:29:24.247	DCCH	MEASUREMENT_REPORT
					305.	14:29:34.479	10690	109	-18.9	1208.	RRCSCM	UMTS FC Downlink	14:29:24.538	DCCH	PHYSICAL_CHANNEL_RECONFIGURATION
					306.	14:29:34.850	10690	109		1209.	RRCSCM	UMTS FC Uplink	14:29:25.001	DCCH	MEASUREMENT_REPORT
					307.	14:29:34.850	10690	109	-21.9	1210.	RRCSCM	UMTS FC Uplink	14:29:25.330	DCCH	PHYSICAL_CHANNEL_RECONFIGURATION_COMPLETE
					308.	14:29:35.481	10690	201		1211.	RRCSCM	UMTS FC Downlink	14:29:25.578	DCCH	MEASUREMENT_CONTROL
					309.	14:29:35.481	10690	201	-15	1212.	RRCSCM	UMTS FC Downlink	14:29:25.898	DCCH	MEASUREMENT_CONTROL
					310.	14:29:35.738	10690	201		1213.	RRCSCM	UMTS FC Uplink	14:29:25.919	DCCH	MEASUREMENT_REPORT
					311.	14:29:35.738	10690	201	-15	1214.	RRCSCM	UMTS FC Uplink	14:29:26.419	DCCH	MEASUREMENT_REPORT
					312.	14:29:35.779	10690	201		1215.	RRCSCM	UMTS FC Downlink	14:29:26.498	DCCH	SECURITY_MODE_COMMAND
					313.	14:29:35.779	10690	201	-15	1216.	RRCSCM	UMTS FC Uplink	14:29:26.498	DCCH	SECURITY_MODE_COMPLETE
					314.	14:29:35.913	10690	201		1217.	RRCSCM	UMTS FC Uplink	14:29:26.899	DCCH	MEASUREMENT_REPORT
					315.	14:29:35.913	10690	201	-15.1	1218.	RRCSCM	UMTS FC Uplink	14:29:26.919	DCCH	MEASUREMENT_REPORT

## Analysis:

- This call failure event occurred on short call at 14:29:34:378 time when UE was latched with 3G network.
- After sending "CM Service Request" message to core network, then core network responds with "Call Proceeding" message. After that call setup has been failed.
- During the failure, UE was latched with PSC 201 and RF condition RSCP -123.6 dBm and Ec/No -21.3 dB are very poor.
- As per the analysis call failed happened due to poor coverage of the network.



# Phase-1 Call Attempt Failure Analysis 2 From MS7 CWS MO

	Time	System	Serving band		Time	Band (MHz)	Ch	PCI	RSRP	SNR		System	Transf. dir.	Time	Subchannel	Message name	
1.	14:29:34.378	UMTS FDD	2100	Nor	965.	14:36:14.758				-3.1		3870.	GSM	Uplink	14:37:19.597	SACCH	MEASUREMENT_REPORT
2.	14:37:21.856	GSM	0	Call	966.	14:36:15.026	800	6300 15	-108.2			3871.	GSM	Downlink	14:37:19.948	SACCH	MEASUREMENT_INFORMATION
3.	14:47:31.991	UMTS FDD	2100	Dro	967.	14:36:15.026				-5.2		3872.	GSM	Uplink	14:37:20.068	SACCH	MEASUREMENT_REPORT
4.	14:52:22.588	GSM	0	Call	968.	14:36:15.567	800	6300 15	-108.5			3873.	GSM	Uplink	14:37:20.539	SACCH	MEASUREMENT_REPORT
5.	14:54:55.588	GSM	900	TCF	969.	14:36:15.567				-2		3874.	GSM	Downlink	14:37:20.816	DCCH	CHANNEL_RELEASE
					970.	14:36:16.038	800	6300 15	-112.8			3875.	LTE FDD	Downlink	14:37:21.644	BCCH-BCH	MasterInformationBlock
					971.	14:36:16.038				-4.4		3876.	LTE FDD	Downlink	14:37:21.658	BCCH-SCH	SystemInformationBlockType1
					972.	14:36:16.973	800	6300 15	-112			3877.	LTE FDD	Downlink	14:37:21.658	BCCH-SCH	SystemInformation - SIB2,SIB3
					973.	14:36:16.973				-7.9		3878.	LTE FDD	Downlink	14:37:21.658	BCCH-SCH	SystemInformation - SIB5
					974.	14:36:17.564	800	6300 15	-116			3879.	LTE FDD	Uplink	14:37:21.674		TRACKING_AREA_UPDATE_REQUEST
					975.	14:36:17.564				-9.2		3880.	LTE FDD	Uplink	14:37:21.674	CCCH	RRCCConnectionRequest
					976.	14:36:17.932	800	6300 100	-109.6			3881.	LTE FDD	Downlink	14:37:21.710	CCCH	RRCCConnectionSetup
					977.	14:36:17.932				-5		3882.	LTE FDD	Uplink	14:37:21.714	DCCH	RRCCConnectionSetupComplete
					978.	14:36:18.602	800	6300 100	-113.4			3883.	LTE FDD	Downlink	14:37:21.777	DCCH	DLInformationTransfer
					979.	14:36:18.602				-7.9		3884.	LTE FDD	Downlink	14:37:21.777		TRACKING_AREA_UPDATE_ACCEPT
					980.	14:36:19.095	800	6300 100	-110.1			3885.	LTE FDD	Uplink	14:37:21.779		TRACKING_AREA_UPDATE_COMPLETE
					981.	14:36:19.095				-4		3886.	LTE FDD	Uplink	14:37:21.779	DCCH	ULInformationTransfer
					982.	14:36:19.647	800	6300 100	-108.3			3887.	LTE FDD	Downlink	14:37:21.792	PCCH	Paging
					983.	14:36:19.647				-4.1		3888.	LTE FDD	Downlink	14:37:21.797	DCCH	RRCCConnectionRelease
					984.	14:36:19.920	800	6300 100	-106.8			3889.	LTE FDD	Downlink	14:37:22.578	BCCH-SCH	SystemInformationBlockType1
					985.	14:36:19.920				-3.2		3890.	LTE FDD	Downlink	14:37:23.073	PCCH	Paging
					986.	14:37:21.856	800	6300 102	-107			3891.	LTE FDD	Downlink	14:37:24.353	PCCH	Paging
					987.	14:37:22.058	800	6300 102	-104.9			3892.	LTE FDD	Downlink	14:37:25.633	PCCH	Paging
					988.	14:37:23.113	800	6300 102	-103.1			3893.	LTE FDD	Downlink	14:37:28.193	PCCH	Paging
					989.	14:37:23.897	800	6300 102	-103.1			3894.	LTE FDD	Downlink	14:37:35.872	PCCH	Paging
					990.	14:37:24.718	800	6300 102	-101.3			3895.	LTE FDD	Downlink	14:37:40.992	PCCH	Paging
					991.	14:37:25.805	800	6300 102	-104.3			3896.	LTE FDD	Downlink	14:37:43.552	PCCH	Paging
					992.	14:37:26.940	800	6300 102	-103.8			3897.	LTE FDD	Downlink	14:37:46.112	PCCH	Paging
					993.	14:37:26.940						3898.	LTE FDD	Downlink	14:37:47.392	PCCH	Paging
					994.	14:37:26.940				-0.9		3899.	LTE FDD	Downlink	14:37:49.952	PCCH	Paging
					995.	14:37:28.491	800	6300 102	-104.8			3900.	LTE FDD	Downlink	14:37:51.232	PCCH	Paging
					996.	14:37:28.491				-2.9		3901.	LTE FDD	Uplink	14:37:52.443		EXTENDED_SERVICE_REQUEST
					997.	14:37:29.566	800	6300 102	-109.4			3902.	LTE FDD	Uplink	14:37:52.444	CCCH	RRCCConnectionRequest
					998.	14:37:29.566				-5.1		3903.	LTE FDD	Downlink	14:37:52.490	CCCH	RRCCConnectionSetup
					999.	14:37:30.861	800	6300 102	-118.6			3904.	LTE FDD	Uplink	14:37:52.494	DCCH	RRCCConnectionSetupComplete
					1000.	14:37:30.861				-7.6		3905.	LTE FDD	Downlink	14:37:52.514	DCCH	SecurityModeCommand
					1001.	14:37:32.090	800	6300 102	-117.3			3906.	LTE FDD	Uplink	14:37:52.515	DCCH	SecurityModeComplete

- Analysis:**
- This call failure event occurred on short call at 14:37:21:856 time when UE was latched with LTE network.
  - During the session before the call failure UE send "RRCConnectionRelease". Then call setup has been failed.
  - During the session UE was latched with PCI 102 and RF condition RSRP -107 dBm is poor and SINR -3.2 dB was very .
  - Call failed due to poor network coverage at the MO site. Insufficient signal strength in the area is causing call failures.



# Phase-1 Call Attempt Failure Analysis 3 From MS7 CWS MO

	Time	System	Serving band		1. best active RSCP	Time	Ch	SC	1. best ▲		System	Transf. dir.	Time	Subchannel	Message name
1.	14:29:34.378	UMTS FDD	2100	Nor	1796. -103.3	14:47:26.566	10690	92		6138.	UMTS FE Downlink	14:47:18.759	DCCH	TMSI_REALLOCATION_COMMAND	
2.	14:37:21.856	GSM	0	Call	1797.	14:47:26.566	10690	92	-11.5	6139.	UMTS FE Uplink	14:47:18.760	DCCH	UPLINK_DIRECT_TRANSFER	
3.	14:47:31.991	UMTS FDD	2100	Dr	1798. -104.8	14:47:27.079	10690	92		6140.	UMTS FE Uplink	14:47:18.760	DCCH	TMSI_REALLOCATION_COMPLETE	
4.	14:52:22.588	GSM	0	Call	1799.	14:47:27.079	10690	92	-13.5	6141.	UMTS FE Downlink	14:47:18.869	DCCH	DOWNLINK_DIRECT_TRANSFER	
5.	14:54:55.588	GSM	900	TC	1800. -107.4	14:47:27.574	10690	92		6142.	UMTS FE Downlink	14:47:18.869	DCCH	CALL_PROCEEDING	
					1801.	14:47:27.574	10690	92	-15.9	6143.	UMTS FE Uplink	14:47:18.884	DCCH	MEASUREMENT_REPORT	
					1802.	14:47:28.192	10690	92	-106.7	6144.	UMTS FE Uplink	14:47:19.133	DCCH	MEASUREMENT_REPORT	
					1803.	14:47:28.192	10690	92	-14.8	6145.	UMTS FE Downlink	14:47:19.259	DCCH	ACTIVE_SET_UPDATE	
					1804.	14:47:28.568	10690	92	-110.6	6146.	UMTS FE Uplink	14:47:19.271	DCCH	ACTIVE_SET_UPDATE_COMPLETE	
					1805.	14:47:28.568	10690	92	-20.9	6147.	UMTS FE Downlink	14:47:19.369	DCCH	MEASUREMENT_CONTROL	
					1806.	14:47:29.092	10690	92	-108.5	6148.	UMTS FE Uplink	14:47:19.386	DCCH	MEASUREMENT_REPORT	
					1807.	14:47:29.092	10690	92	-17.5	6149.	UMTS FE Uplink	14:47:19.494	DCCH	MEASUREMENT_REPORT	
					1808.	14:47:29.621	10690	92	-108.7	6150.	UMTS FE Uplink	14:47:19.749	DCCH	MEASUREMENT_REPORT	
					1809.	14:47:29.621	10690	92	-17.7	6151.	UMTS FE Uplink	14:47:20.575	DCCH	MEASUREMENT_REPORT	
					1810.	14:47:30.351	10690	92	-103.5	6152.	UMTS FE Uplink	14:47:21.571	DCCH	MEASUREMENT_REPORT	
					1811.	14:47:30.351	10690	92	-12.4	6153.	UMTS FE Downlink	14:47:23.669	DCCH	DOWNLINK_DIRECT_TRANSFER	
					1812.	14:47:30.792	10690	80	-106.8	6154.	UMTS FE Downlink	14:47:23.669	DCCH	AUTHENTICATION_AND_CIPHERING_REQUEST	
					1813.	14:47:30.792	10690	80	-15.4	6155.	UMTS FE Uplink	14:47:23.707	DCCH	UPLINK_DIRECT_TRANSFER	
					1814.	14:47:31.431	10690	92	-107.2	6156.	UMTS FE Uplink	14:47:23.707	DCCH	AUTHENTICATION_AND_CIPHERING_RESPONSE	
					1815.	14:47:31.431	10690	92	-15.1	6157.	UMTS FE Downlink	14:47:23.979	DCCH	SECURITY_MODE_COMMAND	
					1816.	14:47:31.962	10690	92	-103.5	6158.	UMTS FE Uplink	14:47:23.979	DCCH	SECURITY_MODE_COMPLETE	
					1817.	14:47:31.962	10690	92	-12.9	6159.	UMTS FE Uplink	14:47:24.313	DCCH	MEASUREMENT_REPORT	
					1818.	14:47:32.496	10690	80	-109	6160.	UMTS FE Downlink	14:47:24.349	DCCH	DOWNLINK_DIRECT_TRANSFER	
					1819.	14:47:32.496	10690	80	-17.6	6161.	UMTS FE Downlink	14:47:24.349	DCCH	ROUTING_AREA_UPDATE_ACCEPT	
					1820.	14:47:32.929	10690	92	-99.6	6162.	UMTS FE Uplink	14:47:24.351	DCCH	UPLINK_DIRECT_TRANSFER	
					1821.	14:47:32.929	10690	92	-9.6	6163.	UMTS FE Uplink	14:47:24.351	DCCH	ROUTING_AREA_UPDATE_COMPLETE	
					1822.	14:47:33.549	10690	92	-100	6164.	UMTS FE Uplink	14:47:24.572	DCCH	MEASUREMENT_REPORT	
					1823.	14:47:33.549	10690	92	-10.6	6165.	UMTS FE Uplink	14:47:25.830	DCCH	MEASUREMENT_REPORT	
					1824.	14:47:33.921	10690	92	-105.8	6166.	UMTS FE Uplink	14:47:25.884	DCCH	MEASUREMENT_REPORT	
					1825.	14:47:33.921	10690	92	-15.2	6167.	UMTS FE Uplink	14:47:27.053	DCCH	MEASUREMENT_REPORT	
					1826.	14:47:34.567	10690	92	-108.8	6168.	UMTS FE Uplink	14:47:27.093	DCCH	MEASUREMENT_REPORT	
					1827.	14:47:34.567	10690	92	-18.5	6169.	UMTS FE Downlink	14:47:27.139	DCCH	ACTIVE_SET_UPDATE	
					1828.	14:47:35.230	10690	92	-98.8	6170.	UMTS FE Uplink	14:47:27.170	DCCH	ACTIVE_SET_UPDATE_COMPLETE	
					1829.	14:47:35.230	10690	92	-9.4	6171.	UMTS FE Downlink	14:47:27.259	DCCH	MEASUREMENT_CONTROL	

### Analysis:

- This call failure event occurred on short call at 14:47:31:991 time when UE was latched with 3G network.
- After sending “CM Service Request” message to core network, then core network responds with “Call Proceeding” message. After that call setup has been failed.
- During the failure, UE was latched with PSC 92 and RF condition RSCP -103.5 dBm and Ec/No -15.1 dB are very poor.
- Call failed due to poor network coverage and quality at the MO site. Low signal strength and degraded network quality are contributing to call failures.



# Phase-1 Call Attempt Failure Analysis 4 From MS7 CWS MO

	Time	System	Serving band		Time	Band (MHz)	Ch	PCI	RSRP	SNR		System	Transf. dir.	Time	Subchannel	Message name	
1.	14:29:34.378	UMTS FDD	2100	Nor	2432.	14:50:24.570	800	6300	102	-94.1		7406.	GSM	Downlink	14:52:21.658	DCCH	CHANNEL_RELEASE
2.	14:37:21.856	GSM	0	Call	2433.	14:50:24.570				8.1		7407.	LTE FDD	Downlink	14:52:21.781	BCCH-BCH	MasterInformationBlock
3.	14:47:31.991	UMTS FDD	2100	Dro	2434.	14:50:24.984	800	6300	102	-92.1		7408.	LTE FDD	Downlink	14:52:21.801	BCCH-SCH	SystemInformationBlockType1
4.	14:52:22.588	GSM	0	Cal	2435.	14:50:24.984				6.3		7409.	LTE FDD	Downlink	14:52:21.801	BCCH-SCH	SystemInformation - SIB5
5.	14:54:55.588	GSM	900	TCh	2436.	14:50:25.639	800	6300	102	-94.3		7410.	LTE FDD	Downlink	14:52:21.801	BCCH-SCH	SystemInformation - SIB2,SIB3
					2437.	14:50:25.639				8.3		7411.	LTE FDD	Uplink	14:52:21.808		TRACKING_AREA_UPDATE_REQUEST
					2438.	14:50:26.274	800	6300	102	-96.5		7412.	LTE FDD	Uplink	14:52:21.808	CCCH	RRCCConnectionRequest
					2439.	14:50:26.274				5.9		7413.	LTE FDD	Downlink	14:52:21.844	CCCH	RRCCConnectionSetup
					2440.	14:50:27.245	800	6300	102	-95.6		7414.	LTE FDD	Uplink	14:52:21.848	DCCH	RRCCConnectionSetupComplete
					2441.	14:50:27.245				3.1		7415.	LTE FDD	Downlink	14:52:22.076	DCCH	DLInformationTransfer
					2442.	14:50:27.820	800	6300	102	-94.3		7416.	LTE FDD	Downlink	14:52:22.076		TRACKING_AREA_UPDATE_ACCEPT
					2443.	14:50:27.820				7.1		7417.	LTE FDD	Uplink	14:52:22.078		TRACKING_AREA_UPDATE_COMPLETE
					2444.	14:50:28.020	800	6300	102	-98.2		7418.	LTE FDD	Uplink	14:52:22.078	DCCH	ULInformationTransfer
					2445.	14:50:28.020				4.1		7419.	LTE FDD	Downlink	14:52:22.101	DCCH	RRCCConnectionRelease
					2446.	14:50:28.928	800	6300	102	-101.8		7420.	LTE FDD	Downlink	14:52:22.925	PCCH	Paging
					2447.	14:50:28.928				1.2		7421.	LTE FDD	Uplink	14:52:22.925		SERVICE_REQUEST
					2448.	14:50:29.147	800	6300	102	-100.4		7422.	LTE FDD	Uplink	14:52:22.925	CCCH	RRCCConnectionRequest
					2449.	14:50:29.147				1.9		7423.	LTE FDD	Downlink	14:52:22.992	CCCH	RRCCConnectionSetup
					2450.	14:50:30.149	800	6300	102	-101.6		7424.	LTE FDD	Uplink	14:52:22.993	DCCH	RRCCConnectionSetupComplete
					2451.	14:50:30.149				1.8		7425.	LTE FDD	Downlink	14:52:23.008	DCCH	UECapabilityEnquiry
					2452.	14:50:30.645	800	6300	102	-96.1		7426.	LTE FDD	Uplink	14:52:23.009	DCCH	UECapabilityInformation
					2453.	14:52:22.158	800	6300	102	-107.4		7427.	UMTS FDD	Uplink	14:52:23.009		INTER_RAT_HANDOVER_INFO
					2454.	14:52:23.252	800	6300	102	-107.8		7428.	LTE FDD	Downlink	14:52:23.034	DCCH	SecurityModeCommand
					2455.	14:52:23.574	800	6300	102	-100.7		7429.	LTE FDD	Uplink	14:52:23.035	DCCH	SecurityModeComplete
					2456.	14:52:24.202	800	6300	102	-105.9		7430.	LTE FDD	Downlink	14:52:23.036	DCCH	RRCCConnectionReconfiguration
					2457.	14:52:24.574	800	6300	102	-105.9		7431.	LTE FDD	Uplink	14:52:23.040	DCCH	RRCCConnectionReconfigurationComplete
					2458.	14:52:24.993	800	6300	102	-109.1		7432.	LTE FDD	Downlink	14:52:23.061	DCCH	RRCCConnectionReconfiguration
					2459.	14:52:25.666	800	6300	102	-105.7		7433.	LTE FDD	Uplink	14:52:23.063	DCCH	RRCCConnectionReconfigurationComplete
					2460.	14:52:26.410	800	6300	102	-108.4		7434.	LTE FDD	Downlink	14:52:23.082	DCCH	DLInformationTransfer
					2461.	14:52:26.791	800	6300	102	-108.6		7435.	LTE FDD	Downlink	14:52:23.082		MODIFY_EPS_BEARER_CONTEXT_REQUEST
					2462.	14:52:27.581	800	6300	102	-111.4		7436.	LTE FDD	Uplink	14:52:23.084		MODIFY_EPS_BEARER_CONTEXT_ACCEPT
					2463.	14:52:27.581						7437.	LTE FDD	Uplink	14:52:23.084	DCCH	ULInformationTransfer
					2464.	14:52:27.581				0.5		7438.	LTE FDD	Uplink	14:52:23.417	DCCH	MeasurementReport
					2465.	14:52:28.547	800	6300	102	-111.9		7439.	LTE FDD	Uplink	14:52:23.417	DCCH	MeasurementReport
					2466.	14:52:28.547				-1.6		7440.	LTE FDD	Downlink	14:52:26.297	DCCH	RRCCConnectionReconfiguration

### Analysis:

- This call failure event occurred on short call at 14:52:22:588 time when UE was latched with LTE network.
- During the session before the call failure UE send "Service Request". Then call setup has been failed.
- During the session UE was latched with PCI 102 and RF condition RSRP -107.4 dBm is poor and SINR -1.8 dB was very .
- Call failed due to poor network coverage at the MO site. Insufficient signal strength in the area is causing call failures.



# Phase-1 Call Attempt Failure Analysis 5 From MS7 CWS MO

	Time	System	Serving band		Time	RxLev sub	ARFCN	LAC	RAC	RXQ si		System	Transf. dir.	Time	Subchannel	Message name	
1.	14:29:34.378	UMTS FDD	2100	Nor	788.	14:54:48.297				7		7897.	GSM	Uplink	14:54:43.124	DCCH	CM_SERVICE_REQUEST
2.	14:37:21.856	GSM	0	Call	789.	14:54:48.768	-94	19	1			7898.	GSM	Downlink	14:54:43.271	SACCH	SYSTEM_INFORMATION_TYPE_5
3.	14:47:31.991	UMTS FDD	2100	Dro	790.	14:54:48.768				1		7899.	GSM	Uplink	14:54:43.589	SACCH	MEASUREMENT_REPORT
4.	14:52:22.588	GSM	0	Call	791.	14:54:49.239	-91	19	1			7900.	GSM	Downlink	14:54:43.594	DCCH	CM_SERVICE_ACCEPT
5.	14:54:55.588	GSM	900	TCI	792.	14:54:49.239				0		7901.	GSM	Uplink	14:54:43.594	DCCH	SETUP
					793.	14:54:49.709	-94	19	1			7902.	GSM	Downlink	14:54:43.741	SACCH	SYSTEM_INFORMATION_TYPE_5TER
					794.	14:54:49.709				6		7903.	GSM	Uplink	14:54:44.060	SACCH	MEASUREMENT_REPORT
					795.	14:54:50.180	-94	19	1			7904.	GSM	Downlink	14:54:44.065	DCCH	CALL_PROCEEDING
					796.	14:54:50.180				2		7905.	GSM	Downlink	14:54:44.212	SACCH	SYSTEM_INFORMATION_TYPE_6
					797.	14:54:50.704				7		7906.	GSM	Uplink	14:54:44.531	SACCH	MEASUREMENT_REPORT
					798.	14:54:50.731	-94	26	1			7907.	GSM	Uplink	14:54:45.002	SACCH	MEASUREMENT_REPORT
					799.	14:54:51.184				6		7908.	GSM	Downlink	14:54:45.154	SACCH	MEASUREMENT_INFORMATION
					800.	14:54:51.271	-95	26	1			7909.	GSM	Uplink	14:54:45.472	SACCH	MEASUREMENT_REPORT
					801.	14:54:52.063				6		7910.	GSM	Downlink	14:54:45.624	SACCH	MEASUREMENT_INFORMATION
					802.	14:54:52.534				5		7911.	GSM	Uplink	14:54:45.943	SACCH	MEASUREMENT_REPORT
					803.	14:54:52.572	-95	19	1			7912.	GSM	Downlink	14:54:46.095	SACCH	MEASUREMENT_INFORMATION
					804.	14:54:53.225				7		7913.	GSM	Uplink	14:54:46.414	SACCH	MEASUREMENT_REPORT
					805.	14:54:53.497	-95	19	1			7914.	GSM	Downlink	14:54:46.566	SACCH	MEASUREMENT_INFORMATION
					806.	14:54:53.732	-95	19	1			7915.	GSM	Uplink	14:54:46.885	SACCH	MEASUREMENT_REPORT
					807.	14:54:54.417				6		7916.	GSM	Downlink	14:54:47.037	SACCH	MEASUREMENT_INFORMATION
					808.	14:54:54.573	-94	19	1			7917.	GSM	Uplink	14:54:47.355	SACCH	MEASUREMENT_REPORT
					809.	14:54:54.888				5		7918.	GSM	Downlink	14:54:47.507	SACCH	MEASUREMENT_INFORMATION
					810.	14:54:54.892	-98	19	1			7919.	GSM	Uplink	14:54:47.826	SACCH	MEASUREMENT_REPORT
					811.	14:54:55.359				7		7920.	GSM	Uplink	14:54:48.297	SACCH	MEASUREMENT_REPORT
					812.	14:54:55.588	-95	19	1			7921.	GSM	Downlink	14:54:48.449	SACCH	SYSTEM_INFORMATION_TYPE_5TER
					813.	14:54:55.834	-95	19	1			7922.	GSM	Uplink	14:54:48.768	SACCH	MEASUREMENT_REPORT
					814.	14:54:56.571	-95	19	1			7923.	GSM	Downlink	14:54:48.920	SACCH	SYSTEM_INFORMATION_TYPE_6
					815.	14:54:56.923	-95	19	1			7924.	GSM	Uplink	14:54:49.239	SACCH	MEASUREMENT_REPORT
					816.	14:54:57.503	-95	19	1			7925.	GSM	Downlink	14:54:49.391	SACCH	MEASUREMENT_INFORMATION
					817.	14:54:57.952	-95	19	1			7926.	GSM	Uplink	14:54:49.709	SACCH	MEASUREMENT_REPORT
					818.	14:54:58.654	-96	19	1			7927.	GSM	Downlink	14:54:49.861	SACCH	MEASUREMENT_INFORMATION
					819.	14:54:59.125	-95	19	1			7928.	GSM	Uplink	14:54:50.180	SACCH	MEASUREMENT_REPORT
					820.	14:54:59.595				7		7929.	GSM	Downlink	14:54:50.332	SACCH	MEASUREMENT_INFORMATION
					821.	14:54:59.600	-95	19	1			7930.	GSM	Downlink	14:54:50.420	DCCH	ASSIGNMENT_COMMAND
					822.	14:55:00.066				7		7931.	GSM	Uplink	14:54:50.480	DCCH	ASSIGNMENT_COMPLETE

## Analysis:

- This call failure event occurred on short call at 14:54:55:588 time when UE was latched with 2G network.
- After sending "CM Service Request" message to core network, then core network responds with "Call Proceeding" message. After that call setup has been failed.
- During the session UE was latched with ARFCN 19 and RF condition Rx lev -95 dBm is good and Rx qual 6 dB was very POOR.
- As per the analysis call failed happened due to poor quality of the network.

# Phase-2 Call Drop & Call Attempt Failure Airtel , CWS Summary

Call Attempt Failure cause from Airtel	Count
Total Call Attempt Failure	0

Call Attempt Failure cause from CWS	Count
Total Call Attempt Failure	3
Poor Coverage	2
Poor Quality	1

Call Drop cause from Airtel	Count
Total Call Drop	0

Call Drop cause from CWS	Count
Total Call Drop	0



# Phase-2 Call Attempt Failure Analysis 1 From MS7 CWS MO

	Time	System	Serving band		Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub		Event ID	System	Transf. dir.	Time	Subchannel	Message name	
1.	16:57:43.102	GSM	900	Droppe	777.	16:57:29.272	-97	19	16	1	0		9142.	L3SM	GSM	Uplink	16:57:35.312	DCCH	TMSI_REALLOCATION_COMPLETE
2.	16:58:21.087	GSM	900	Call wa	778.	16:57:29.798	-97	19	16	1	0		9143.	L3SM	GSM	Uplink	16:57:35.487	SACCH	MEASUREMENT_REPORT
3.	17:00:43.242	GSM	900	Call wa	779.	16:57:30.107	-97	19	16	1	0		9144.	L3SM	GSM	Uplink	16:57:35.958	SACCH	MEASUREMENT_REPORT
					780.	16:57:30.779					5		9145.	L3SM	GSM	Downlink	16:57:36.327	SACCH	SYSTEM_INFORMATION_TYPE_6
					781.	16:57:31.250					7		9146.	L3SM	GSM	Uplink	16:57:36.429	SACCH	MEASUREMENT_REPORT
					782.	16:57:31.274	-96	19	16	1	0		9147.	L3SM	GSM	Downlink	16:57:36.724	DCCH	CALL_PROCEEDING
					783.	16:57:32.192	-95	19	16	1	0		9148.	L3SM	GSM	Downlink	16:57:36.797	SACCH	MEASUREMENT_INFORMATION
					784.	16:57:32.192					3		9149.	L3SM	GSM	Uplink	16:57:36.899	SACCH	MEASUREMENT_REPORT
					785.	16:57:32.662	-94	19	16	1	0		9150.	L3SM	GSM	Uplink	16:57:37.370	SACCH	MEASUREMENT_REPORT
					786.	16:57:32.662					0		9151.	L3SM	GSM	Downlink	16:57:37.739	SACCH	MEASUREMENT_INFORMATION
					787.	16:57:33.133					7		9152.	L3SM	GSM	Uplink	16:57:37.841	SACCH	MEASUREMENT_REPORT
					788.	16:57:33.193	-96	19	16	1	0		9153.	L3SM	GSM	Downlink	16:57:37.901	DCCH	ASSIGNMENT_COMMAND
					789.	16:57:33.604					5		9154.	L3SM	GSM	Uplink	16:57:37.961	DCCH	ASSIGNMENT_COMPLETE
					790.	16:57:34.075	-95	19	16	1	0		9155.	L3SM	GSM	Uplink	16:57:38.154	SACCH	MEASUREMENT_REPORT
					791.	16:57:34.075					6		9156.	L3SM	GSM	Uplink	16:57:38.634	SACCH	MEASUREMENT_REPORT
					792.	16:57:34.545					4		9157.	L3SM	GSM	Downlink	16:57:39.068	SACCH	SYSTEM_INFORMATION_TYPE_5TER
					793.	16:57:34.605	-96	19	16	1	0		9158.	L3SM	GSM	Uplink	16:57:39.114	SACCH	MEASUREMENT_REPORT
					794.	16:57:35.016					6		9159.	L3SM	GSM	Downlink	16:57:39.548	SACCH	SYSTEM_INFORMATION_TYPE_6
					795.	16:57:35.432	-99	19	16	1	0		9160.	L3SM	GSM	Uplink	16:57:39.594	SACCH	MEASUREMENT_REPORT
					796.	16:57:35.487					7		9161.	L3SM	GSM	Downlink	16:57:40.028	SACCH	MEASUREMENT_INFORMATION
					797.	16:57:35.627	-95	19	16	1	0		9162.	L3SM	GSM	Uplink	16:57:40.074	SACCH	MEASUREMENT_REPORT
					798.	16:57:36.429	-98	19	16	1	0		9163.	L3SM	GSM	Downlink	16:57:40.508	SACCH	MEASUREMENT_INFORMATION
					799.	16:57:36.429					6		9164.	L3SM	GSM	Uplink	16:57:40.554	SACCH	MEASUREMENT_REPORT
					800.	16:57:36.899					7		9165.	L3SM	GSM	Downlink	16:57:40.988	SACCH	MEASUREMENT_INFORMATION
					801.	16:57:37.069	-97	19	16	1	0		9166.	L3SM	GSM	Uplink	16:57:41.034	SACCH	MEASUREMENT_REPORT
					802.	16:57:37.370					6		9167.	L3SM	GSM	Downlink	16:57:41.468	SACCH	MEASUREMENT_INFORMATION
					803.	16:57:38.154					7		9168.	L3SM	GSM	Uplink	16:57:41.514	SACCH	MEASUREMENT_REPORT
					804.	16:57:38.181	-96	26	16	1	0		9169.	L3SM	GSM	Downlink	16:57:41.948	SACCH	MEASUREMENT_INFORMATION
					805.	16:57:38.634	-98	26	16	1	0		9170.	L3SM	GSM	Uplink	16:57:41.994	SACCH	MEASUREMENT_REPORT
					806.	16:57:38.634					7		9171.	L3SM	GSM	Uplink	16:57:42.474	SACCH	MEASUREMENT_REPORT
					807.	16:57:39.114	-95	26	16	1	0		9172.	L3SM	GSM	Downlink	16:57:42.908	SACCH	MEASUREMENT_INFORMATION
					808.	16:57:39.114					4		9173.	L3SM	GSM	Uplink	16:57:42.954	SACCH	MEASUREMENT_REPORT
					809.	16:57:39.594	-96	26	16	1	0		9174.	L3SM	GSM	Downlink	16:57:43.102	DCCH	DISCONNECT
					810.	16:57:39.594					5		9175.	L3SM	GSM	Uplink	16:57:43.102	DCCH	RELEASE
					811.	16:57:40.074	-94	26	16	1	0		9176.	L3SM	GSM	Downlink	16:57:43.240	DCCH	RELEASE_COMPLETE
					812.	16:57:40.074					3		9177.	L3SM	GSM	Downlink	16:57:43.360	DCCH	CHANNEL_RELEASE
					813.	16:57:40.554					6		9178.	L3SM	GSM	Downlink	16:57:43.388	SACCH	SYSTEM_INFORMATION_TYPE_5
					814.	16:57:40.559	-95	26	16	1	0		9179.	L3SM	GSM	Downlink	16:57:43.618	CCCH	IMMEDIATE_ASSIGNMENT

## Analysis:

- This call failure event occurred on short call at 16:57:43:102 time when UE was latched with 2G network.
- After sending "CM Service Request" message to core network, then core network responds with "Call Proceeding" message. After that call setup has been failed.
- During the call failure UE, was latched with ARFCN 19 and RF condition Rxlev -98 dBm is poor and Rxqual 6 which is poor.
- As per the analysis call failed happened due to poor coverage of the network.



# Phase-2 Call Attempt Failure Analysis 2 From MS7 CWS MO

	Time	System	Serving band		Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub		Event ID	System	Transf. dir.	Time	Subchannel	Message name	
1.	16:57:43.102	GSM	900	Droppe	869.	16:58:08.462	-95	19	16	1	0		9401.	L3SM	GSM	Uplink	16:58:15.031	SACCH	MEASUREMENT_REPORT
2.	16:58:21.097	GSM	900	Call wa	870.	16:58:09.176	-95	19	16	1	0		9402.	L3SM	GSM	Downlink	16:58:15.202	SACCH	SYSTEM_INFORMATION_TYPE_5TER
3.	17:00:43.242	GSM	900	Call wa	871.	16:58:10.007	-95	19	16	1	0		9403.	L3SM	GSM	Uplink	16:58:15.502	SACCH	MEASUREMENT_REPORT
					872.	16:58:12.069							9404.	L3SM	GSM	Downlink	16:58:15.673	SACCH	SYSTEM_INFORMATION_TYPE_6
					873.	16:58:13.195	-96	19	16	1	0		9405.	L3SM	GSM	Uplink	16:58:15.973	SACCH	MEASUREMENT_REPORT
					874.	16:58:13.850	-96	19	16	1	0		9406.	L3SM	GSM	Downlink	16:58:16.144	SACCH	MEASUREMENT_INFORMATION
					875.	16:58:14.584							9407.	L3SM	GSM	Uplink	16:58:16.444	SACCH	MEASUREMENT_REPORT
					876.	16:58:15.233	-95	19	16	1	0		9408.	L3SM	GSM	Downlink	16:58:16.467	DCCH	CLASSMARK_ENQUIRY
					877.	16:58:15.233						5	9409.	L3SM	GSM	Uplink	16:58:16.467	DCCH	CLASSMARK_CHANGE
					878.	16:58:15.673	-95	19	16	1	0		9410.	L3SM	GSM	Uplink	16:58:16.467	DCCH	UTRAN_CLASSMARK_CHANGE
					879.	16:58:15.673						0	9411.	L3SM	GSM	Downlink	16:58:16.614	SACCH	MEASUREMENT_INFORMATION
					880.	16:58:15.973						5	9412.	L3SM	GSM	Downlink	16:58:16.702	DCCH	CIPHERING_MODE_COMMAND
					881.	16:58:16.070	-96	19	16	1	0		9413.	L3SM	GSM	Uplink	16:58:16.707	DCCH	CIPHERING_MODE_COMPLETE
					882.	16:58:16.444						4	9414.	L3SM	GSM	Uplink	16:58:16.707	DCCH	SETUP
					883.	16:58:16.614	-95	19	16	1	0		9415.	L3SM	GSM	Uplink	16:58:16.915	SACCH	MEASUREMENT_REPORT
					884.	16:58:17.173	-96	19	16	1	0		9416.	L3SM	GSM	Downlink	16:58:17.085	SACCH	MEASUREMENT_INFORMATION
					885.	16:58:17.385						6	9417.	L3SM	GSM	Uplink	16:58:17.385	SACCH	MEASUREMENT_REPORT
					886.	16:58:17.856	-94	19	16	1	0		9418.	L3SM	GSM	Downlink	16:58:17.556	SACCH	MEASUREMENT_INFORMATION
					887.	16:58:17.856						3	9419.	L3SM	GSM	Uplink	16:58:17.856	SACCH	MEASUREMENT_REPORT
					888.	16:58:18.327	-97	19	16	1	0		9420.	L3SM	GSM	Uplink	16:58:18.327	SACCH	MEASUREMENT_REPORT
					889.	16:58:18.327						6	9421.	L3SM	GSM	Uplink	16:58:18.798	SACCH	MEASUREMENT_REPORT
					890.	16:58:18.798	-97	19	16	1	0		9422.	L3SM	GSM	Downlink	16:58:18.968	SACCH	MEASUREMENT_INFORMATION
					891.	16:58:18.798						7	9423.	L3SM	GSM	Uplink	16:58:19.268	SACCH	MEASUREMENT_REPORT
					892.	16:58:19.268						4	9424.	L3SM	GSM	Downlink	16:58:19.439	SACCH	SYSTEM_INFORMATION_TYPE_5
					893.	16:58:19.439	-95	19	16	1	0		9425.	L3SM	GSM	Uplink	16:58:19.739	SACCH	MEASUREMENT_REPORT
					894.	16:58:19.739						4	9426.	L3SM	GSM	Downlink	16:58:19.762	DCCH	CHANNEL_RELEASE
					895.	16:58:20.071	-95	19	16	1	0		9427.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_1
					896.	16:58:20.071							9428.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_2
					897.	16:58:20.487							9429.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
					898.	16:58:24.611						2	9430.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
					899.	16:59:12.274	-94	26	16	10	10		9431.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
					900.	16:59:12.274						7	9432.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
					901.	16:59:13.041	-94	26	16	10	10		9433.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
					902.	16:59:13.041						1	9434.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_13
					903.	16:59:13.629	-83	26	16	1	10		9435.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_4
					904.	16:59:13.629						0	9436.	L3SM	GSM	Downlink	16:58:21.336	BCCH	SYSTEM_INFORMATION_TYPE_3
					905.	16:59:14.070	-85	26	16	1	10		9437.	L3SM	GSM	Uplink	16:58:21.336	DCCH	LOCATION_UPDATING_REQUEST

### Analysis:

- This call failure event occurred on short call at 16:58:21:087 time when UE was latched with 2G network.
- During the session before the call failure UE send "Service Request". Then call setup has been failed.
- During the call failure UE, was latched with ARFCN 19 and RF condition Rxlev -95 dBm is poor and Rxqual 4 which is poor.
- As per the analysis call failed happened due to poor coverage of the network.



# Phase-2 Call Attempt Failure Analysis 3 From MS7 CWS MO

	Time	System	Serving band		Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub		Event ID	System	Transf. dir.	Time	Subchannel	Message name	
1.	16:57:43.102	GSM	900	Droppe	1027.	17:00:37.300	-86	19	16	1	0		10430.	L3SM	GSM	Downlink	17:00:37.535	DCCH	CIPHERING_MODE_COMMAND
2.	16:58:21.087	GSM	900	Call wa	1028.	17:00:37.300					0		10431.	L3SM	GSM	Uplink	17:00:37.540	DCCH	CIPHERING_MODE_COMPLETE
3.	17:00:43.242	GSM	900	Call wa	1029.	17:00:38.145	-93	19	16	1	0		10432.	L3SM	GSM	Uplink	17:00:37.540	DCCH	SETUP
					1030.	17:00:38.145					2		10433.	L3SM	GSM	Uplink	17:00:37.674	SACCH	MEASUREMENT_REPORT
					1031.	17:00:38.615	-88	19	16	1	0		10434.	L3SM	GSM	Downlink	17:00:38.080	SACCH	SYSTEM_INFORMATION_TYPE_6
					1032.	17:00:38.615					0		10435.	L3SM	GSM	Uplink	17:00:38.145	SACCH	MEASUREMENT_REPORT
					1033.	17:00:39.086					0		10436.	L3SM	GSM	Downlink	17:00:38.551	SACCH	MEASUREMENT_INFORMATION
					1034.	17:00:39.112	-99	19	16	1	0		10437.	L3SM	GSM	Uplink	17:00:38.615	SACCH	MEASUREMENT_REPORT
					1035.	17:00:39.557					2		10438.	L3SM	GSM	Downlink	17:00:39.021	SACCH	MEASUREMENT_INFORMATION
					1036.	17:00:39.681	-92	19	16	1	0		10439.	L3SM	GSM	Uplink	17:00:39.086	SACCH	MEASUREMENT_REPORT
					1037.	17:00:40.028					2		10440.	L3SM	GSM	Downlink	17:00:39.492	SACCH	MEASUREMENT_INFORMATION
					1038.	17:00:40.124	-91	19	16	1	0		10441.	L3SM	GSM	Uplink	17:00:39.557	SACCH	MEASUREMENT_REPORT
					1039.	17:00:40.499					0		10442.	L3SM	GSM	Downlink	17:00:39.963	SACCH	MEASUREMENT_INFORMATION
					1040.	17:00:40.595	-88	19	16	1	0		10443.	L3SM	GSM	Uplink	17:00:40.028	SACCH	MEASUREMENT_REPORT
					1041.	17:00:41.001	-87	19	16	1	0		10444.	L3SM	GSM	Downlink	17:00:40.434	SACCH	MEASUREMENT_INFORMATION
					1042.	17:00:41.772	-88	19	16	1	0		10445.	L3SM	GSM	Uplink	17:00:40.499	SACCH	MEASUREMENT_REPORT
					1043.	17:00:42.243					1	0	10446.	L3SM	GSM	Downlink	17:00:40.904	SACCH	MEASUREMENT_INFORMATION
					1044.	17:00:42.243							10447.	L3SM	GSM	Uplink	17:00:40.969	SACCH	MEASUREMENT_REPORT
					1045.	17:00:42.779					1	0	10448.	L3SM	GSM	Downlink	17:00:41.375	SACCH	MEASUREMENT_INFORMATION
					1046.	17:00:43.242	-88	19	16	1	0		10449.	L3SM	GSM	Uplink	17:00:41.440	SACCH	MEASUREMENT_REPORT
					1047.	17:00:44.013	-91	19	16	1	0		10450.	L3SM	GSM	Downlink	17:00:41.772	DCCH	CHANNEL_RELEASE
					1048.	17:00:44.364	-90	19	16	1	0		10451.	L3SM	GSM	Downlink	17:00:42.588	BCCH	SYSTEM_INFORMATION_TYPE_4
					1049.	17:00:45.010	-89	19	16	1	0		10452.	L3SM	GSM	Downlink	17:00:42.607	CCCH	IMMEDIATE_ASSIGNMENT
					1050.	17:00:45.368	-90	19	16	1	0		10453.	L3SM	GSM	Downlink	17:00:42.635	CCCH	IMMEDIATE_ASSIGNMENT
					1051.	17:00:46.002	-91	19	16	1	0		10454.	L3SM	GSM	Downlink	17:00:42.653	CCCH	IMMEDIATE_ASSIGNMENT
					1052.	17:00:46.380	-91	19	16	1	0		10455.	L3SM	GSM	Downlink	17:00:42.681	CCCH	IMMEDIATE_ASSIGNMENT
					1053.	17:00:47.133	-91	19	16	1	0		10456.	L3SM	GSM	Downlink	17:00:42.699	CCCH	IMMEDIATE_ASSIGNMENT
					1054.	17:00:47.468	-91	19	16	1	0		10457.	L3SM	GSM	Downlink	17:00:42.727	CCCH	IMMEDIATE_ASSIGNMENT
					1055.	17:00:48.072	-95	19	16	1	0		10458.	MACSM	GSM	Uplink	17:00:42.750	PACCH	PACKET_RESOURCE_REQUEST
					1056.	17:00:48.462					1	0	10459.	MACSM	GSM	Downlink	17:00:42.885	PAGCH	PACKET_UPLINK_ASSIGNMENT
					1057.	17:00:49.072	-94	19	16	1	0		10460.	MACSM	GSM	Uplink	17:00:42.885	PACCH	PACKET_UPLINK_DUMMY_CONTROL_BLOCK
					1058.	17:00:50.642	-94	19	16	1	0		10461.	MACSM	GSM	Downlink	17:00:42.903	PAGCH	PACKET_UPLINK_ASSIGNMENT
					1059.	17:00:52.071	-92	19	16	1	0		10462.	MACSM	GSM	Downlink	17:00:43.067	PACCH	PACKET_DOWNLINK_ASSIGNMENT
					1060.	17:00:53.070	-91	19	16	1	0		10463.	MACSM	GSM	Downlink	17:00:43.085	PACCH	PACKET_UPLINK_ACK/NACK
					1061.	17:00:53.582	-90	19	16	1	0		10464.	MACSM	GSM	Downlink	17:00:43.108	PACCH	PACKET_DOWNLINK_ASSIGNMENT
					1062.	17:00:54.410	-90	19	16	1	0		10465.	MACSM	GSM	Downlink	17:00:43.127	PACCH	PACKET_UPLINK_ACK/NACK
					1063.	17:00:55.818	-88	19	16	1	0		10466.	MACSM	GSM	Downlink	17:00:43.205	PACCH	PACKET_POWER_CONTROL/TIMING_ADVANCE
					1064.	17:00:56.293	-88	19	16	1	0		10467.	MACSM	GSM	Uplink	17:00:43.206	PACCH	EGPRS_PACKET_DOWNLINK_ACK/NACK

## Analysis:

- This call failure event occurred on short call at 17:00:43:242 time when UE was latched with 3G network.
- During the session before the call failure UE send "Service Request". Then call setup has been failed.
- During the call failure UE, was latched with ARFCN 19 and RF condition Rxlev -88 dBm is good and Rxqual 0 which is good.
- Need to check MT.



# Call Attempt Failure Analysis 5 From MS8 CWS MT

	Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub ▲		System	Transf. dir.	Time	Subchannel	Message name
922.	17:00:08.488	-89	19	16	1	0		9258.	GSM	Downlink	17:00:17.788	PACCH	PACKET_UPLINK_ACK/NACK
923.	17:00:08.958						0	9259.	GSM	Downlink	17:00:18.185	PACCH	PACKET_UPLINK_ACK/NACK
924.	17:00:09.429	-88	19	16	1	0		9260.	GSM	Downlink	17:00:18.208	PACCH	PACKET_UPLINK_ACK/NACK
925.	17:00:09.429						0	9261.	GSM	Downlink	17:00:18.337	BCCH	SYSTEM_INFORMATION_TYPE_13
926.	17:00:09.900						2	9262.	GSM	Downlink	17:00:18.365	PACCH	PACKET_UPLINK_ACK/NACK
927.	17:00:09.995	-91	19	16	1	0		9263.	GSM	Downlink	17:00:18.425	PACCH	PACKET_UPLINK_ACK/NACK
928.	17:00:10.371						0	9264.	GSM	Downlink	17:00:18.466	PACCH	PACKET_TIMESLOT_RECONFIGURE
929.	17:00:10.412	-85	19	16	1	0		9265.	GSM	Downlink	17:00:18.577	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
930.	17:00:10.841						0	9266.	GSM	Downlink	17:00:19.085	CCCH	PAGING_REQUEST_TYPE_1
931.	17:00:11.070	-85	19	16	1	0		9267.	GSM	Downlink	17:00:19.561	CCCH	PAGING_REQUEST_TYPE_2
932.	17:00:11.312						5	9268.	GSM	Downlink	17:00:20.032	CCCH	PAGING_REQUEST_TYPE_1
933.	17:00:11.354	-88	19	16	1	0		9269.	GSM	Downlink	17:00:20.216	BCCH	SYSTEM_INFORMATION_TYPE_13
934.	17:00:11.783						0	9270.	GSM	Downlink	17:00:20.456	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
935.	17:00:12.071	-84	19	16	1	0		9271.	GSM	Downlink	17:00:20.503	CCCH	IMMEDIATE_ASSIGNMENT
936.	17:00:12.254						7	9272.	GSM	Downlink	17:00:20.969	CCCH	PAGING_REQUEST_TYPE_1
937.	17:00:12.309	-81	19	16	1	0		9273.	GSM	Downlink	17:00:21.439	CCCH	IMMEDIATE_ASSIGNMENT
938.	17:00:12.931							9274.	GSM	Downlink	17:00:21.915	CCCH	PAGING_REQUEST_TYPE_1
939.	17:00:13.057				1	0		9275.	GSM	Downlink	17:00:22.104	BCCH	SYSTEM_INFORMATION_TYPE_13
940.	17:00:13.648	-81	19	16	1	0		9276.	GSM	Downlink	17:00:22.339	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
941.	17:00:14.336	-83	19	16	1	0		9277.	GSM	Downlink	17:00:22.379	CCCH	PAGING_REQUEST_TYPE_1
942.	17:00:14.765	-83	19	16	1	0		9278.	GSM	Downlink	17:00:22.856	CCCH	PAGING_REQUEST_TYPE_1
943.	17:00:15.217	-84	19	16	1	0		9279.	GSM	Downlink	17:00:23.987	BCCH	SYSTEM_INFORMATION_TYPE_13
944.	17:00:15.909	-84	19	16	1	0		9280.	GSM	Downlink	17:00:24.223	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
945.	17:00:16.325	-84	19	16	1	0		9281.	GSM	Downlink	17:00:24.267	CCCH	PAGING_REQUEST_TYPE_2
946.	17:00:16.997	-83	19	16	1	0		9282.	GSM	Downlink	17:00:24.740	CCCH	PAGING_REQUEST_TYPE_1
947.	17:00:17.317	-83	19	16	1	0		9283.	GSM	Downlink	17:00:25.676	CCCH	PAGING_REQUEST_TYPE_2
948.	17:00:17.945	-84	19	16	1	0		9284.	GSM	Downlink	17:00:25.866	BCCH	SYSTEM_INFORMATION_TYPE_13
949.	17:00:18.582	-84	19	16	1	0		9285.	GSM	Downlink	17:00:26.101	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
950.	17:00:19.085	-84	19	16	1	0		9286.	GSM	Downlink	17:00:26.145	CCCH	PAGING_REQUEST_TYPE_1
951.	17:00:19.204	-86	19	16	1	0		9287.	GSM	Downlink	17:00:28.506	CCCH	PAGING_REQUEST_TYPE_1
952.	17:00:20.503	-83	19		1	0		9288.	GSM	Downlink	17:00:28.970	CCCH	PAGING_REQUEST_TYPE_1
953.	17:00:21.557				1	0		9289.	GSM	Downlink	17:00:29.913	CCCH	PAGING_REQUEST_TYPE_1
954.	17:00:22.379	-86	19		1	0		9290.	GSM	Downlink	17:00:30.389	CCCH	PAGING_REQUEST_TYPE_2
955.	17:00:23.625	-86	19		1	0		9291.	GSM	Downlink	17:00:31.326	CCCH	PAGING_REQUEST_TYPE_2
956.	17:00:24.262	-86	19		1	0		9292.	GSM	Downlink	17:00:31.794	CCCH	PAGING_REQUEST_TYPE_1
957.	17:00:24.271				1	0		9293.	GSM	Downlink	17:00:32.738	CCCH	PAGING_REQUEST_TYPE_1
958.	17:00:25.211	-87	19		1	0		9294.	GSM	Downlink	17:00:33.204	CCCH	PAGING_REQUEST_TYPE_1

## Analysis:

- On MT End, During the setup fail, UE was latched with ARFCN 19 and RF condition Rxlev -83 dBm is and Rxqual -7 which is poor.
- Call failed at the MT end due to poor network quality. The terminating device experienced low signal strength, leading to call failure.

**THANKS**